



## Services directory for new structure (current Mar. 2020)

| AREA   | CONTACT FOR ADVICE & SUPPORT ON  | CONTACT & INFORMATION DETAILS   |
|--|--|---|
| Academic Integrity                                     | Resources for staff  | Contact: <a href="mailto:LT@westernsydney.edu.au">LT@westernsydney.edu.au</a><br>Webpage: <a href="http://westernsydney.edu.au/academic_integrity">westernsydney.edu.au/academic_integrity</a>  |
|  | Resources for students   | Email: <a href="mailto:libliteracies@westernsydney.edu.au">libliteracies@westernsydney.edu.au</a><br>Webpage: <a href="http://westernsydney.edu.au/studysmart/home/academic_integrity_and_plagiarism">westernsydney.edu.au/studysmart/home/academic_integrity_and_plagiarism</a>  |
| Academic Pathways                                      | Preparation and updating of domestic pathway proposals<br>General advice on credit precedents and what should be available to students<br>Academic pathways framework  | Email: <a href="mailto:academicpathways@westernsydney.edu.au">academicpathways@westernsydney.edu.au</a><br>Webpage: <a href="http://westernsydney.edu.au/pathways/">westernsydney.edu.au/pathways/</a>  |
| Admissions   | Domestic undergraduate and postgraduate admission enquiries<br>Non award<br>Cross institutional (external students coming to Western)<br>Deferment<br>Pathways credit  | General Admissions enquiries<br><a href="mailto:admissions@westernsydney.edu.au">admissions@westernsydney.edu.au</a>  |
| Australia-China Institute for Arts and Culture (ACIAC) | Webpage: <a href="https://www.westernsydney.edu.au/aciac">https://www.westernsydney.edu.au/aciac</a>   | Phone: +61 2 9685 9944<br>Email: <a href="mailto:aciac@westernsydney.edu.au">aciac@westernsydney.edu.au</a>   |
| Business Intelligence & Performance (BIP)              | Surveys administration and analysis<br>Course demand and admissions data<br>Load and enrolment planning<br>Unit enrolments and demographics<br>Historical admissions and enrolments statistics<br>Cohort tracking<br>Rankings data | Enquiries to:<br>Tony Lazzara, Executive Director<br>Leanne Yard, Associate Director<br>Staff can access data and information via the Information Portal:<br><a href="http://logincms.westernsydney.edu.au/quality_andperformance/ogp/information_portal">logincms.westernsydney.edu.au/quality_andperformance/ogp/information_portal</a> |
| Client Services  | Tuition fees and SSAF enquiries<br>Census dates<br>Financial encumbrances<br>Sponsorships<br>Student refunds<br>HECS-HELP and FEE-HELP<br>Cross institutional (Western students studying elsewhere)                                | General student fees enquiries:<br><a href="mailto:enrolments@westernsydney.edu.au">enrolments@westernsydney.edu.au</a>   |
| Counselling  | Qualified social workers and psychologists trained to assist diverse student populations on any issues or barriers affecting their study.  | General enquiries phone x5199 or email<br><a href="mailto:counselling@westernsydney.edu.au">counselling@westernsydney.edu.au</a>  |
| Course Data Management                                 | Course and unit approvals and variations processes<br>Online handbook<br>Unit offerings  | General CDM enquiries: <a href="mailto:courses@westernsydney.edu.au">courses@westernsydney.edu.au</a>   |
| Course Quality team                                    | Development of courses to ensure they meet Higher Education Standards and AQF requirements, including course and unit approval processes<br>Review of courses (ACRs) and schools<br>Professional accreditation requirements        | All enquiries to: <a href="mailto:coursequality@westernsydney.edu.au">coursequality@westernsydney.edu.au</a><br>Team Manager: Royson Valore, Manager, Quality Systems   |
| Curriculum Advisors                                    | Development, implementation and evaluation of curricula  | Lyn Berry<br>Xinni Du<br>Iain McAlpine<br>Angie Nguyen<br>Manager, Curriculum Advisors team – Fiona Nicholson   |



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|-----------------------------|---|---|---------|--------|--------------------|-------------------|------|-----------------|-----|-----|------|------|-------|----------------|------|-------|-----|------|------|------|-----------------|--------|------|------|--------------------------|----------------|
| Digital Consultants         | Identifying opportunities and analysing needs in the use of digital learning technologies and methods.  | <table border="1"> <thead> <tr> <th>Cluster</th> <th>School</th> <th>Digital Consultant</th> </tr> </thead> <tbody> <tr> <td rowspan="4">Health &amp; Medicine</td> <td>SoHS</td> <td rowspan="4">Rhoda O'Higgins</td> </tr> <tr> <td>SoM</td> </tr> <tr> <td>SoP</td> </tr> <tr> <td>SoNM</td> </tr> <tr> <td rowspan="5">HASS</td> <td>SoBUS</td> <td rowspan="5">Sinead Brennan</td> </tr> <tr> <td>SoED</td> </tr> <tr> <td>SoHCA</td> </tr> <tr> <td>SoL</td> </tr> <tr> <td>SoSS</td> </tr> <tr> <td rowspan="4">STEM</td> <td>SoBE</td> <td rowspan="4">Forrest Duxbury</td> </tr> <tr> <td>SoCDMS</td> </tr> <tr> <td>SoEN</td> </tr> <tr> <td>SoSC</td> </tr> <tr> <td>Graduate Research School</td> <td>Kim Heckenberg</td> </tr> </tbody> </table> | Cluster | School | Digital Consultant | Health & Medicine | SoHS | Rhoda O'Higgins | SoM | SoP | SoNM | HASS | SoBUS | Sinead Brennan | SoED | SoHCA | SoL | SoSS | STEM | SoBE | Forrest Duxbury | SoCDMS | SoEN | SoSC | Graduate Research School | Kim Heckenberg |
| Cluster                     | School  | Digital Consultant  |         |        |                    |                   |      |                 |     |     |      |      |       |                |      |       |     |      |      |      |                 |        |      |      |                          |                |
| Health & Medicine           | SoHS  | Rhoda O'Higgins   |         |        |                    |                   |      |                 |     |     |      |      |       |                |      |       |     |      |      |      |                 |        |      |      |                          |                |
|                             | SoM   |   |         |        |                    |                   |      |                 |     |     |      |      |       |                |      |       |     |      |      |      |                 |        |      |      |                          |                |
|                             | SoP   |   |         |        |                    |                   |      |                 |     |     |      |      |       |                |      |       |     |      |      |      |                 |        |      |      |                          |                |
|                             | SoNM  |   |         |        |                    |                   |      |                 |     |     |      |      |       |                |      |       |     |      |      |      |                 |        |      |      |                          |                |
| HASS                        | SoBUS   | Sinead Brennan  |         |        |                    |                   |      |                 |     |     |      |      |       |                |      |       |     |      |      |      |                 |        |      |      |                          |                |
|                             | SoED  |   |         |        |                    |                   |      |                 |     |     |      |      |       |                |      |       |     |      |      |      |                 |        |      |      |                          |                |
|                             | SoHCA   |   |         |        |                    |                   |      |                 |     |     |      |      |       |                |      |       |     |      |      |      |                 |        |      |      |                          |                |
|                             | SoL   |   |         |        |                    |                   |      |                 |     |     |      |      |       |                |      |       |     |      |      |      |                 |        |      |      |                          |                |
|                             | SoSS  |   |         |        |                    |                   |      |                 |     |     |      |      |       |                |      |       |     |      |      |      |                 |        |      |      |                          |                |
| STEM                        | SoBE  | Forrest Duxbury   |         |        |                    |                   |      |                 |     |     |      |      |       |                |      |       |     |      |      |      |                 |        |      |      |                          |                |
|                             | SoCDMS  |   |         |        |                    |                   |      |                 |     |     |      |      |       |                |      |       |     |      |      |      |                 |        |      |      |                          |                |
|                             | SoEN  |   |         |        |                    |                   |      |                 |     |     |      |      |       |                |      |       |     |      |      |      |                 |        |      |      |                          |                |
|                             | SoSC  |   |         |        |                    |                   |      |                 |     |     |      |      |       |                |      |       |     |      |      |      |                 |        |      |      |                          |                |
| Graduate Research School    | Kim Heckenberg  |   |         |        |                    |                   |      |                 |     |     |      |      |       |                |      |       |     |      |      |      |                 |        |      |      |                          |                |
| Disability Services         | Pre-admission advice to students<br>Educational support service staff (note takers, readers, practical assistants and sign interpreters)<br>Training in and access to assistive technology<br>Transcription of videos/podcasts<br>Textbooks and education material in alternate formats | General enquiries phone x5199 or email <a href="mailto:disability@westernsydney.edu.au">disability@westernsydney.edu.au</a><br>Webpage: <a href="https://www.westernsydney.edu.au/currentstudents/current_students/services_and_facilities/disability_service">https://www.westernsydney.edu.au/currentstudents/current_students/services_and_facilities/disability_service</a>   |         |        |                    |                   |      |                 |     |     |      |      |       |                |      |       |     |      |      |      |                 |        |      |      |                          |                |
| Education & Program Support | Production of learning guides via the Learning Guide Management System (LGMS)<br>Changes to unit forms (D18s)<br>Updates to the Curriculum Mapping Tool (CMT)   | For LGMS support, log a ServiceNow ticket via: <a href="https://myit.westernsydney.edu.au">MyIT.westernsydney.edu.au</a> or phone 9678 7233 (x7233).<br>For general EPS enquiries email: <a href="mailto:educationprogramsupport@westernsydney.edu.au">educationprogramsupport@westernsydney.edu.au</a><br>Webpage: <a href="https://westernsydney.edu.au/quality_andperformance/oqp/education_program_support2">westernsydney.edu.au/quality_andperformance/oqp/education_program_support2</a>   |         |        |                    |                   |      |                 |     |     |      |      |       |                |      |       |     |      |      |      |                 |        |      |      |                          |                |
| Enrolments                  | Student enrolment issues<br>Advanced standing<br>Special requirements<br>OS-HELP<br>Withdrawal without penalty<br>Miscellaneous enrolment<br>Provisional enrolment<br>Course variations   | Advanced standing enquiries <a href="mailto:advancedstanding@westernsydney.edu.au">advancedstanding@westernsydney.edu.au</a><br>General enrolments enquiries <a href="mailto:enrolments@westernsydney.edu.au">enrolments@westernsydney.edu.au</a>   |         |        |                    |                   |      |                 |     |     |      |      |       |                |      |       |     |      |      |      |                 |        |      |      |                          |                |
| Examinations                | Exam timetabling<br>End of teaching session examinations, including deferred exams<br>Results release to students<br>Review of grade and progression processes  | General Examinations enquiries <a href="mailto:examinations@westernsydney.edu.au">examinations@westernsydney.edu.au</a>   |         |        |                    |                   |      |                 |     |     |      |      |       |                |      |       |     |      |      |      |                 |        |      |      |                          |                |
| Finance                     | Accounts payable (invoices, student refunds, supplier payments, personal expenditure, corporate credit cards)<br>Accounts receivable<br>University asset management<br>Taxation (FBT, stamp duty, payroll tax on engagement of contractors)<br>University insurances                    | Website: <a href="https://westernsydney.edu.au/finance_office/finance/financial_operations">westernsydney.edu.au/finance_office/finance/financial_operations</a><br>University insurances webpage - <a href="https://westernsydney.edu.au/finance_office/finance/uws_insurances">westernsydney.edu.au/finance_office/finance/uws_insurances</a><br>Finance forms - <a href="https://westernsydney.edu.au/finance_office/finance/finance_for_ms">westernsydney.edu.au/finance_office/finance/finance_for_ms</a><br>Finance processes and procedures - <a href="https://westernsydney.edu.au/finance_office/finance/finance_procedures">westernsydney.edu.au/finance_office/finance/finance_procedures</a>  |         |        |                    |                   |      |                 |     |     |      |      |       |                |      |       |     |      |      |      |                 |        |      |      |                          |                |
| Graduate Research School    | Course information, enrolment and fee matters, scholarships, workshops/online programs and resources for MRes, MPhil, Doctoral degrees.   | MRes enquiries: Phone 9678 7420 or email <a href="mailto:grs.mres@westernsydney.edu.au">grs.mres@westernsydney.edu.au</a><br>MPhil, PhD, Professional Doctorate enquiries: Phone 4736 0665 or email <a href="mailto:grs.admissions@westernsydney.edu.au">grs.admissions@westernsydney.edu.au</a>  |         |        |                    |                   |      |                 |     |     |      |      |       |                |      |       |     |      |      |      |                 |        |      |      |                          |                |



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|--|--|---|--------|-------------------|------------|------|---------------|-------------------|-------|-------------|-------------------|--------|---------------|-------------------|------|----------------|---------------|------|---------------|-------------------|------|---------------|-----------------|-------|--------------|-------------------------------|-----|--------------|--------------|-----|-------------|-------------------|------|--------------|--------------|-----|----------------|---------------|------|---------------|-----------------|------|----------------|---------------|-----|-------------|-------------------|------------|-------------|-------------------|
| Graduate Research School                       | Information for higher degree research supervisors   | <p>Fee and enrolment matters: <a href="mailto:grs.enrolments@westernsydney.edu.au">grs.enrolments@westernsydney.edu.au</a> or phone 4736 0665</p> <p>Scholarships: <a href="mailto:grs.scholarships@westernsydney.edu.au">grs.scholarships@westernsydney.edu.au</a> or phone 4736 0966</p> <p>HDR candidature progression, HDR workshops, online programs and resources: <a href="mailto:grs.hdr@westernsydney.edu.au">grs.hdr@westernsydney.edu.au</a></p> <p>HDR examinations: <a href="mailto:grs.exams@westernsydney.edu.au">grs.exams@westernsydney.edu.au</a></p> <p>HDR Supervisors webpage - <a href="http://westernsydney.edu.au/graduate_research_school/grs/supervisors">westernsydney.edu.au/graduate_research_school/grs/supervisors</a></p>   |        |                   |            |      |               |                   |       |             |                   |        |               |                   |      |                |               |      |               |                   |      |               |                 |       |              |                               |     |              |              |     |             |                   |      |              |              |     |                |               |      |               |                 |      |                |               |     |             |                   |            |             |                   |
| Graduations                                    | Student graduation processes<br>Course completion<br>Graduation ceremony scheduling<br>Online document ordering<br>Production of academic documents (new and replacement)<br>Award verification<br>DFAT (Department of Foreign Affairs and Trade) authentication | General Graduation enquiries<br><a href="mailto:graduations@westernsydney.edu.au">graduations@westernsydney.edu.au</a>  |        |                   |            |      |               |                   |       |             |                   |        |               |                   |      |                |               |      |               |                   |      |               |                 |       |              |                               |     |              |              |     |             |                   |      |              |              |     |                |               |      |               |                 |      |                |               |     |             |                   |            |             |                   |
| Hawkesbury Institute for the Environment (HIE) |  | Webpage: <a href="http://westernsydney.edu.au/hie">westernsydney.edu.au/hie</a><br>Email: <a href="mailto:hieinfo@westernsydney.edu.au">hieinfo@westernsydney.edu.au</a><br>Phone: 4570 1125<br>Director – Ian Anderson<br>Institute Manager – David Harland  |        |                   |            |      |               |                   |       |             |                   |        |               |                   |      |                |               |      |               |                   |      |               |                 |       |              |                               |     |              |              |     |             |                   |      |              |              |     |                |               |      |               |                 |      |                |               |     |             |                   |            |             |                   |
| Human Resources                                | Recruitment<br>Casual Employment<br>HR Systems<br>Staff benefits<br>Enterprise Agreements<br>Career development  | <p>Office of Human Resources webpage - <a href="http://westernsydney.edu.au/human_resources/ohr">westernsydney.edu.au/human_resources/ohr</a></p> <p>For general Human Resources enquiries: Phone 9678 7575 (x7575) or email <a href="mailto:humanresources@westernsydney.edu.au">humanresources@westernsydney.edu.au</a></p> <p>For general HR Recruitment enquiries: Phone 9852 5422 (x5422) or email <a href="mailto:recruitmentpartnerships@westernsydney.edu.au">recruitmentpartnerships@westernsydney.edu.au</a></p> <p>For Casual Employment enquiries: Phone 9678 7575 (x7575) or email <a href="mailto:casualemployment@westernsydney.edu.au">casualemployment@westernsydney.edu.au</a></p> <p>HR Partnership team details at Dec 2019 – confirm details via the Office of Human Resources webpage</p> <table border="1"> <thead> <tr> <th>School</th> <th>Senior HR Partner</th> <th>HR Advisor</th> </tr> </thead> <tbody> <tr><td>SoBE</td><td>Eileen Jensen</td><td>Shaun Etherington</td></tr> <tr><td>SoBUS</td><td>Bob Burnell</td><td>Catherine O'Brien</td></tr> <tr><td>SoCDMS</td><td>Eileen Jensen</td><td>Shaun Etherington</td></tr> <tr><td>SoED</td><td>Marie Robinson</td><td>Diane Abinoja</td></tr> <tr><td>SoEN</td><td>Eileen Jensen</td><td>Shaun Etherington</td></tr> <tr><td>SoHS</td><td>Joshua Giblin</td><td>Lauren Holstein</td></tr> <tr><td>SoHCA</td><td>Amanda James</td><td>Sharmayne Hansen; Kate Roloff</td></tr> <tr><td>SoL</td><td>Susan Folkes</td><td>Natalie Egan</td></tr> <tr><td>SoM</td><td>Bob Burnell</td><td>Catherine O'Brien</td></tr> <tr><td>SoNM</td><td>Susan Folkes</td><td>Natalie Egan</td></tr> <tr><td>SoP</td><td>Marie Robinson</td><td>Diane Abinoja</td></tr> <tr><td>SoSC</td><td>Joshua Giblin</td><td>Lauren Holstein</td></tr> <tr><td>SoSS</td><td>Marie Robinson</td><td>Diane Abinoja</td></tr> <tr><td>GRS</td><td>Bob Burnell</td><td>Catherine O'Brien</td></tr> <tr><td>Institutes</td><td>Bob Burnell</td><td>Catherine O'Brien</td></tr> </tbody> </table> <p>Talent and Leadership Development unit - <a href="http://westernsydney.edu.au/tld/home">westernsydney.edu.au/tld/home</a></p> | School | Senior HR Partner | HR Advisor | SoBE | Eileen Jensen | Shaun Etherington | SoBUS | Bob Burnell | Catherine O'Brien | SoCDMS | Eileen Jensen | Shaun Etherington | SoED | Marie Robinson | Diane Abinoja | SoEN | Eileen Jensen | Shaun Etherington | SoHS | Joshua Giblin | Lauren Holstein | SoHCA | Amanda James | Sharmayne Hansen; Kate Roloff | SoL | Susan Folkes | Natalie Egan | SoM | Bob Burnell | Catherine O'Brien | SoNM | Susan Folkes | Natalie Egan | SoP | Marie Robinson | Diane Abinoja | SoSC | Joshua Giblin | Lauren Holstein | SoSS | Marie Robinson | Diane Abinoja | GRS | Bob Burnell | Catherine O'Brien | Institutes | Bob Burnell | Catherine O'Brien |
| School   | Senior HR Partner  | HR Advisor  |        |                   |            |      |               |                   |       |             |                   |        |               |                   |      |                |               |      |               |                   |      |               |                 |       |              |                               |     |              |              |     |             |                   |      |              |              |     |                |               |      |               |                 |      |                |               |     |             |                   |            |             |                   |
| SoBE   | Eileen Jensen  | Shaun Etherington   |        |                   |            |      |               |                   |       |             |                   |        |               |                   |      |                |               |      |               |                   |      |               |                 |       |              |                               |     |              |              |     |             |                   |      |              |              |     |                |               |      |               |                 |      |                |               |     |             |                   |            |             |                   |
| SoBUS  | Bob Burnell  | Catherine O'Brien   |        |                   |            |      |               |                   |       |             |                   |        |               |                   |      |                |               |      |               |                   |      |               |                 |       |              |                               |     |              |              |     |             |                   |      |              |              |     |                |               |      |               |                 |      |                |               |     |             |                   |            |             |                   |
| SoCDMS   | Eileen Jensen  | Shaun Etherington   |        |                   |            |      |               |                   |       |             |                   |        |               |                   |      |                |               |      |               |                   |      |               |                 |       |              |                               |     |              |              |     |             |                   |      |              |              |     |                |               |      |               |                 |      |                |               |     |             |                   |            |             |                   |
| SoED   | Marie Robinson   | Diane Abinoja   |        |                   |            |      |               |                   |       |             |                   |        |               |                   |      |                |               |      |               |                   |      |               |                 |       |              |                               |     |              |              |     |             |                   |      |              |              |     |                |               |      |               |                 |      |                |               |     |             |                   |            |             |                   |
| SoEN   | Eileen Jensen  | Shaun Etherington   |        |                   |            |      |               |                   |       |             |                   |        |               |                   |      |                |               |      |               |                   |      |               |                 |       |              |                               |     |              |              |     |             |                   |      |              |              |     |                |               |      |               |                 |      |                |               |     |             |                   |            |             |                   |
| SoHS   | Joshua Giblin  | Lauren Holstein   |        |                   |            |      |               |                   |       |             |                   |        |               |                   |      |                |               |      |               |                   |      |               |                 |       |              |                               |     |              |              |     |             |                   |      |              |              |     |                |               |      |               |                 |      |                |               |     |             |                   |            |             |                   |
| SoHCA  | Amanda James   | Sharmayne Hansen; Kate Roloff   |        |                   |            |      |               |                   |       |             |                   |        |               |                   |      |                |               |      |               |                   |      |               |                 |       |              |                               |     |              |              |     |             |                   |      |              |              |     |                |               |      |               |                 |      |                |               |     |             |                   |            |             |                   |
| SoL  | Susan Folkes   | Natalie Egan  |        |                   |            |      |               |                   |       |             |                   |        |               |                   |      |                |               |      |               |                   |      |               |                 |       |              |                               |     |              |              |     |             |                   |      |              |              |     |                |               |      |               |                 |      |                |               |     |             |                   |            |             |                   |
| SoM  | Bob Burnell  | Catherine O'Brien   |        |                   |            |      |               |                   |       |             |                   |        |               |                   |      |                |               |      |               |                   |      |               |                 |       |              |                               |     |              |              |     |             |                   |      |              |              |     |                |               |      |               |                 |      |                |               |     |             |                   |            |             |                   |
| SoNM   | Susan Folkes   | Natalie Egan  |        |                   |            |      |               |                   |       |             |                   |        |               |                   |      |                |               |      |               |                   |      |               |                 |       |              |                               |     |              |              |     |             |                   |      |              |              |     |                |               |      |               |                 |      |                |               |     |             |                   |            |             |                   |
| SoP  | Marie Robinson   | Diane Abinoja   |        |                   |            |      |               |                   |       |             |                   |        |               |                   |      |                |               |      |               |                   |      |               |                 |       |              |                               |     |              |              |     |             |                   |      |              |              |     |                |               |      |               |                 |      |                |               |     |             |                   |            |             |                   |
| SoSC   | Joshua Giblin  | Lauren Holstein   |        |                   |            |      |               |                   |       |             |                   |        |               |                   |      |                |               |      |               |                   |      |               |                 |       |              |                               |     |              |              |     |             |                   |      |              |              |     |                |               |      |               |                 |      |                |               |     |             |                   |            |             |                   |
| SoSS   | Marie Robinson   | Diane Abinoja   |        |                   |            |      |               |                   |       |             |                   |        |               |                   |      |                |               |      |               |                   |      |               |                 |       |              |                               |     |              |              |     |             |                   |      |              |              |     |                |               |      |               |                 |      |                |               |     |             |                   |            |             |                   |
| GRS  | Bob Burnell  | Catherine O'Brien   |        |                   |            |      |               |                   |       |             |                   |        |               |                   |      |                |               |      |               |                   |      |               |                 |       |              |                               |     |              |              |     |             |                   |      |              |              |     |                |               |      |               |                 |      |                |               |     |             |                   |            |             |                   |
| Institutes                                     | Bob Burnell  | Catherine O'Brien   |        |                   |            |      |               |                   |       |             |                   |        |               |                   |      |                |               |      |               |                   |      |               |                 |       |              |                               |     |              |              |     |             |                   |      |              |              |     |                |               |      |               |                 |      |                |               |     |             |                   |            |             |                   |



## Services directory for new structure (current Mar. 2020)

| AREA   | CONTACT FOR ADVICE & SUPPORT ON   | CONTACT & INFORMATION DETAILS   |        |                       |      |               |       |             |        |               |      |               |      |               |      |                 |       |             |     |                 |     |               |      |                 |     |               |      |                 |      |               |     |            |                |  |
|--|---|---|--------|-----------------------|------|---------------|-------|-------------|--------|---------------|------|---------------|------|---------------|------|-----------------|-------|-------------|-----|-----------------|-----|---------------|------|-----------------|-----|---------------|------|-----------------|------|---------------|-----|------------|----------------|--|
| Information Technology & Digital Services (ITDS)             | All IT and AV related support including desktop computing<br>vUWS<br>Callista and all other admin systems<br>Western WiFi<br>WesternAccount password<br>Telephones<br>Computer labs<br>Zoom videoconferencing<br>Cyber security   | Go to <a href="http://MyIT.westernsydney.edu.au">MyIT.westernsydney.edu.au</a> to report an issue or raise a request online, or to open an online chat session with IT support staff. You can also contact the IT Service Desk directly via email ( <a href="mailto:ITServiceDesk@westernsydney.edu.au">ITServiceDesk@westernsydney.edu.au</a> ) or via phone (02-9852-5111, or extension 5111).  |        |                       |      |               |       |             |        |               |      |               |      |               |      |                 |       |             |     |                 |     |               |      |                 |     |               |      |                 |      |               |     |            |                |  |
| Institute for Culture and Society (ICS)                      |   | Webpage: <a href="http://westernsydney.edu.au/ics">westernsydney.edu.au/ics</a><br>Email: <a href="mailto:ics@westernsydney.edu.au">ics@westernsydney.edu.au</a><br>Phone: 9685 9600<br>Director – Heather Horst<br>Institute Manager – Terence Fairclough  |        |                       |      |               |       |             |        |               |      |               |      |               |      |                 |       |             |     |                 |     |               |      |                 |     |               |      |                 |      |               |     |            |                |  |
| International Admissions                                     |   | All enquiries to: <a href="mailto:apply@westernsydney.edu.au">apply@westernsydney.edu.au</a>  |        |                       |      |               |       |             |        |               |      |               |      |               |      |                 |       |             |     |                 |     |               |      |                 |     |               |      |                 |      |               |     |            |                |  |
| International Partnerships                                   | International engagement<br>Institutional partnerships<br>Transnational education<br>Mobility opportunities   | Contact Marisa Furno, Associate Director (International Partnerships)<br>Webpage: <a href="http://westernsydney.edu.au/international/partnerships/home">westernsydney.edu.au/international/partnerships/home</a>  |        |                       |      |               |       |             |        |               |      |               |      |               |      |                 |       |             |     |                 |     |               |      |                 |     |               |      |                 |      |               |     |            |                |  |
| Library  | School Librarian support<br><br>Other Library support   | <a href="http://library.westernsydney.edu.au/main/help/contact-us/school-librarians">library.westernsydney.edu.au/main/help/contact-us/school-librarians</a><br><br><a href="http://library.westernsydney.edu.au/main/help/contact-us/library-contacts">library.westernsydney.edu.au/main/help/contact-us/library-contacts</a>  |        |                       |      |               |       |             |        |               |      |               |      |               |      |                 |       |             |     |                 |     |               |      |                 |     |               |      |                 |      |               |     |            |                |  |
| Management Accounting  | Development of budget inputs<br>Regular monitoring of, and reporting on, financial performance of budget units and associated sub-units and projects<br>Production of financial reports and the associated analysis for BoT and the University<br>Ensuring adherence to financial policy and procedures | <table border="1"> <thead> <tr> <th>School</th> <th>Management Accountant</th> </tr> </thead> <tbody> <tr><td>SoBE</td><td>Nicole Roldan</td></tr> <tr><td>SoBUS</td><td>Hao Phanith</td></tr> <tr><td>SoCDMS</td><td>Nicole Roldan</td></tr> <tr><td>SoED</td><td>Nicole Roldan</td></tr> <tr><td>SoEN</td><td>Nicole Roldan</td></tr> <tr><td>SoHS</td><td>Debbie Faulkner</td></tr> <tr><td>SoHCA</td><td>Hao Phanith</td></tr> <tr><td>SoL</td><td>Govinder Kapoor</td></tr> <tr><td>SoM</td><td>Bill Dimovski</td></tr> <tr><td>SoNM</td><td>Debbie Faulkner</td></tr> <tr><td>SoP</td><td>Bill Dimovski</td></tr> <tr><td>SoSC</td><td>Debbie Faulkner</td></tr> <tr><td>SoSS</td><td>Bill Dimovski</td></tr> <tr><td>GRS</td><td>Gemma Aris</td></tr> <tr><td>All Institutes</td><td></td></tr> </tbody> </table> <p>Webpage: <a href="http://westernsydney.edu.au/finance_office/finance/budgeting_and_reporting">westernsydney.edu.au/finance_office/finance/budgeting_and_reporting</a></p> | School | Management Accountant | SoBE | Nicole Roldan | SoBUS | Hao Phanith | SoCDMS | Nicole Roldan | SoED | Nicole Roldan | SoEN | Nicole Roldan | SoHS | Debbie Faulkner | SoHCA | Hao Phanith | SoL | Govinder Kapoor | SoM | Bill Dimovski | SoNM | Debbie Faulkner | SoP | Bill Dimovski | SoSC | Debbie Faulkner | SoSS | Bill Dimovski | GRS | Gemma Aris | All Institutes |  |
| School   | Management Accountant   |   |        |                       |      |               |       |             |        |               |      |               |      |               |      |                 |       |             |     |                 |     |               |      |                 |     |               |      |                 |      |               |     |            |                |  |
| SoBE   | Nicole Roldan   |   |        |                       |      |               |       |             |        |               |      |               |      |               |      |                 |       |             |     |                 |     |               |      |                 |     |               |      |                 |      |               |     |            |                |  |
| SoBUS  | Hao Phanith   |   |        |                       |      |               |       |             |        |               |      |               |      |               |      |                 |       |             |     |                 |     |               |      |                 |     |               |      |                 |      |               |     |            |                |  |
| SoCDMS   | Nicole Roldan   |   |        |                       |      |               |       |             |        |               |      |               |      |               |      |                 |       |             |     |                 |     |               |      |                 |     |               |      |                 |      |               |     |            |                |  |
| SoED   | Nicole Roldan   |   |        |                       |      |               |       |             |        |               |      |               |      |               |      |                 |       |             |     |                 |     |               |      |                 |     |               |      |                 |      |               |     |            |                |  |
| SoEN   | Nicole Roldan   |   |        |                       |      |               |       |             |        |               |      |               |      |               |      |                 |       |             |     |                 |     |               |      |                 |     |               |      |                 |      |               |     |            |                |  |
| SoHS   | Debbie Faulkner   |   |        |                       |      |               |       |             |        |               |      |               |      |               |      |                 |       |             |     |                 |     |               |      |                 |     |               |      |                 |      |               |     |            |                |  |
| SoHCA  | Hao Phanith   |   |        |                       |      |               |       |             |        |               |      |               |      |               |      |                 |       |             |     |                 |     |               |      |                 |     |               |      |                 |      |               |     |            |                |  |
| SoL  | Govinder Kapoor   |   |        |                       |      |               |       |             |        |               |      |               |      |               |      |                 |       |             |     |                 |     |               |      |                 |     |               |      |                 |      |               |     |            |                |  |
| SoM  | Bill Dimovski   |   |        |                       |      |               |       |             |        |               |      |               |      |               |      |                 |       |             |     |                 |     |               |      |                 |     |               |      |                 |      |               |     |            |                |  |
| SoNM   | Debbie Faulkner   |   |        |                       |      |               |       |             |        |               |      |               |      |               |      |                 |       |             |     |                 |     |               |      |                 |     |               |      |                 |      |               |     |            |                |  |
| SoP  | Bill Dimovski   |   |        |                       |      |               |       |             |        |               |      |               |      |               |      |                 |       |             |     |                 |     |               |      |                 |     |               |      |                 |      |               |     |            |                |  |
| SoSC   | Debbie Faulkner   |   |        |                       |      |               |       |             |        |               |      |               |      |               |      |                 |       |             |     |                 |     |               |      |                 |     |               |      |                 |      |               |     |            |                |  |
| SoSS   | Bill Dimovski   |   |        |                       |      |               |       |             |        |               |      |               |      |               |      |                 |       |             |     |                 |     |               |      |                 |     |               |      |                 |      |               |     |            |                |  |
| GRS  | Gemma Aris  |   |        |                       |      |               |       |             |        |               |      |               |      |               |      |                 |       |             |     |                 |     |               |      |                 |     |               |      |                 |      |               |     |            |                |  |
| All Institutes   |   |   |        |                       |      |               |       |             |        |               |      |               |      |               |      |                 |       |             |     |                 |     |               |      |                 |     |               |      |                 |      |               |     |            |                |  |
| MARCS Institute for Brain, Behaviour and Development (MARCS) |   | Webpage: <a href="http://westernsydney.edu.au/marcs">westernsydney.edu.au/marcs</a><br>Email: <a href="mailto:marcs@westernsydney.edu.au">marcs@westernsydney.edu.au</a><br>Phone: +61 2 9772 6585<br>Director – Kate Stevens<br>Institute Manager – Darlene Williams   |        |                       |      |               |       |             |        |               |      |               |      |               |      |                 |       |             |     |                 |     |               |      |                 |     |               |      |                 |      |               |     |            |                |  |



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|----------------------------|---|---|--------|-------------------|------|---------------|-------|--------------|--------|---------------|------|----------------|------|---------------|------|--------------|-------|----------------|-----|--------------|-----|--------------|------|--------------|-----|----------------|------|--------------|------|----------------|
| Marketing & Communications | Advertising and Promotion (Digital & Traditional)<br>(Banner Booking requests, Promotional email requests, Google AdWords campaign requests, Parramatta digital sign request, Print advertising requests and Purchasing of University promotional items and uniforms) | Brand, Marketing and Advertising requests can be made to<br>Webpage: <a href="http://westernsydney.edu.au/marketingandcommunication/omc/brand_marketing_and_advertising">westernsydney.edu.au/marketingandcommunication/omc/brand_marketing_and_advertising</a>   |        |                   |      |               |       |              |        |               |      |                |      |               |      |              |       |                |     |              |     |              |      |              |     |                |      |              |      |                |
|                            | Analytics & Insight   | <a href="mailto:Mr.Ankit.Gorakhia@westernsydney.edu.au">Mr Ankit Gorakhia</a> , Senior Manager, Analytics & Insights<br>Phone: (02) 9678 7199; Mobile: 0433591313<br>Email: <a href="mailto:a.gorakhia@westernsydney.edu.au">a.gorakhia@westernsydney.edu.au</a>  |        |                   |      |               |       |              |        |               |      |                |      |               |      |              |       |                |     |              |     |              |      |              |     |                |      |              |      |                |
|                            | <b>Brand</b>  | Aleisha Banks, Brand Coordinator<br>Phone: (02) 9678 7245; Mobile: 0414545627<br>Email: <a href="mailto:a.banks@westernsydney.edu.au">a.banks@westernsydney.edu.au</a>  |        |                   |      |               |       |              |        |               |      |                |      |               |      |              |       |                |     |              |     |              |      |              |     |                |      |              |      |                |
|                            | Creative Services<br>(Design requests, Print advertising requests, Multimedia content requests)   | Webpage: <a href="http://westernsydney.edu.au/marketingandcommunication/omc/imedia">westernsydney.edu.au/marketingandcommunication/omc/imedia</a>   |        |                   |      |               |       |              |        |               |      |                |      |               |      |              |       |                |     |              |     |              |      |              |     |                |      |              |      |                |
|                            | Engagement Programs & Events  | Engagement Programs:<br>Ms Sophie Partridge, Senior Manager, Engagement Marketing<br>Phone: (02) 9678 7604<br>Email: <a href="mailto:sophie.partridge@westernsydney.edu.au">sophie.partridge@westernsydney.edu.au</a>   |        |                   |      |               |       |              |        |               |      |                |      |               |      |              |       |                |     |              |     |              |      |              |     |                |      |              |      |                |
|                            |   | Events:<br>Mrs Marina Shakshouk , Acting Manager, Events and Strategy<br>Phone: (02) 9678 7510; Mobile: 0404243183<br>Email: <a href="mailto:marina.ibrahim@westernsydney.edu.au">marina.ibrahim@westernsydney.edu.au</a><br>Generic Email: <a href="mailto:EventsTeam@westernsydney.edu.au">EventsTeam@westernsydney.edu.au</a>  |        |                   |      |               |       |              |        |               |      |                |      |               |      |              |       |                |     |              |     |              |      |              |     |                |      |              |      |                |
|                            | Media and Public Relations including Social Media   | For general media enquiries please email: <a href="mailto:media@westernsydney.edu.au">media@westernsydney.edu.au</a><br>Webpage: <a href="http://westernsydney.edu.au/marketingandcommunication/omc/media_and_public_relations">westernsydney.edu.au/marketingandcommunication/omc/media_and_public_relations</a><br>Social Media:<br>Social Media Requests and further information via: <a href="http://westernsydney.edu.au/marketingandcommunication/omc/social_media">westernsydney.edu.au/marketingandcommunication/omc/social_media</a>   |        |                   |      |               |       |              |        |               |      |                |      |               |      |              |       |                |     |              |     |              |      |              |     |                |      |              |      |                |
|                            | School Marketing Managers   | For School marketing requests please email: <a href="mailto:marketing@westernsydney.edu.au">marketing@westernsydney.edu.au</a>  |        |                   |      |               |       |              |        |               |      |                |      |               |      |              |       |                |     |              |     |              |      |              |     |                |      |              |      |                |
|                            |   | <table border="1"> <thead> <tr> <th>School</th> <th>Marketing Manager</th> </tr> </thead> <tbody> <tr><td>SoBE</td><td>Julia McKenna</td></tr> <tr><td>SoBUS</td><td>Sana Marroun</td></tr> <tr><td>SoCDMS</td><td>Julia McKenna</td></tr> <tr><td>SoED</td><td>Nicolle Fowler</td></tr> <tr><td>SoEN</td><td>Julia McKenna</td></tr> <tr><td>SoHS</td><td>Angela Jones</td></tr> <tr><td>SoHCA</td><td>Nicolle Fowler</td></tr> <tr><td>SoL</td><td>Sana Marroun</td></tr> <tr><td>SoM</td><td>Angela Jones</td></tr> <tr><td>SoNM</td><td>Angela Jones</td></tr> <tr><td>SoP</td><td>Nicolle Fowler</td></tr> <tr><td>SoSC</td><td>Sana Marroun</td></tr> <tr><td>SoSS</td><td>Nicolle Fowler</td></tr> </tbody> </table> | School | Marketing Manager | SoBE | Julia McKenna | SoBUS | Sana Marroun | SoCDMS | Julia McKenna | SoED | Nicolle Fowler | SoEN | Julia McKenna | SoHS | Angela Jones | SoHCA | Nicolle Fowler | SoL | Sana Marroun | SoM | Angela Jones | SoNM | Angela Jones | SoP | Nicolle Fowler | SoSC | Sana Marroun | SoSS | Nicolle Fowler |
| School                     | Marketing Manager   |   |        |                   |      |               |       |              |        |               |      |                |      |               |      |              |       |                |     |              |     |              |      |              |     |                |      |              |      |                |
| SoBE                       | Julia McKenna   |   |        |                   |      |               |       |              |        |               |      |                |      |               |      |              |       |                |     |              |     |              |      |              |     |                |      |              |      |                |
| SoBUS                      | Sana Marroun  |   |        |                   |      |               |       |              |        |               |      |                |      |               |      |              |       |                |     |              |     |              |      |              |     |                |      |              |      |                |
| SoCDMS                     | Julia McKenna   |   |        |                   |      |               |       |              |        |               |      |                |      |               |      |              |       |                |     |              |     |              |      |              |     |                |      |              |      |                |
| SoED                       | Nicolle Fowler  |   |        |                   |      |               |       |              |        |               |      |                |      |               |      |              |       |                |     |              |     |              |      |              |     |                |      |              |      |                |
| SoEN                       | Julia McKenna   |   |        |                   |      |               |       |              |        |               |      |                |      |               |      |              |       |                |     |              |     |              |      |              |     |                |      |              |      |                |
| SoHS                       | Angela Jones  |   |        |                   |      |               |       |              |        |               |      |                |      |               |      |              |       |                |     |              |     |              |      |              |     |                |      |              |      |                |
| SoHCA                      | Nicolle Fowler  |   |        |                   |      |               |       |              |        |               |      |                |      |               |      |              |       |                |     |              |     |              |      |              |     |                |      |              |      |                |
| SoL                        | Sana Marroun  |   |        |                   |      |               |       |              |        |               |      |                |      |               |      |              |       |                |     |              |     |              |      |              |     |                |      |              |      |                |
| SoM                        | Angela Jones  |   |        |                   |      |               |       |              |        |               |      |                |      |               |      |              |       |                |     |              |     |              |      |              |     |                |      |              |      |                |
| SoNM                       | Angela Jones  |   |        |                   |      |               |       |              |        |               |      |                |      |               |      |              |       |                |     |              |     |              |      |              |     |                |      |              |      |                |
| SoP                        | Nicolle Fowler  |   |        |                   |      |               |       |              |        |               |      |                |      |               |      |              |       |                |     |              |     |              |      |              |     |                |      |              |      |                |
| SoSC                       | Sana Marroun  |   |        |                   |      |               |       |              |        |               |      |                |      |               |      |              |       |                |     |              |     |              |      |              |     |                |      |              |      |                |
| SoSS                       | Nicolle Fowler  |   |        |                   |      |               |       |              |        |               |      |                |      |               |      |              |       |                |     |              |     |              |      |              |     |                |      |              |      |                |
|                            | Strategic marketing planning and reporting  | Ms Dominique Chandler, Acting Senior Manager, Strategy and Campaigns<br>Telephone: (02) 9678 7313<br>Email: <a href="mailto:dominique.chandler@westernsydney.edu.au">dominique.chandler@westernsydney.edu.au</a>  |        |                   |      |               |       |              |        |               |      |                |      |               |      |              |       |                |     |              |     |              |      |              |     |                |      |              |      |                |



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|---|--|--|--------|--------------------|-----------|------------|----------|---------------|---------------------------|---------------|-------------------|-------------|--------------|---------------|------------------------------|---------------|------------|-------------|---------|---------------|---------|-------------|-----------|------------|--------------------|---------------|------------|---------------------|-----------------|---------------------|---------|----------------|
| Marketing & Communications                | Student and Staff Communications   | Staff Communications Request Form - <a href="https://westernsydney.edu.au/internalcomms/internal_comms/internal_communications_request_form">westernsydney.edu.au/internalcomms/internal_comms/internal_communications_request_form</a><br>Webpage: <a href="https://westernsydney.edu.au/internalcomms">westernsydney.edu.au/internalcomms</a>  |        |                    |           |            |          |               |                           |               |                   |             |              |               |                              |               |            |             |         |               |         |             |           |            |                    |               |            |                     |                 |                     |         |                |
|   | Website (including lead generation and personalisation)  | Student Communications Request form - <a href="https://westernsydneyu.atlassian.net/servicedesk/customer/portal/3/user/login?destination=portal%2F3">westernsydneyu.atlassian.net/servicedesk/customer/portal/3/user/login?destination=portal%2F3</a><br>Webpage: <a href="https://www.westernsydney.edu.au/marketingandcommunication/omc/student_communications">https://www.westernsydney.edu.au/marketingandcommunication/omc/student_communications</a><br><br>Web Request Portal and further information can be found via the webpage: <a href="https://westernsydney.edu.au/webteam">westernsydney.edu.au/webteam</a>  |        |                    |           |            |          |               |                           |               |                   |             |              |               |                              |               |            |             |         |               |         |             |           |            |                    |               |            |                     |                 |                     |         |                |
| Mathematics Education Support Hub (MESH)  | Mathematics & statistics support for all students  | Email: <a href="mailto:mesh@westernsydney.edu.au">mesh@westernsydney.edu.au</a><br>Webpage: <a href="https://westernsydney.edu.au/learning_futures/home/mesh">westernsydney.edu.au/learning_futures/home/mesh</a>  |        |                    |           |            |          |               |                           |               |                   |             |              |               |                              |               |            |             |         |               |         |             |           |            |                    |               |            |                     |                 |                     |         |                |
| NICM Health Research Institute (NICM)     |  | Webpage: <a href="https://westernsydney.edu.au/nicm">westernsydney.edu.au/nicm</a><br>Email: <a href="mailto:nicm@westernsydney.edu.au">nicm@westernsydney.edu.au</a><br>Phone: 9685 4700<br>Director - Alan Bensoussan<br>Senior Manager, Operations & Strategy – Jasmine Katakos   |        |                    |           |            |          |               |                           |               |                   |             |              |               |                              |               |            |             |         |               |         |             |           |            |                    |               |            |                     |                 |                     |         |                |
| Office of Estate & Commercial             | Space allocation<br>Office relocations and event setup<br>Cleaning, recycling and waste management<br>Furniture supply and installation<br>Landscaping and grounds maintenance<br>Logistics services<br>Maintenance<br>Signage | Requests for maintenance, facilities, space allocation or relocations need to be made via the forms located on the OEC forms webpage: <a href="https://westernsydney.edu.au/office_of_estate_and_commercial/oec/oec_forms">westernsydney.edu.au/office_of_estate_and_commercial/oec/oec_forms</a>  |        |                    |           |            |          |               |                           |               |                   |             |              |               |                              |               |            |             |         |               |         |             |           |            |                    |               |            |                     |                 |                     |         |                |
|   |  | Campus Coordinators are the main point of contact for OEC:<br><table border="1"> <thead> <tr> <th>Campus</th> <th>Campus Coordinator</th> </tr> </thead> <tbody> <tr><td>Bankstown</td><td>Jason Quan</td></tr> <tr><td>Bathurst</td><td>Rafei Chakari</td></tr> <tr><td>Blacktown Clinical School</td><td>Rafei Chakari</td></tr> <tr><td>Blacktown Nirimba</td><td>Robert Owen</td></tr> <tr><td>Campbelltown</td><td>Rafei Chakari</td></tr> <tr><td>Campbelltown Clinical School</td><td>Rafei Chakari</td></tr> <tr><td>Hawkesbury</td><td>Robert Owen</td></tr> <tr><td>Lismore</td><td>Rafei Chakari</td></tr> <tr><td>Lithgow</td><td>Robert Owen</td></tr> <tr><td>Liverpool</td><td>Jason Quan</td></tr> <tr><td>Liverpool Hospital</td><td>Rafei Chakari</td></tr> <tr><td>Parramatta</td><td>Karthik Gunasekaran</td></tr> <tr><td>Parramatta City</td><td>Karthik Gunasekaran</td></tr> <tr><td>Penrith</td><td>Brendan Cauchi</td></tr> <tr><td>Sydney Olympic Park</td><td>Karthik Gunasekaran</td></tr> </tbody> </table><br>Relocation & Event Coordinator - Nigel Lawrence | Campus | Campus Coordinator | Bankstown | Jason Quan | Bathurst | Rafei Chakari | Blacktown Clinical School | Rafei Chakari | Blacktown Nirimba | Robert Owen | Campbelltown | Rafei Chakari | Campbelltown Clinical School | Rafei Chakari | Hawkesbury | Robert Owen | Lismore | Rafei Chakari | Lithgow | Robert Owen | Liverpool | Jason Quan | Liverpool Hospital | Rafei Chakari | Parramatta | Karthik Gunasekaran | Parramatta City | Karthik Gunasekaran | Penrith | Brendan Cauchi |
| Campus                                    | Campus Coordinator   |  |        |                    |           |            |          |               |                           |               |                   |             |              |               |                              |               |            |             |         |               |         |             |           |            |                    |               |            |                     |                 |                     |         |                |
| Bankstown                                 | Jason Quan   |  |        |                    |           |            |          |               |                           |               |                   |             |              |               |                              |               |            |             |         |               |         |             |           |            |                    |               |            |                     |                 |                     |         |                |
| Bathurst                                  | Rafei Chakari  |  |        |                    |           |            |          |               |                           |               |                   |             |              |               |                              |               |            |             |         |               |         |             |           |            |                    |               |            |                     |                 |                     |         |                |
| Blacktown Clinical School                 | Rafei Chakari  |  |        |                    |           |            |          |               |                           |               |                   |             |              |               |                              |               |            |             |         |               |         |             |           |            |                    |               |            |                     |                 |                     |         |                |
| Blacktown Nirimba                         | Robert Owen  |  |        |                    |           |            |          |               |                           |               |                   |             |              |               |                              |               |            |             |         |               |         |             |           |            |                    |               |            |                     |                 |                     |         |                |
| Campbelltown                              | Rafei Chakari  |  |        |                    |           |            |          |               |                           |               |                   |             |              |               |                              |               |            |             |         |               |         |             |           |            |                    |               |            |                     |                 |                     |         |                |
| Campbelltown Clinical School              | Rafei Chakari  |  |        |                    |           |            |          |               |                           |               |                   |             |              |               |                              |               |            |             |         |               |         |             |           |            |                    |               |            |                     |                 |                     |         |                |
| Hawkesbury                                | Robert Owen  |  |        |                    |           |            |          |               |                           |               |                   |             |              |               |                              |               |            |             |         |               |         |             |           |            |                    |               |            |                     |                 |                     |         |                |
| Lismore                                   | Rafei Chakari  |  |        |                    |           |            |          |               |                           |               |                   |             |              |               |                              |               |            |             |         |               |         |             |           |            |                    |               |            |                     |                 |                     |         |                |
| Lithgow                                   | Robert Owen  |  |        |                    |           |            |          |               |                           |               |                   |             |              |               |                              |               |            |             |         |               |         |             |           |            |                    |               |            |                     |                 |                     |         |                |
| Liverpool                                 | Jason Quan   |  |        |                    |           |            |          |               |                           |               |                   |             |              |               |                              |               |            |             |         |               |         |             |           |            |                    |               |            |                     |                 |                     |         |                |
| Liverpool Hospital                        | Rafei Chakari  |  |        |                    |           |            |          |               |                           |               |                   |             |              |               |                              |               |            |             |         |               |         |             |           |            |                    |               |            |                     |                 |                     |         |                |
| Parramatta                                | Karthik Gunasekaran  |  |        |                    |           |            |          |               |                           |               |                   |             |              |               |                              |               |            |             |         |               |         |             |           |            |                    |               |            |                     |                 |                     |         |                |
| Parramatta City                           | Karthik Gunasekaran  |  |        |                    |           |            |          |               |                           |               |                   |             |              |               |                              |               |            |             |         |               |         |             |           |            |                    |               |            |                     |                 |                     |         |                |
| Penrith                                   | Brendan Cauchi   |  |        |                    |           |            |          |               |                           |               |                   |             |              |               |                              |               |            |             |         |               |         |             |           |            |                    |               |            |                     |                 |                     |         |                |
| Sydney Olympic Park                       | Karthik Gunasekaran  |  |        |                    |           |            |          |               |                           |               |                   |             |              |               |                              |               |            |             |         |               |         |             |           |            |                    |               |            |                     |                 |                     |         |                |
| Placements Hub                            | Standardising new and renewing student placement agreements<br>Student compliance activities<br>Curriculum placement requirements<br>InPlace implementation and advice   | For general Placements enquiries: <a href="mailto:placementshub@westernsydney.edu.au">placementshub@westernsydney.edu.au</a><br><br>For Compliance enquiries: <a href="mailto:compliancehub@westernsydney.edu.au">compliancehub@westernsydney.edu.au</a><br>Webpage: <a href="https://westernsydney.edu.au/placements_hub">westernsydney.edu.au/placements_hub</a>   |        |                    |           |            |          |               |                           |               |                   |             |              |               |                              |               |            |             |         |               |         |             |           |            |                    |               |            |                     |                 |                     |         |                |
| Procurement, Asset & Equipment Management | Purchase orders<br>Procurement and account management for Multi-Function Devices (printers/photocopiers)<br>Account management for telephony<br>Vehicle fleet management   | Please direct all enquiries to:<br>Phone: 4570 1487<br>Email: <a href="mailto:pae@westernsydney.edu.au">pae@westernsydney.edu.au</a><br>On-Line: <a href="https://myit.westernsydney.edu.au">MyIT.westernsydney.edu.au</a> (Preferred)   |        |                    |           |            |          |               |                           |               |                   |             |              |               |                              |               |            |             |         |               |         |             |           |            |                    |               |            |                     |                 |                     |         |                |



**Services directory for new structure (current Mar. 2020)**

| AREA  | CONTACT FOR ADVICE & SUPPORT ON  | CONTACT & INFORMATION DETAILS  |                         |                              |                              |                         |                            |  |  |  |      |             |                    |             |     |             |             |               |     |               |                 |               |      |               |                    |               |      |             |             |  |      |             |             |  |   |  |  |  |       |               |             |               |      |               |                 |                |       |               |                 |             |     |               |                    |               |      |               |                 |               |       |               |  |  |     |               |                 |                |   |  |  |  |      |                |             |               |        |                |             |               |      |                |             |               |      |                |                    |             |     |               |                    |                |       |               |             |                |
|---|--|--|-------------------------|------------------------------|------------------------------|-------------------------|----------------------------|--|--|--|------|-------------|--------------------|-------------|-----|-------------|-------------|---------------|-----|---------------|-----------------|---------------|------|---------------|--------------------|---------------|------|-------------|-------------|--|------|-------------|-------------|--|---|--|--|--|-------|---------------|-------------|---------------|------|---------------|-----------------|----------------|-------|---------------|-----------------|-------------|-----|---------------|--------------------|---------------|------|---------------|-----------------|---------------|-------|---------------|--|--|-----|---------------|-----------------|----------------|---|--|--|--|------|----------------|-------------|---------------|--------|----------------|-------------|---------------|------|----------------|-------------|---------------|------|----------------|--------------------|-------------|-----|---------------|--------------------|----------------|-------|---------------|-------------|----------------|
|   | Enterprise software licensing<br>Staff Directory administration<br>Management of assets and equipment (incl. IT) both leased and owned<br>WINC Stationary<br>Print Services                  | Procurement processes can be found on the webpage: <a href="http://westernsydney.edu.au/finance_and_resources/division_of_finance_and_resources/procurement/procurement_processes">westernsydney.edu.au/finance_and_resources/division_of_finance_and_resources/procurement/procurement_processes</a><br><br>Print Services Enquiries:<br>Telephone: (02) 4736 0777<br>Facsimile: (02) 4736 0724<br>Email: <a href="mailto:printservices@westernsydney.edu.au">printservices@westernsydney.edu.au</a><br>Webpage: <a href="http://westernsydney.edu.au/print_services">westernsydney.edu.au/print_services</a>   |                         |                              |                              |                         |                            |  |  |  |      |             |                    |             |     |             |             |               |     |               |                 |               |      |               |                    |               |      |             |             |  |      |             |             |  |   |  |  |  |       |               |             |               |      |               |                 |                |       |               |                 |             |     |               |                    |               |      |               |                 |               |       |               |  |  |     |               |                 |                |   |  |  |  |      |                |             |               |        |                |             |               |      |                |             |               |      |                |                    |             |     |               |                    |                |       |               |             |                |
| Professional Accreditations                             | Professional accreditation requirements and submissions  | Please direct enquiries to: <a href="mailto:coursequality@westernsydney.edu.au">coursequality@westernsydney.edu.au</a>   |                         |                              |                              |                         |                            |  |  |  |      |             |                    |             |     |             |             |               |     |               |                 |               |      |               |                    |               |      |             |             |  |      |             |             |  |   |  |  |  |       |               |             |               |      |               |                 |                |       |               |                 |             |     |               |                    |               |      |               |                 |               |       |               |  |  |     |               |                 |                |   |  |  |  |      |                |             |               |        |                |             |               |      |                |             |               |      |                |                    |             |     |               |                    |                |       |               |             |                |
| Professional Learning & Development for academics       | Professional development in learning and teaching including online modules, FULT, sessional staff teaching & learning program and course leaders forum                                       | Contact: Gina Saliba<br>Webpage - <a href="http://westernsydney.edu.au/learning_futures/home/learning_transformations/looking_for_professional_learning_and_development">westernsydney.edu.au/learning_futures/home/learning_transformations/looking_for_professional_learning_and_development</a>   |                         |                              |                              |                         |                            |  |  |  |      |             |                    |             |     |             |             |               |     |               |                 |               |      |               |                    |               |      |             |             |  |      |             |             |  |   |  |  |  |       |               |             |               |      |               |                 |                |       |               |                 |             |     |               |                    |               |      |               |                 |               |       |               |  |  |     |               |                 |                |   |  |  |  |      |                |             |               |        |                |             |               |      |                |             |               |      |                |                    |             |     |               |                    |                |       |               |             |                |
| REDI  | Development of research contracts and agreements<br>Application advice and grant writing<br>Research policy implementation and development<br>Research data<br>Research integrity and ethics | <table border="1"> <thead> <tr> <th>School</th> <th>Research Development Officer</th> <th>Business Development Officer</th> <th>Research Grants Officer</th> </tr> </thead> <tbody> <tr> <td colspan="4"><b>Health and Medicine</b></td> </tr> <tr> <td>SoHS</td> <td>Ben Dowsell</td> <td>Michaela Tymichova</td> <td>Moufid Atme</td> </tr> <tr> <td>SoM</td> <td>Ben Dowsell</td> <td>André Urfer</td> <td>Andrea Kantek</td> </tr> <tr> <td>SoP</td> <td>Jodie Narayan</td> <td>Nathaneal Small</td> <td>Andrea Kantek</td> </tr> <tr> <td>SoNM</td> <td>Jodie Narayan</td> <td>Michaela Tymichova</td> <td>Andrea Kantek</td> </tr> <tr> <td>NICM</td> <td>Ben Dowsell</td> <td>André Urfer</td> <td></td> </tr> <tr> <td>THRI</td> <td>Ben Dowsell</td> <td>André Urfer</td> <td></td> </tr> <tr> <td colspan="4"><b>Humanities, Arts and Social Sciences</b></td> </tr> <tr> <td>SoBUS</td> <td>Manijah Hakim</td> <td>André Urfer</td> <td>Andrea Kantek</td> </tr> <tr> <td>SoED</td> <td>Manijah Hakim</td> <td>Nathaneal Small</td> <td>Nicola Blaxill</td> </tr> <tr> <td>SoHCA</td> <td>Manijah Hakim</td> <td>Nathaneal Small</td> <td>Moufid Atme</td> </tr> <tr> <td>SoL</td> <td>Manijah Hakim</td> <td>Michaela Tymichova</td> <td>Andrea Kantek</td> </tr> <tr> <td>SoSS</td> <td>Manijah Hakim</td> <td>Nathaneal Small</td> <td>Andrea Kantek</td> </tr> <tr> <td>ACIAC</td> <td>Manijah Hakim</td> <td></td> <td></td> </tr> <tr> <td>ICS</td> <td>Manijah Hakim</td> <td>Nathaneal Small</td> <td>Nicola Blaxill</td> </tr> <tr> <td colspan="4"><b>Science, Technology, Engineering and Mathematics</b></td> </tr> <tr> <td>SoBE</td> <td>Gurvinder Kaur</td> <td>André Urfer</td> <td>Andrea Kantek</td> </tr> <tr> <td>SoCDMS</td> <td>Gurvinder Kaur</td> <td>André Urfer</td> <td>Andrea Kantek</td> </tr> <tr> <td>SoEN</td> <td>Gurvinder Kaur</td> <td>André Urfer</td> <td>Andrea Kantek</td> </tr> <tr> <td>SoSC</td> <td>Gurvinder Kaur</td> <td>Michaela Tymichova</td> <td>Moufid Atme</td> </tr> <tr> <td>HIE</td> <td>Jodie Narayan</td> <td>Michaela Tymichova</td> <td>Nicola Blaxill</td> </tr> <tr> <td>MARCS</td> <td>Jodie Narayan</td> <td>André Urfer</td> <td>Nicola Blaxill</td> </tr> </tbody> </table> | School                  | Research Development Officer | Business Development Officer | Research Grants Officer | <b>Health and Medicine</b> |  |  |  | SoHS | Ben Dowsell | Michaela Tymichova | Moufid Atme | SoM | Ben Dowsell | André Urfer | Andrea Kantek | SoP | Jodie Narayan | Nathaneal Small | Andrea Kantek | SoNM | Jodie Narayan | Michaela Tymichova | Andrea Kantek | NICM | Ben Dowsell | André Urfer |  | THRI | Ben Dowsell | André Urfer |  | <b>Humanities, Arts and Social Sciences</b> |  |  |  | SoBUS | Manijah Hakim | André Urfer | Andrea Kantek | SoED | Manijah Hakim | Nathaneal Small | Nicola Blaxill | SoHCA | Manijah Hakim | Nathaneal Small | Moufid Atme | SoL | Manijah Hakim | Michaela Tymichova | Andrea Kantek | SoSS | Manijah Hakim | Nathaneal Small | Andrea Kantek | ACIAC | Manijah Hakim |  |  | ICS | Manijah Hakim | Nathaneal Small | Nicola Blaxill | <b>Science, Technology, Engineering and Mathematics</b> |  |  |  | SoBE | Gurvinder Kaur | André Urfer | Andrea Kantek | SoCDMS | Gurvinder Kaur | André Urfer | Andrea Kantek | SoEN | Gurvinder Kaur | André Urfer | Andrea Kantek | SoSC | Gurvinder Kaur | Michaela Tymichova | Moufid Atme | HIE | Jodie Narayan | Michaela Tymichova | Nicola Blaxill | MARCS | Jodie Narayan | André Urfer | Nicola Blaxill |
| School  | Research Development Officer   | Business Development Officer   | Research Grants Officer |                              |                              |                         |                            |  |  |  |      |             |                    |             |     |             |             |               |     |               |                 |               |      |               |                    |               |      |             |             |  |      |             |             |  |   |  |  |  |       |               |             |               |      |               |                 |                |       |               |                 |             |     |               |                    |               |      |               |                 |               |       |               |  |  |     |               |                 |                |   |  |  |  |      |                |             |               |        |                |             |               |      |                |             |               |      |                |                    |             |     |               |                    |                |       |               |             |                |
| <b>Health and Medicine</b>                              |  |  |                         |                              |                              |                         |                            |  |  |  |      |             |                    |             |     |             |             |               |     |               |                 |               |      |               |                    |               |      |             |             |  |      |             |             |  |   |  |  |  |       |               |             |               |      |               |                 |                |       |               |                 |             |     |               |                    |               |      |               |                 |               |       |               |  |  |     |               |                 |                |   |  |  |  |      |                |             |               |        |                |             |               |      |                |             |               |      |                |                    |             |     |               |                    |                |       |               |             |                |
| SoHS  | Ben Dowsell  | Michaela Tymichova   | Moufid Atme             |                              |                              |                         |                            |  |  |  |      |             |                    |             |     |             |             |               |     |               |                 |               |      |               |                    |               |      |             |             |  |      |             |             |  |   |  |  |  |       |               |             |               |      |               |                 |                |       |               |                 |             |     |               |                    |               |      |               |                 |               |       |               |  |  |     |               |                 |                |   |  |  |  |      |                |             |               |        |                |             |               |      |                |             |               |      |                |                    |             |     |               |                    |                |       |               |             |                |
| SoM   | Ben Dowsell  | André Urfer  | Andrea Kantek           |                              |                              |                         |                            |  |  |  |      |             |                    |             |     |             |             |               |     |               |                 |               |      |               |                    |               |      |             |             |  |      |             |             |  |   |  |  |  |       |               |             |               |      |               |                 |                |       |               |                 |             |     |               |                    |               |      |               |                 |               |       |               |  |  |     |               |                 |                |   |  |  |  |      |                |             |               |        |                |             |               |      |                |             |               |      |                |                    |             |     |               |                    |                |       |               |             |                |
| SoP   | Jodie Narayan  | Nathaneal Small  | Andrea Kantek           |                              |                              |                         |                            |  |  |  |      |             |                    |             |     |             |             |               |     |               |                 |               |      |               |                    |               |      |             |             |  |      |             |             |  |   |  |  |  |       |               |             |               |      |               |                 |                |       |               |                 |             |     |               |                    |               |      |               |                 |               |       |               |  |  |     |               |                 |                |   |  |  |  |      |                |             |               |        |                |             |               |      |                |             |               |      |                |                    |             |     |               |                    |                |       |               |             |                |
| SoNM  | Jodie Narayan  | Michaela Tymichova   | Andrea Kantek           |                              |                              |                         |                            |  |  |  |      |             |                    |             |     |             |             |               |     |               |                 |               |      |               |                    |               |      |             |             |  |      |             |             |  |   |  |  |  |       |               |             |               |      |               |                 |                |       |               |                 |             |     |               |                    |               |      |               |                 |               |       |               |  |  |     |               |                 |                |   |  |  |  |      |                |             |               |        |                |             |               |      |                |             |               |      |                |                    |             |     |               |                    |                |       |               |             |                |
| NICM  | Ben Dowsell  | André Urfer  |                         |                              |                              |                         |                            |  |  |  |      |             |                    |             |     |             |             |               |     |               |                 |               |      |               |                    |               |      |             |             |  |      |             |             |  |   |  |  |  |       |               |             |               |      |               |                 |                |       |               |                 |             |     |               |                    |               |      |               |                 |               |       |               |  |  |     |               |                 |                |   |  |  |  |      |                |             |               |        |                |             |               |      |                |             |               |      |                |                    |             |     |               |                    |                |       |               |             |                |
| THRI  | Ben Dowsell  | André Urfer  |                         |                              |                              |                         |                            |  |  |  |      |             |                    |             |     |             |             |               |     |               |                 |               |      |               |                    |               |      |             |             |  |      |             |             |  |   |  |  |  |       |               |             |               |      |               |                 |                |       |               |                 |             |     |               |                    |               |      |               |                 |               |       |               |  |  |     |               |                 |                |   |  |  |  |      |                |             |               |        |                |             |               |      |                |             |               |      |                |                    |             |     |               |                    |                |       |               |             |                |
| <b>Humanities, Arts and Social Sciences</b>             |  |  |                         |                              |                              |                         |                            |  |  |  |      |             |                    |             |     |             |             |               |     |               |                 |               |      |               |                    |               |      |             |             |  |      |             |             |  |   |  |  |  |       |               |             |               |      |               |                 |                |       |               |                 |             |     |               |                    |               |      |               |                 |               |       |               |  |  |     |               |                 |                |   |  |  |  |      |                |             |               |        |                |             |               |      |                |             |               |      |                |                    |             |     |               |                    |                |       |               |             |                |
| SoBUS   | Manijah Hakim  | André Urfer  | Andrea Kantek           |                              |                              |                         |                            |  |  |  |      |             |                    |             |     |             |             |               |     |               |                 |               |      |               |                    |               |      |             |             |  |      |             |             |  |   |  |  |  |       |               |             |               |      |               |                 |                |       |               |                 |             |     |               |                    |               |      |               |                 |               |       |               |  |  |     |               |                 |                |   |  |  |  |      |                |             |               |        |                |             |               |      |                |             |               |      |                |                    |             |     |               |                    |                |       |               |             |                |
| SoED  | Manijah Hakim  | Nathaneal Small  | Nicola Blaxill          |                              |                              |                         |                            |  |  |  |      |             |                    |             |     |             |             |               |     |               |                 |               |      |               |                    |               |      |             |             |  |      |             |             |  |   |  |  |  |       |               |             |               |      |               |                 |                |       |               |                 |             |     |               |                    |               |      |               |                 |               |       |               |  |  |     |               |                 |                |   |  |  |  |      |                |             |               |        |                |             |               |      |                |             |               |      |                |                    |             |     |               |                    |                |       |               |             |                |
| SoHCA   | Manijah Hakim  | Nathaneal Small  | Moufid Atme             |                              |                              |                         |                            |  |  |  |      |             |                    |             |     |             |             |               |     |               |                 |               |      |               |                    |               |      |             |             |  |      |             |             |  |   |  |  |  |       |               |             |               |      |               |                 |                |       |               |                 |             |     |               |                    |               |      |               |                 |               |       |               |  |  |     |               |                 |                |   |  |  |  |      |                |             |               |        |                |             |               |      |                |             |               |      |                |                    |             |     |               |                    |                |       |               |             |                |
| SoL   | Manijah Hakim  | Michaela Tymichova   | Andrea Kantek           |                              |                              |                         |                            |  |  |  |      |             |                    |             |     |             |             |               |     |               |                 |               |      |               |                    |               |      |             |             |  |      |             |             |  |   |  |  |  |       |               |             |               |      |               |                 |                |       |               |                 |             |     |               |                    |               |      |               |                 |               |       |               |  |  |     |               |                 |                |   |  |  |  |      |                |             |               |        |                |             |               |      |                |             |               |      |                |                    |             |     |               |                    |                |       |               |             |                |
| SoSS  | Manijah Hakim  | Nathaneal Small  | Andrea Kantek           |                              |                              |                         |                            |  |  |  |      |             |                    |             |     |             |             |               |     |               |                 |               |      |               |                    |               |      |             |             |  |      |             |             |  |   |  |  |  |       |               |             |               |      |               |                 |                |       |               |                 |             |     |               |                    |               |      |               |                 |               |       |               |  |  |     |               |                 |                |   |  |  |  |      |                |             |               |        |                |             |               |      |                |             |               |      |                |                    |             |     |               |                    |                |       |               |             |                |
| ACIAC   | Manijah Hakim  |  |                         |                              |                              |                         |                            |  |  |  |      |             |                    |             |     |             |             |               |     |               |                 |               |      |               |                    |               |      |             |             |  |      |             |             |  |   |  |  |  |       |               |             |               |      |               |                 |                |       |               |                 |             |     |               |                    |               |      |               |                 |               |       |               |  |  |     |               |                 |                |   |  |  |  |      |                |             |               |        |                |             |               |      |                |             |               |      |                |                    |             |     |               |                    |                |       |               |             |                |
| ICS   | Manijah Hakim  | Nathaneal Small  | Nicola Blaxill          |                              |                              |                         |                            |  |  |  |      |             |                    |             |     |             |             |               |     |               |                 |               |      |               |                    |               |      |             |             |  |      |             |             |  |   |  |  |  |       |               |             |               |      |               |                 |                |       |               |                 |             |     |               |                    |               |      |               |                 |               |       |               |  |  |     |               |                 |                |   |  |  |  |      |                |             |               |        |                |             |               |      |                |             |               |      |                |                    |             |     |               |                    |                |       |               |             |                |
| <b>Science, Technology, Engineering and Mathematics</b> |  |  |                         |                              |                              |                         |                            |  |  |  |      |             |                    |             |     |             |             |               |     |               |                 |               |      |               |                    |               |      |             |             |  |      |             |             |  |   |  |  |  |       |               |             |               |      |               |                 |                |       |               |                 |             |     |               |                    |               |      |               |                 |               |       |               |  |  |     |               |                 |                |   |  |  |  |      |                |             |               |        |                |             |               |      |                |             |               |      |                |                    |             |     |               |                    |                |       |               |             |                |
| SoBE  | Gurvinder Kaur   | André Urfer  | Andrea Kantek           |                              |                              |                         |                            |  |  |  |      |             |                    |             |     |             |             |               |     |               |                 |               |      |               |                    |               |      |             |             |  |      |             |             |  |   |  |  |  |       |               |             |               |      |               |                 |                |       |               |                 |             |     |               |                    |               |      |               |                 |               |       |               |  |  |     |               |                 |                |   |  |  |  |      |                |             |               |        |                |             |               |      |                |             |               |      |                |                    |             |     |               |                    |                |       |               |             |                |
| SoCDMS  | Gurvinder Kaur   | André Urfer  | Andrea Kantek           |                              |                              |                         |                            |  |  |  |      |             |                    |             |     |             |             |               |     |               |                 |               |      |               |                    |               |      |             |             |  |      |             |             |  |   |  |  |  |       |               |             |               |      |               |                 |                |       |               |                 |             |     |               |                    |               |      |               |                 |               |       |               |  |  |     |               |                 |                |   |  |  |  |      |                |             |               |        |                |             |               |      |                |             |               |      |                |                    |             |     |               |                    |                |       |               |             |                |
| SoEN  | Gurvinder Kaur   | André Urfer  | Andrea Kantek           |                              |                              |                         |                            |  |  |  |      |             |                    |             |     |             |             |               |     |               |                 |               |      |               |                    |               |      |             |             |  |      |             |             |  |   |  |  |  |       |               |             |               |      |               |                 |                |       |               |                 |             |     |               |                    |               |      |               |                 |               |       |               |  |  |     |               |                 |                |   |  |  |  |      |                |             |               |        |                |             |               |      |                |             |               |      |                |                    |             |     |               |                    |                |       |               |             |                |
| SoSC  | Gurvinder Kaur   | Michaela Tymichova   | Moufid Atme             |                              |                              |                         |                            |  |  |  |      |             |                    |             |     |             |             |               |     |               |                 |               |      |               |                    |               |      |             |             |  |      |             |             |  |   |  |  |  |       |               |             |               |      |               |                 |                |       |               |                 |             |     |               |                    |               |      |               |                 |               |       |               |  |  |     |               |                 |                |   |  |  |  |      |                |             |               |        |                |             |               |      |                |             |               |      |                |                    |             |     |               |                    |                |       |               |             |                |
| HIE   | Jodie Narayan  | Michaela Tymichova   | Nicola Blaxill          |                              |                              |                         |                            |  |  |  |      |             |                    |             |     |             |             |               |     |               |                 |               |      |               |                    |               |      |             |             |  |      |             |             |  |   |  |  |  |       |               |             |               |      |               |                 |                |       |               |                 |             |     |               |                    |               |      |               |                 |               |       |               |  |  |     |               |                 |                |   |  |  |  |      |                |             |               |        |                |             |               |      |                |             |               |      |                |                    |             |     |               |                    |                |       |               |             |                |
| MARCS   | Jodie Narayan  | André Urfer  | Nicola Blaxill          |                              |                              |                         |                            |  |  |  |      |             |                    |             |     |             |             |               |     |               |                 |               |      |               |                    |               |      |             |             |  |      |             |             |  |   |  |  |  |       |               |             |               |      |               |                 |                |       |               |                 |             |     |               |                    |               |      |               |                 |               |       |               |  |  |     |               |                 |                |   |  |  |  |      |                |             |               |        |                |             |               |      |                |             |               |      |                |                    |             |     |               |                    |                |       |               |             |                |



**Services directory for new structure (current Mar. 2020)**

| AREA   | CONTACT FOR ADVICE & SUPPORT ON   | CONTACT & INFORMATION DETAILS   |          |      |      |                |             |                |   |                   |                |                     |
|--|---|---|----------|------|------|----------------|-------------|----------------|---|-------------------|----------------|---------------------|
| REDI   |   | <p>For pre-award general enquiries, please email: <a href="mailto:ResearchRDO@westernsydney.edu.au">ResearchRDO@westernsydney.edu.au</a> or call RDO Central on 02 9678 7300.</p> <p>For post-award general enquiries, please email: <a href="mailto:postaward@westernsydney.edu.au">postaward@westernsydney.edu.au</a>.</p> <p>For REDI Business general enquiries, please email: <a href="mailto:REDI@westernsydney.edu.au">REDI@westernsydney.edu.au</a><br/>Contract Research and Consulting (REDI Business)<br/>Contacts: Susan Manning and Anne Elias<br/>For School of Education - Tracey Crofts</p> <p>For REDI Data and Systems general enquiries, please email: <a href="mailto:REDIData@westernsydney.edu.au">REDIData@westernsydney.edu.au</a></p> <p>For human ethics enquiries, please email: <a href="mailto:humanethics@westernsydney.edu.au">humanethics@westernsydney.edu.au</a> or phone 02 4736 0493<br/>For animal ethics enquiries, please email: <a href="mailto:animaethics@westernsydney.edu.au">animaethics@westernsydney.edu.au</a> or phone 02 4736 0884<br/>For biosafety &amp; radiation ethics enquiries, please email: <a href="mailto:biosafetyradiation@westernsydney.edu.au">biosafetyradiation@westernsydney.edu.au</a> or phone 02 4736 0884</p> <p>For Centralised Research Facilities general enquiries, please email David Fraser: <a href="mailto:d.m.fraser@westernsydney.edu.au">d.m.fraser@westernsydney.edu.au</a>.</p> <p>For matters related to Research Integrity please contact Shantala Mohan on <a href="mailto:Shantala.mohan@westernsydney.edu.au">Shantala.mohan@westernsydney.edu.au</a></p> |          |      |      |                |             |                |   |                   |                |                     |
| Rewards & Recognition for academic staff           | Assistance with internal and national teaching & excellence award applications. | <p>Email: <a href="mailto:LT@westernsydney.edu.au">LT@westernsydney.edu.au</a><br/>Webpage: <a href="http://westernsydney.edu.au/learning_futures/home/learning_transformations/rewards_and_recognition2">westernsydney.edu.au/learning_futures/home/learning_transformations/rewards_and_recognition2</a></p>  |          |      |      |                |             |                |   |                   |                |                     |
| School of Built Environment                        |   | <table border="1"> <thead> <tr> <th>Position</th> <th>Name</th> </tr> </thead> <tbody> <tr> <td>Dean</td> <td>Kerry London</td> </tr> <tr> <td>Deputy Dean</td> <td>Swapan Saha</td> </tr> <tr> <td>Executive Assistant</td> <td>Kym Robinson</td> </tr> <tr> <td>School Manager</td> <td>Ridwan Haq (Acting)</td> </tr> </tbody> </table> <p><a href="mailto:builtenvironment@westernsydney.edu.au">builtenvironment@westernsydney.edu.au</a></p>  | Position | Name | Dean | Kerry London   | Deputy Dean | Swapan Saha    | Executive Assistant                     | Kym Robinson      | School Manager | Ridwan Haq (Acting) |
| Position   | Name  |   |          |      |      |                |             |                |   |                   |                |                     |
| Dean   | Kerry London  |   |          |      |      |                |             |                |   |                   |                |                     |
| Deputy Dean  | Swapan Saha   |   |          |      |      |                |             |                |   |                   |                |                     |
| Executive Assistant                                | Kym Robinson  |   |          |      |      |                |             |                |   |                   |                |                     |
| School Manager                                     | Ridwan Haq (Acting)   |   |          |      |      |                |             |                |   |                   |                |                     |
| School of Business                                 | Course advice, student requests   | <table border="1"> <thead> <tr> <th>Position</th> <th>Name</th> </tr> </thead> <tbody> <tr> <td>Dean</td> <td>Amir Mahmood</td> </tr> <tr> <td>Deputy Dean</td> <td>Meg Smith</td> </tr> <tr> <td>Executive Assistant</td> <td>Melanie Young</td> </tr> <tr> <td>School Manager</td> <td>Warren Day</td> </tr> </tbody> </table> <p><a href="mailto:business.courses@westernsydney.edu.au">business.courses@westernsydney.edu.au</a> ; 9685 9200<br/><a href="mailto:sqsmclientservices@westernsydney.edu.au">sqsmclientservices@westernsydney.edu.au</a> ; 9685 9801</p>   | Position | Name | Dean | Amir Mahmood   | Deputy Dean | Meg Smith      | Executive Assistant                     | Melanie Young     | School Manager | Warren Day          |
| Position   | Name  |   |          |      |      |                |             |                |   |                   |                |                     |
| Dean   | Amir Mahmood  |   |          |      |      |                |             |                |   |                   |                |                     |
| Deputy Dean  | Meg Smith   |   |          |      |      |                |             |                |   |                   |                |                     |
| Executive Assistant                                | Melanie Young   |   |          |      |      |                |             |                |   |                   |                |                     |
| School Manager                                     | Warren Day  |   |          |      |      |                |             |                |   |                   |                |                     |
| School of Computer, Data and Mathematical Sciences | Course advice UG students<br>Course advice PG students                          | <table border="1"> <thead> <tr> <th>Position</th> <th>Name</th> </tr> </thead> <tbody> <tr> <td>Dean</td> <td>Simeon Simoff</td> </tr> <tr> <td>Deputy Dean</td> <td>Andrew Francis</td> </tr> <tr> <td>Executive Assistant/<br/>Project Officer</td> <td>Teresa Cheong</td> </tr> <tr> <td>School Manager</td> <td>Michael Walsh</td> </tr> </tbody> </table> <p><a href="mailto:CDMS@westernsydney.edu.au">CDMS@westernsydney.edu.au</a> ; 9852 5392</p>  | Position | Name | Dean | Simeon Simoff  | Deputy Dean | Andrew Francis | Executive Assistant/<br>Project Officer | Teresa Cheong     | School Manager | Michael Walsh       |
| Position   | Name  |   |          |      |      |                |             |                |   |                   |                |                     |
| Dean   | Simeon Simoff   |   |          |      |      |                |             |                |   |                   |                |                     |
| Deputy Dean  | Andrew Francis  |   |          |      |      |                |             |                |   |                   |                |                     |
| Executive Assistant/<br>Project Officer            | Teresa Cheong   |   |          |      |      |                |             |                |   |                   |                |                     |
| School Manager                                     | Michael Walsh   |   |          |      |      |                |             |                |   |                   |                |                     |
| School of Education                                | Course advice, student requests   | <table border="1"> <thead> <tr> <th>Position</th> <th>Name</th> </tr> </thead> <tbody> <tr> <td>Dean</td> <td>Michele Simons</td> </tr> <tr> <td>Deputy Dean</td> <td>Katina Zammit</td> </tr> <tr> <td>Executive Assistant/<br/>Project Officer</td> <td>Nicolette Pearson</td> </tr> <tr> <td>School Manager</td> <td>Leigh Bambury</td> </tr> </tbody> </table> <p><a href="mailto:Enquirieseducation@westernsydney.edu.au">Enquirieseducation@westernsydney.edu.au</a> ; 9772 6561</p>  | Position | Name | Dean | Michele Simons | Deputy Dean | Katina Zammit  | Executive Assistant/<br>Project Officer | Nicolette Pearson | School Manager | Leigh Bambury       |
| Position   | Name  |   |          |      |      |                |             |                |   |                   |                |                     |
| Dean   | Michele Simons  |   |          |      |      |                |             |                |   |                   |                |                     |
| Deputy Dean  | Katina Zammit   |   |          |      |      |                |             |                |   |                   |                |                     |
| Executive Assistant/<br>Project Officer            | Nicolette Pearson   |   |          |      |      |                |             |                |   |                   |                |                     |
| School Manager                                     | Leigh Bambury   |   |          |      |      |                |             |                |   |                   |                |                     |





**Services directory for new structure (current Mar. 2020)**

| AREA  | CONTACT FOR ADVICE & SUPPORT ON           | CONTACT & INFORMATION DETAILS  |          |      |                              |                          |             |               |   |                   |                     |   |                |             |
|---|---|--|----------|------|------------------------------|--------------------------|-------------|---------------|---|-------------------|---------------------|---|----------------|-------------|
| School of Engineering                       |   | <table border="1"> <thead> <tr> <th>Position</th> <th>Name</th> </tr> </thead> <tbody> <tr> <td>Dean (commencing March 2020)</td> <td>Michail (Mike) Kagioglou</td> </tr> <tr> <td>Acting Dean</td> <td>Yang Xiang</td> </tr> <tr> <td>Deputy Dean</td> <td>To be advised</td> </tr> <tr> <td>Executive Assistant</td> <td>Trish Saladine (from Feb 2020)</td> </tr> <tr> <td>School Manager</td> <td>Jodie Clark</td> </tr> </tbody> </table> | Position | Name | Dean (commencing March 2020) | Michail (Mike) Kagioglou | Acting Dean | Yang Xiang    | Deputy Dean                             | To be advised     | Executive Assistant | Trish Saladine (from Feb 2020)            | School Manager | Jodie Clark |
|   | Position                                  | Name   |          |      |                              |                          |             |               |   |                   |                     |   |                |             |
| Dean (commencing March 2020)                | Michail (Mike) Kagioglou                  |  |          |      |                              |                          |             |               |   |                   |                     |   |                |             |
| Acting Dean                                 | Yang Xiang                                |  |          |      |                              |                          |             |               |   |                   |                     |   |                |             |
| Deputy Dean                                 | To be advised                             |  |          |      |                              |                          |             |               |   |                   |                     |   |                |             |
| Executive Assistant                         | Trish Saladine (from Feb 2020)            |  |          |      |                              |                          |             |               |   |                   |                     |   |                |             |
| School Manager                              | Jodie Clark                               |  |          |      |                              |                          |             |               |   |                   |                     |   |                |             |
|   | Course advice, student requests           | <a href="mailto:engineering@westernsydney.edu.au">engineering@westernsydney.edu.au</a> ; 9852 5942   |          |      |                              |                          |             |               |   |                   |                     |   |                |             |
| School of Health Sciences                   |   | <table border="1"> <thead> <tr> <th>Position</th> <th>Name</th> </tr> </thead> <tbody> <tr> <td>Dean</td> <td>Gregory Kolt</td> </tr> <tr> <td>Deputy Dean</td> <td>Tony Rossi</td> </tr> <tr> <td>Executive Assistant/<br/>Project Officer</td> <td>Jennie Haines</td> </tr> <tr> <td>School Manager</td> <td>Nicole Gray (on leave) / Brett Richardson</td> </tr> </tbody> </table>  | Position | Name | Dean                         | Gregory Kolt             | Deputy Dean | Tony Rossi    | Executive Assistant/<br>Project Officer | Jennie Haines     | School Manager      | Nicole Gray (on leave) / Brett Richardson |                |             |
|   | Position                                  | Name   |          |      |                              |                          |             |               |   |                   |                     |   |                |             |
| Dean  | Gregory Kolt                              |  |          |      |                              |                          |             |               |   |                   |                     |   |                |             |
| Deputy Dean                                 | Tony Rossi                                |  |          |      |                              |                          |             |               |   |                   |                     |   |                |             |
| Executive Assistant/<br>Project Officer     | Jennie Haines                             |  |          |      |                              |                          |             |               |   |                   |                     |   |                |             |
| School Manager                              | Nicole Gray (on leave) / Brett Richardson |  |          |      |                              |                          |             |               |   |                   |                     |   |                |             |
|   | Course advice, student requests           | <a href="mailto:Healthsciences@westernsydney.edu.au">Healthsciences@westernsydney.edu.au</a> ; 9852 5393   |          |      |                              |                          |             |               |   |                   |                     |   |                |             |
| School of Humanities and Communication Arts |   | <table border="1"> <thead> <tr> <th>Position</th> <th>Name</th> </tr> </thead> <tbody> <tr> <td>Dean</td> <td>Peter Hutchings</td> </tr> <tr> <td>Deputy Dean</td> <td>Matt McGuire</td> </tr> <tr> <td>Executive Assistant</td> <td>Amanda McNamara</td> </tr> <tr> <td>School Manager</td> <td>Jenny Purcell</td> </tr> </tbody> </table>  | Position | Name | Dean                         | Peter Hutchings          | Deputy Dean | Matt McGuire  | Executive Assistant                     | Amanda McNamara   | School Manager      | Jenny Purcell                             |                |             |
|   | Position                                  | Name   |          |      |                              |                          |             |               |   |                   |                     |   |                |             |
| Dean  | Peter Hutchings                           |  |          |      |                              |                          |             |               |   |                   |                     |   |                |             |
| Deputy Dean                                 | Matt McGuire                              |  |          |      |                              |                          |             |               |   |                   |                     |   |                |             |
| Executive Assistant                         | Amanda McNamara                           |  |          |      |                              |                          |             |               |   |                   |                     |   |                |             |
| School Manager                              | Jenny Purcell                             |  |          |      |                              |                          |             |               |   |                   |                     |   |                |             |
|   | Course advice, student requests           | <a href="mailto:enquiriesHCA@westernsydney.edu.au">enquiriesHCA@westernsydney.edu.au</a> ; 9852 5918   |          |      |                              |                          |             |               |   |                   |                     |   |                |             |
| School of Law                               |   | <table border="1"> <thead> <tr> <th>Position</th> <th>Name</th> </tr> </thead> <tbody> <tr> <td>Dean</td> <td>Anna Cody</td> </tr> <tr> <td>Deputy Dean</td> <td>John Juriansz</td> </tr> <tr> <td>Executive Assistant</td> <td>Cathy McFall</td> </tr> <tr> <td>School Manager</td> <td>Louella Almeida</td> </tr> </tbody> </table>  | Position | Name | Dean                         | Anna Cody                | Deputy Dean | John Juriansz | Executive Assistant                     | Cathy McFall      | School Manager      | Louella Almeida                           |                |             |
|   | Position                                  | Name   |          |      |                              |                          |             |               |   |                   |                     |   |                |             |
| Dean  | Anna Cody                                 |  |          |      |                              |                          |             |               |   |                   |                     |   |                |             |
| Deputy Dean                                 | John Juriansz                             |  |          |      |                              |                          |             |               |   |                   |                     |   |                |             |
| Executive Assistant                         | Cathy McFall                              |  |          |      |                              |                          |             |               |   |                   |                     |   |                |             |
| School Manager                              | Louella Almeida                           |  |          |      |                              |                          |             |               |   |                   |                     |   |                |             |
|   | Course advice, student requests           | <a href="mailto:Lawenquiry@westernsydney.edu.au">Lawenquiry@westernsydney.edu.au</a> ; 9685 9529   |          |      |                              |                          |             |               |   |                   |                     |   |                |             |
| School of Medicine                          |   | <table border="1"> <thead> <tr> <th>Position</th> <th>Name</th> </tr> </thead> <tbody> <tr> <td>Dean</td> <td>Annemarie Hennessey</td> </tr> <tr> <td>Deputy Dean</td> <td>John Morley</td> </tr> <tr> <td>Executive Assistant</td> <td>Jennifer Gaynor</td> </tr> <tr> <td>School Manager</td> <td>Fiona Pacey</td> </tr> </tbody> </table>   | Position | Name | Dean                         | Annemarie Hennessey      | Deputy Dean | John Morley   | Executive Assistant                     | Jennifer Gaynor   | School Manager      | Fiona Pacey                               |                |             |
|   | Position                                  | Name   |          |      |                              |                          |             |               |   |                   |                     |   |                |             |
| Dean  | Annemarie Hennessey                       |  |          |      |                              |                          |             |               |   |                   |                     |   |                |             |
| Deputy Dean                                 | John Morley                               |  |          |      |                              |                          |             |               |   |                   |                     |   |                |             |
| Executive Assistant                         | Jennifer Gaynor                           |  |          |      |                              |                          |             |               |   |                   |                     |   |                |             |
| School Manager                              | Fiona Pacey                               |  |          |      |                              |                          |             |               |   |                   |                     |   |                |             |
|   | Course advice, student requests           | <a href="mailto:medicine@westernsydney.edu.au">medicine@westernsydney.edu.au</a> ; 4620 3600   |          |      |                              |                          |             |               |   |                   |                     |   |                |             |
| School of Nursing and Midwifery             |   | <table border="1"> <thead> <tr> <th>Position</th> <th>Name</th> </tr> </thead> <tbody> <tr> <td>Dean</td> <td>Deborah Hatcher</td> </tr> <tr> <td>Deputy Dean</td> <td>To be advised</td> </tr> <tr> <td>Executive Assistant</td> <td>Jackie Jenkins</td> </tr> <tr> <td>School Manager</td> <td>Kylie Docker</td> </tr> </tbody> </table>   | Position | Name | Dean                         | Deborah Hatcher          | Deputy Dean | To be advised | Executive Assistant                     | Jackie Jenkins    | School Manager      | Kylie Docker                              |                |             |
|   | Position                                  | Name   |          |      |                              |                          |             |               |   |                   |                     |   |                |             |
| Dean  | Deborah Hatcher                           |  |          |      |                              |                          |             |               |   |                   |                     |   |                |             |
| Deputy Dean                                 | To be advised                             |  |          |      |                              |                          |             |               |   |                   |                     |   |                |             |
| Executive Assistant                         | Jackie Jenkins                            |  |          |      |                              |                          |             |               |   |                   |                     |   |                |             |
| School Manager                              | Kylie Docker                              |  |          |      |                              |                          |             |               |   |                   |                     |   |                |             |
|   | Course advice, student requests           | <a href="mailto:nursingcourses@westernsydney.edu.au">nursingcourses@westernsydney.edu.au</a> ; 9852 5941   |          |      |                              |                          |             |               |   |                   |                     |   |                |             |
| School of Psychology                        |   | <table border="1"> <thead> <tr> <th>Position</th> <th>Name</th> </tr> </thead> <tbody> <tr> <td>Dean</td> <td>Tanya Meade</td> </tr> <tr> <td>Deputy Dean</td> <td>To be advised</td> </tr> <tr> <td>Executive Assistant</td> <td>Sonya O'Shanna</td> </tr> <tr> <td>School Manager</td> <td>Melissa Maucort</td> </tr> </tbody> </table>  | Position | Name | Dean                         | Tanya Meade              | Deputy Dean | To be advised | Executive Assistant                     | Sonya O'Shanna    | School Manager      | Melissa Maucort                           |                |             |
|   | Position                                  | Name   |          |      |                              |                          |             |               |   |                   |                     |   |                |             |
| Dean  | Tanya Meade                               |  |          |      |                              |                          |             |               |   |                   |                     |   |                |             |
| Deputy Dean                                 | To be advised                             |  |          |      |                              |                          |             |               |   |                   |                     |   |                |             |
| Executive Assistant                         | Sonya O'Shanna                            |  |          |      |                              |                          |             |               |   |                   |                     |   |                |             |
| School Manager                              | Melissa Maucort                           |  |          |      |                              |                          |             |               |   |                   |                     |   |                |             |
|   | Course advice, student requests           | <a href="mailto:psychology@westernsydney.edu.au">psychology@westernsydney.edu.au</a> ; 9852 5943   |          |      |                              |                          |             |               |   |                   |                     |   |                |             |
| School of Science                           |   | <table border="1"> <thead> <tr> <th>Position</th> <th>Name</th> </tr> </thead> <tbody> <tr> <td>Dean</td> <td>Eileen McLaughlin</td> </tr> <tr> <td>Deputy Dean</td> <td>Gary Dennis</td> </tr> <tr> <td>Executive Assistant</td> <td>Lisa Cox</td> </tr> <tr> <td>School Manager</td> <td>Janette Rawlinson</td> </tr> </tbody> </table>  | Position | Name | Dean                         | Eileen McLaughlin        | Deputy Dean | Gary Dennis   | Executive Assistant                     | Lisa Cox          | School Manager      | Janette Rawlinson                         |                |             |
|   | Position                                  | Name   |          |      |                              |                          |             |               |   |                   |                     |   |                |             |
| Dean  | Eileen McLaughlin                         |  |          |      |                              |                          |             |               |   |                   |                     |   |                |             |
| Deputy Dean                                 | Gary Dennis                               |  |          |      |                              |                          |             |               |   |                   |                     |   |                |             |
| Executive Assistant                         | Lisa Cox                                  |  |          |      |                              |                          |             |               |   |                   |                     |   |                |             |
| School Manager                              | Janette Rawlinson                         |  |          |      |                              |                          |             |               |   |                   |                     |   |                |             |
|   | Course advice, student requests           | <a href="mailto:Science@westernsydney.edu.au">Science@westernsydney.edu.au</a> ; 4620 3373   |          |      |                              |                          |             |               |   |                   |                     |   |                |             |
| School of Social Sciences                   |   | <table border="1"> <thead> <tr> <th>Position</th> <th>Name</th> </tr> </thead> <tbody> <tr> <td>Dean</td> <td>Brian Stout</td> </tr> <tr> <td>Deputy Dean</td> <td>Adam Possamai</td> </tr> <tr> <td>Executive Assistant</td> <td>Diana Curuenavuli</td> </tr> <tr> <td>School Manager</td> <td>Lauren Marsh</td> </tr> </tbody> </table>  | Position | Name | Dean                         | Brian Stout              | Deputy Dean | Adam Possamai | Executive Assistant                     | Diana Curuenavuli | School Manager      | Lauren Marsh                              |                |             |
|   | Position                                  | Name   |          |      |                              |                          |             |               |   |                   |                     |   |                |             |
| Dean  | Brian Stout                               |  |          |      |                              |                          |             |               |   |                   |                     |   |                |             |
| Deputy Dean                                 | Adam Possamai                             |  |          |      |                              |                          |             |               |   |                   |                     |   |                |             |
| Executive Assistant                         | Diana Curuenavuli                         |  |          |      |                              |                          |             |               |   |                   |                     |   |                |             |
| School Manager                              | Lauren Marsh                              |  |          |      |                              |                          |             |               |   |                   |                     |   |                |             |
|   | Course advice, student requests           | <a href="mailto:Socialsciences@westernsydney.edu.au">Socialsciences@westernsydney.edu.au</a> ; 9852 5394   |          |      |                              |                          |             |               |   |                   |                     |   |                |             |



## Services directory for new structure (current Mar. 2020)

| AREA   | CONTACT FOR ADVICE & SUPPORT ON  | CONTACT & INFORMATION DETAILS   |                      |   |                              |   |        |   |            |   |      |   |              |   |       |   |               |   |     |   |                  |   |          |   |                |   |       |   |                  |      |     |            |             |      |
|--|--|---|----------------------|---|------------------------------|---|--------|---|------------|---|------|---|--------------|---|-------|---|---------------|---|-----|---|------------------|---|----------|---|----------------|---|-------|---|------------------|------|-----|------------|-------------|------|
| Secretariat & Governance Services  | Secretariat and committee support for Schools and Institutes<br>Delegations register<br>Policy register<br>Records and archives management services (RAMS)   | Secretariat general enquiries Shubha Devadasen  |                      |   |                              |   |        |   |            |   |      |   |              |   |       |   |               |   |     |   |                  |   |          |   |                |   |       |   |                  |      |     |            |             |      |
|  |  | Health & Medicine Cluster Graham Ramsay   |                      |   |                              |   |        |   |            |   |      |   |              |   |       |   |               |   |     |   |                  |   |          |   |                |   |       |   |                  |      |     |            |             |      |
|  |  | HASS Cluster Desiree Mulley   |                      |   |                              |   |        |   |            |   |      |   |              |   |       |   |               |   |     |   |                  |   |          |   |                |   |       |   |                  |      |     |            |             |      |
|  |  | STEM Cluster Emma Bright  |                      |   |                              |   |        |   |            |   |      |   |              |   |       |   |               |   |     |   |                  |   |          |   |                |   |       |   |                  |      |     |            |             |      |
|  |  | Delegations webpage:<br><a href="http://westernsydney.edu.au/delegations_register">westernsydney.edu.au/delegations_register</a><br>RAMS webpage - <a href="http://westernsydney.edu.au/rams/records">westernsydney.edu.au/rams/records</a>   |                      |   |                              |   |        |   |            |   |      |   |              |   |       |   |               |   |     |   |                  |   |          |   |                |   |       |   |                  |      |     |            |             |      |
| Security   | Campus safety and security   | <table border="1"> <thead> <tr> <th>Campus</th> <th>Security Coordinator</th> <th>Supervising Security Officer</th> <th>xtn</th> </tr> </thead> <tbody> <tr> <td>BAN</td> <td>Katalin Stern</td> <td>Donna Rima</td> <td>6444</td> </tr> <tr> <td>CAM</td> <td>Katalin Stern</td> <td>Pedro Dundic</td> <td>3444</td> </tr> <tr> <td>HWK</td> <td>Nigel Hyland</td> <td>Kevin Randall</td> <td>1361</td> </tr> <tr> <td>LIV</td> <td>Katalin Stern</td> <td>Tharwat Alnasiri</td> <td>8686</td> </tr> <tr> <td>PAR/WEST</td> <td>Verity Foley</td> <td>George Chidiac</td> <td>9169</td> </tr> <tr> <td>PAR-C</td> <td>Verity Foley</td> <td>Vladko Ristancev</td> <td>8111</td> </tr> <tr> <td>PEN</td> <td>Helena Vea</td> <td>Qubad Malik</td> <td>2431</td> </tr> </tbody> </table> | Campus               | Security Coordinator  | Supervising Security Officer | xtn   | BAN    | Katalin Stern   | Donna Rima | 6444  | CAM  | Katalin Stern   | Pedro Dundic | 3444  | HWK   | Nigel Hyland  | Kevin Randall | 1361  | LIV | Katalin Stern   | Tharwat Alnasiri | 8686  | PAR/WEST | Verity Foley  | George Chidiac | 9169  | PAR-C | Verity Foley  | Vladko Ristancev | 8111 | PEN | Helena Vea | Qubad Malik | 2431 |
|  |  | Campus  | Security Coordinator | Supervising Security Officer  | xtn                          |   |        |   |            |   |      |   |              |   |       |   |               |   |     |   |                  |   |          |   |                |   |       |   |                  |      |     |            |             |      |
|  |  | BAN   | Katalin Stern        | Donna Rima  | 6444                         |   |        |   |            |   |      |   |              |   |       |   |               |   |     |   |                  |   |          |   |                |   |       |   |                  |      |     |            |             |      |
|  |  | CAM   | Katalin Stern        | Pedro Dundic  | 3444                         |   |        |   |            |   |      |   |              |   |       |   |               |   |     |   |                  |   |          |   |                |   |       |   |                  |      |     |            |             |      |
|  |  | HWK   | Nigel Hyland         | Kevin Randall   | 1361                         |   |        |   |            |   |      |   |              |   |       |   |               |   |     |   |                  |   |          |   |                |   |       |   |                  |      |     |            |             |      |
|  |  | LIV   | Katalin Stern        | Tharwat Alnasiri  | 8686                         |   |        |   |            |   |      |   |              |   |       |   |               |   |     |   |                  |   |          |   |                |   |       |   |                  |      |     |            |             |      |
|  |  | PAR/WEST  | Verity Foley         | George Chidiac  | 9169                         |   |        |   |            |   |      |   |              |   |       |   |               |   |     |   |                  |   |          |   |                |   |       |   |                  |      |     |            |             |      |
|  |  | PAR-C   | Verity Foley         | Vladko Ristancev  | 8111                         |   |        |   |            |   |      |   |              |   |       |   |               |   |     |   |                  |   |          |   |                |   |       |   |                  |      |     |            |             |      |
|  |  | PEN   | Helena Vea           | Qubad Malik   | 2431                         |   |        |   |            |   |      |   |              |   |       |   |               |   |     |   |                  |   |          |   |                |   |       |   |                  |      |     |            |             |      |
|  |  | Emergency number (all campuses) x2300   |                      |   |                              |   |        |   |            |   |      |   |              |   |       |   |               |   |     |   |                  |   |          |   |                |   |       |   |                  |      |     |            |             |      |
| General SEAE Team enquiries:<br><a href="mailto:SEAE@westernsydney.edu.au">SEAE@westernsydney.edu.au</a><br>Phone: 9852-5522   |  |   |                      |   |                              |   |        |   |            |   |      |   |              |   |       |   |               |   |     |   |                  |   |          |   |                |   |       |   |                  |      |     |            |             |      |
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| School   | Contacts   |   |                      |   |                              |   |        |   |            |   |      |   |              |   |       |   |               |   |     |   |                  |   |          |   |                |   |       |   |                  |      |     |            |             |      |
| SoBE   | <a href="mailto:builtenvironment@westernsydney.edu.au">builtenvironment@westernsydney.edu.au</a><br>9852 5391  |   |                      |   |                              |   |        |   |            |   |      |   |              |   |       |   |               |   |     |   |                  |   |          |   |                |   |       |   |                  |      |     |            |             |      |
| SoBUS  | <a href="mailto:Business.courses@westernsydney.edu.au">Business.courses@westernsydney.edu.au</a><br>9685 9200  |   |                      |   |                              |   |        |   |            |   |      |   |              |   |       |   |               |   |     |   |                  |   |          |   |                |   |       |   |                  |      |     |            |             |      |
| SoCDMS   | <a href="mailto:CDMS@westernsydney.edu.au">CDMS@westernsydney.edu.au</a><br>9852 5392  |   |                      |   |                              |   |        |   |            |   |      |   |              |   |       |   |               |   |     |   |                  |   |          |   |                |   |       |   |                  |      |     |            |             |      |
| SoED   | <a href="mailto:Enquirieseducation@westernsydney.edu.au">Enquirieseducation@westernsydney.edu.au</a><br>9772 6561  |   |                      |   |                              |   |        |   |            |   |      |   |              |   |       |   |               |   |     |   |                  |   |          |   |                |   |       |   |                  |      |     |            |             |      |
| SoEN   | <a href="mailto:engineering@westernsydney.edu.au">engineering@westernsydney.edu.au</a><br>9852 5942  |   |                      |   |                              |   |        |   |            |   |      |   |              |   |       |   |               |   |     |   |                  |   |          |   |                |   |       |   |                  |      |     |            |             |      |
| SoHS   | <a href="mailto:healthsciences@westernsydney.edu.au">healthsciences@westernsydney.edu.au</a><br>9852 5393  |   |                      |   |                              |   |        |   |            |   |      |   |              |   |       |   |               |   |     |   |                  |   |          |   |                |   |       |   |                  |      |     |            |             |      |
| SoHCA  | <a href="mailto:enquiriesHCA@westernsydney.edu.au">enquiriesHCA@westernsydney.edu.au</a><br>9852 5918  |   |                      |   |                              |   |        |   |            |   |      |   |              |   |       |   |               |   |     |   |                  |   |          |   |                |   |       |   |                  |      |     |            |             |      |
| SoL  | <a href="mailto:lawenquiry@westernsydney.edu.au">lawenquiry@westernsydney.edu.au</a><br>9685 9529  |   |                      |   |                              |   |        |   |            |   |      |   |              |   |       |   |               |   |     |   |                  |   |          |   |                |   |       |   |                  |      |     |            |             |      |
| SoM  | <a href="mailto:medicine@westernsydney.edu.au">medicine@westernsydney.edu.au</a><br>4620 3600  |   |                      |   |                              |   |        |   |            |   |      |   |              |   |       |   |               |   |     |   |                  |   |          |   |                |   |       |   |                  |      |     |            |             |      |
| SoNM   | <a href="mailto:nursingcourses@westernsydney.edu.au">nursingcourses@westernsydney.edu.au</a><br>9852 5941  |   |                      |   |                              |   |        |   |            |   |      |   |              |   |       |   |               |   |     |   |                  |   |          |   |                |   |       |   |                  |      |     |            |             |      |
| SoP  | <a href="mailto:psychology@westernsydney.edu.au">psychology@westernsydney.edu.au</a><br>9852 5943  |   |                      |   |                              |   |        |   |            |   |      |   |              |   |       |   |               |   |     |   |                  |   |          |   |                |   |       |   |                  |      |     |            |             |      |
| SoSC   | <a href="mailto:science@westernsydney.edu.au">science@westernsydney.edu.au</a><br>4620 3373  |   |                      |   |                              |   |        |   |            |   |      |   |              |   |       |   |               |   |     |   |                  |   |          |   |                |   |       |   |                  |      |     |            |             |      |
| SoSS   | <a href="mailto:socialsciences@westernsydney.edu.au">socialsciences@westernsydney.edu.au</a><br>9852 5394  |   |                      |   |                              |   |        |   |            |   |      |   |              |   |       |   |               |   |     |   |                  |   |          |   |                |   |       |   |                  |      |     |            |             |      |
| Student Experience Administration and Enquiries (SEAE)   | Triaging student enquiries<br>Updating unit offerings and Unit Coordinator details<br>Timetable changes<br>Tutorial registration<br>Mid-session/supplementary exams<br>Analysis for Dean's medals and other prizes<br>Exam quality checking<br>Results & assessment reporting<br>Collation of change of grades |   |                      |   |                              |   |        |   |            |   |      |   |              |   |       |   |               |   |     |   |                  |   |          |   |                |   |       |   |                  |      |     |            |             |      |
| Student Welfare Service  | Advocacy<br>Financial assistance<br>Accommodation<br>Textbook vouchers<br>Sexual health<br>Elite Athlete program<br>Bullying<br>International student welfare<br>English conversation groups   | General enquiries phone x5199 or email<br><a href="mailto:welfareservice@westernsydney.edu.au">welfareservice@westernsydney.edu.au</a>  |                      |   |                              |   |        |   |            |   |      |   |              |   |       |   |               |   |     |   |                  |   |          |   |                |   |       |   |                  |      |     |            |             |      |
|  |  | Webpage:<br><a href="http://westernsydney.edu.au/currentstudents/current_students/services_and_facilities/student_welfare_services2">westernsydney.edu.au/currentstudents/current_students/services_and_facilities/student_welfare_services2</a>  |                      |   |                              |   |        |   |            |   |      |   |              |   |       |   |               |   |     |   |                  |   |          |   |                |   |       |   |                  |      |     |            |             |      |



**Services directory for new structure (current Mar. 2020)**

| AREA   | CONTACT FOR ADVICE & SUPPORT ON   | CONTACT & INFORMATION DETAILS   |        |                     |             |             |                 |             |        |   |  |                |             |             |      |                 |             |                |                 |             |       |             |            |                |                 |                  |      |                 |        |            |             |             |      |               |  |      |             |           |                         |                |               |
|--|---|---|--------|---------------------|-------------|-------------|-----------------|-------------|--------|---|--|----------------|-------------|-------------|------|-----------------|-------------|----------------|-----------------|-------------|-------|-------------|------------|----------------|-----------------|------------------|------|-----------------|--------|------------|-------------|-------------|------|---------------|--|------|-------------|-----------|-------------------------|----------------|---------------|
| Technical Support Services                     | Specialist technical support and knowledge services for students and staff delivered by Cluster based technical teams | <p>First point of contact for staff is the TSS website: <a href="http://westernsydney.edu.au/tss/technical_support_services/cluster_groups/institutes">westernsydney.edu.au/tss/technical_support_services/cluster_groups/institutes</a></p> <table border="1"> <thead> <tr> <th>School</th> <th>Cluster Manager</th> <th>Team Leader</th> </tr> </thead> <tbody> <tr> <td>SoBE</td> <td>Tosin Famakinwa</td> <td>Kiran Kc</td> </tr> <tr> <td>SoCDMS</td> <td>Tosin Famakinwa/<br/>Paul Hardaker<br/>(ITDS)</td> <td>Tosin Famakinwa/<br/>Franco Di Dio (ITDS)</td> </tr> <tr> <td>SoED</td> <td>Gary Morgan</td> <td>Rob Winch</td> </tr> <tr> <td>SoEN</td> <td>Tosim Famakinwa</td> <td>Moses Oyeku</td> </tr> <tr> <td>SoHS</td> <td>Kellie McNamara</td> <td>Nicole Joel</td> </tr> <tr> <td>SoHCA</td> <td>Gary Morgan</td> <td>David Levy</td> </tr> <tr> <td>SoM</td> <td>Kellie McNamara</td> <td>Sonya Starkovska</td> </tr> <tr> <td>SoNM</td> <td>Kellie McNamara</td> <td>Vacant</td> </tr> <tr> <td>SoP</td> <td>Gary Morgan</td> <td>Rob Winch</td> </tr> <tr> <td>SoSC</td> <td>Jennie Nelson</td> <td>Adam Hale (PS), Ellen Braybon/<br/>Linda Westmoreland (HWK),<br/>Chris Mylecharane (CAM)</td> </tr> <tr> <td>SoSS</td> <td>Gary Morgan</td> <td>Rob Winch</td> </tr> <tr> <td>Institutes - HIE, MARCS</td> <td>Gavin McKenzie</td> <td>Gary Martinic</td> </tr> </tbody> </table> | School | Cluster Manager     | Team Leader | SoBE        | Tosin Famakinwa | Kiran Kc    | SoCDMS | Tosin Famakinwa/<br>Paul Hardaker<br>(ITDS) | Tosin Famakinwa/<br>Franco Di Dio (ITDS) | SoED           | Gary Morgan | Rob Winch   | SoEN | Tosim Famakinwa | Moses Oyeku | SoHS           | Kellie McNamara | Nicole Joel | SoHCA | Gary Morgan | David Levy | SoM            | Kellie McNamara | Sonya Starkovska | SoNM | Kellie McNamara | Vacant | SoP        | Gary Morgan | Rob Winch   | SoSC | Jennie Nelson | Adam Hale (PS), Ellen Braybon/<br>Linda Westmoreland (HWK),<br>Chris Mylecharane (CAM) | SoSS | Gary Morgan | Rob Winch | Institutes - HIE, MARCS | Gavin McKenzie | Gary Martinic |
| School   | Cluster Manager   | Team Leader   |        |                     |             |             |                 |             |        |   |  |                |             |             |      |                 |             |                |                 |             |       |             |            |                |                 |                  |      |                 |        |            |             |             |      |               |  |      |             |           |                         |                |               |
| SoBE   | Tosin Famakinwa   | Kiran Kc  |        |                     |             |             |                 |             |        |   |  |                |             |             |      |                 |             |                |                 |             |       |             |            |                |                 |                  |      |                 |        |            |             |             |      |               |  |      |             |           |                         |                |               |
| SoCDMS   | Tosin Famakinwa/<br>Paul Hardaker<br>(ITDS)   | Tosin Famakinwa/<br>Franco Di Dio (ITDS)  |        |                     |             |             |                 |             |        |   |  |                |             |             |      |                 |             |                |                 |             |       |             |            |                |                 |                  |      |                 |        |            |             |             |      |               |  |      |             |           |                         |                |               |
| SoED   | Gary Morgan   | Rob Winch   |        |                     |             |             |                 |             |        |   |  |                |             |             |      |                 |             |                |                 |             |       |             |            |                |                 |                  |      |                 |        |            |             |             |      |               |  |      |             |           |                         |                |               |
| SoEN   | Tosim Famakinwa   | Moses Oyeku   |        |                     |             |             |                 |             |        |   |  |                |             |             |      |                 |             |                |                 |             |       |             |            |                |                 |                  |      |                 |        |            |             |             |      |               |  |      |             |           |                         |                |               |
| SoHS   | Kellie McNamara   | Nicole Joel   |        |                     |             |             |                 |             |        |   |  |                |             |             |      |                 |             |                |                 |             |       |             |            |                |                 |                  |      |                 |        |            |             |             |      |               |  |      |             |           |                         |                |               |
| SoHCA  | Gary Morgan   | David Levy  |        |                     |             |             |                 |             |        |   |  |                |             |             |      |                 |             |                |                 |             |       |             |            |                |                 |                  |      |                 |        |            |             |             |      |               |  |      |             |           |                         |                |               |
| SoM  | Kellie McNamara   | Sonya Starkovska  |        |                     |             |             |                 |             |        |   |  |                |             |             |      |                 |             |                |                 |             |       |             |            |                |                 |                  |      |                 |        |            |             |             |      |               |  |      |             |           |                         |                |               |
| SoNM   | Kellie McNamara   | Vacant  |        |                     |             |             |                 |             |        |   |  |                |             |             |      |                 |             |                |                 |             |       |             |            |                |                 |                  |      |                 |        |            |             |             |      |               |  |      |             |           |                         |                |               |
| SoP  | Gary Morgan   | Rob Winch   |        |                     |             |             |                 |             |        |   |  |                |             |             |      |                 |             |                |                 |             |       |             |            |                |                 |                  |      |                 |        |            |             |             |      |               |  |      |             |           |                         |                |               |
| SoSC   | Jennie Nelson   | Adam Hale (PS), Ellen Braybon/<br>Linda Westmoreland (HWK),<br>Chris Mylecharane (CAM)  |        |                     |             |             |                 |             |        |   |  |                |             |             |      |                 |             |                |                 |             |       |             |            |                |                 |                  |      |                 |        |            |             |             |      |               |  |      |             |           |                         |                |               |
| SoSS   | Gary Morgan   | Rob Winch   |        |                     |             |             |                 |             |        |   |  |                |             |             |      |                 |             |                |                 |             |       |             |            |                |                 |                  |      |                 |        |            |             |             |      |               |  |      |             |           |                         |                |               |
| Institutes - HIE, MARCS                        | Gavin McKenzie  | Gary Martinic   |        |                     |             |             |                 |             |        |   |  |                |             |             |      |                 |             |                |                 |             |       |             |            |                |                 |                  |      |                 |        |            |             |             |      |               |  |      |             |           |                         |                |               |
| Timetabling                                    | Timetable data collection<br>Timetable build<br>Casual room bookings  | <p>General Timetabling enquiries<br/><a href="mailto:timetabling@westernsydney.edu.au">timetabling@westernsydney.edu.au</a></p> <p>Casual Room Bookings enquiries<br/><a href="mailto:casualroombooking@westernsydney.edu.au">casualroombooking@westernsydney.edu.au</a> or phone extension 2200.</p> <table border="1"> <thead> <tr> <th>School</th> <th>Timetabling Officer</th> </tr> </thead> <tbody> <tr> <td>SoBE</td> <td>Bronwyn Sen</td> </tr> <tr> <td>SoBUS</td> <td>Bronwyn Sen</td> </tr> <tr> <td>SoCDMS</td> <td>Bronwyn Sen</td> </tr> <tr> <td>SoED</td> <td>Debra Horsfall</td> </tr> <tr> <td>SoEN</td> <td>Bronwyn Sen</td> </tr> <tr> <td>SoHS</td> <td>Jodie Hall</td> </tr> <tr> <td>SoHCA</td> <td>Debra Horsfall</td> </tr> <tr> <td>SoL</td> <td>Bronwyn Sen</td> </tr> <tr> <td>SoM</td> <td>Jodie Hall</td> </tr> <tr> <td>SoNM</td> <td>Debra Horsfall</td> </tr> <tr> <td>SoP</td> <td>Jodie Hall</td> </tr> <tr> <td>SoSC</td> <td>Jodie Hall</td> </tr> <tr> <td>SoSS</td> <td>Jodie Hall</td> </tr> <tr> <td>GRS</td> <td>Bronwyn Sen</td> </tr> </tbody> </table>   | School | Timetabling Officer | SoBE        | Bronwyn Sen | SoBUS           | Bronwyn Sen | SoCDMS | Bronwyn Sen                                 | SoED                                     | Debra Horsfall | SoEN        | Bronwyn Sen | SoHS | Jodie Hall      | SoHCA       | Debra Horsfall | SoL             | Bronwyn Sen | SoM   | Jodie Hall  | SoNM       | Debra Horsfall | SoP             | Jodie Hall       | SoSC | Jodie Hall      | SoSS   | Jodie Hall | GRS         | Bronwyn Sen |      |               |  |      |             |           |                         |                |               |
| School   | Timetabling Officer   |   |        |                     |             |             |                 |             |        |   |  |                |             |             |      |                 |             |                |                 |             |       |             |            |                |                 |                  |      |                 |        |            |             |             |      |               |  |      |             |           |                         |                |               |
| SoBE   | Bronwyn Sen   |   |        |                     |             |             |                 |             |        |   |  |                |             |             |      |                 |             |                |                 |             |       |             |            |                |                 |                  |      |                 |        |            |             |             |      |               |  |      |             |           |                         |                |               |
| SoBUS  | Bronwyn Sen   |   |        |                     |             |             |                 |             |        |   |  |                |             |             |      |                 |             |                |                 |             |       |             |            |                |                 |                  |      |                 |        |            |             |             |      |               |  |      |             |           |                         |                |               |
| SoCDMS   | Bronwyn Sen   |   |        |                     |             |             |                 |             |        |   |  |                |             |             |      |                 |             |                |                 |             |       |             |            |                |                 |                  |      |                 |        |            |             |             |      |               |  |      |             |           |                         |                |               |
| SoED   | Debra Horsfall  |   |        |                     |             |             |                 |             |        |   |  |                |             |             |      |                 |             |                |                 |             |       |             |            |                |                 |                  |      |                 |        |            |             |             |      |               |  |      |             |           |                         |                |               |
| SoEN   | Bronwyn Sen   |   |        |                     |             |             |                 |             |        |   |  |                |             |             |      |                 |             |                |                 |             |       |             |            |                |                 |                  |      |                 |        |            |             |             |      |               |  |      |             |           |                         |                |               |
| SoHS   | Jodie Hall  |   |        |                     |             |             |                 |             |        |   |  |                |             |             |      |                 |             |                |                 |             |       |             |            |                |                 |                  |      |                 |        |            |             |             |      |               |  |      |             |           |                         |                |               |
| SoHCA  | Debra Horsfall  |   |        |                     |             |             |                 |             |        |   |  |                |             |             |      |                 |             |                |                 |             |       |             |            |                |                 |                  |      |                 |        |            |             |             |      |               |  |      |             |           |                         |                |               |
| SoL  | Bronwyn Sen   |   |        |                     |             |             |                 |             |        |   |  |                |             |             |      |                 |             |                |                 |             |       |             |            |                |                 |                  |      |                 |        |            |             |             |      |               |  |      |             |           |                         |                |               |
| SoM  | Jodie Hall  |   |        |                     |             |             |                 |             |        |   |  |                |             |             |      |                 |             |                |                 |             |       |             |            |                |                 |                  |      |                 |        |            |             |             |      |               |  |      |             |           |                         |                |               |
| SoNM   | Debra Horsfall  |   |        |                     |             |             |                 |             |        |   |  |                |             |             |      |                 |             |                |                 |             |       |             |            |                |                 |                  |      |                 |        |            |             |             |      |               |  |      |             |           |                         |                |               |
| SoP  | Jodie Hall  |   |        |                     |             |             |                 |             |        |   |  |                |             |             |      |                 |             |                |                 |             |       |             |            |                |                 |                  |      |                 |        |            |             |             |      |               |  |      |             |           |                         |                |               |
| SoSC   | Jodie Hall  |   |        |                     |             |             |                 |             |        |   |  |                |             |             |      |                 |             |                |                 |             |       |             |            |                |                 |                  |      |                 |        |            |             |             |      |               |  |      |             |           |                         |                |               |
| SoSS   | Jodie Hall  |   |        |                     |             |             |                 |             |        |   |  |                |             |             |      |                 |             |                |                 |             |       |             |            |                |                 |                  |      |                 |        |            |             |             |      |               |  |      |             |           |                         |                |               |
| GRS  | Bronwyn Sen   |   |        |                     |             |             |                 |             |        |   |  |                |             |             |      |                 |             |                |                 |             |       |             |            |                |                 |                  |      |                 |        |            |             |             |      |               |  |      |             |           |                         |                |               |
| Transition pedagogies                          | Developing and delivering effective transition and retention initiatives and programs                                 | <p>Contact: <a href="mailto:LT@westernsydney.edu.au">LT@westernsydney.edu.au</a><br/>           Webpage: <a href="http://westernsydney.edu.au/learning_futures/home/learning_transformations/re_developing_new_curriculum_courses/academic_transition">westernsydney.edu.au/learning_futures/home/learning_transformations/re_developing_new_curriculum_courses/academic_transition</a></p>   |        |                     |             |             |                 |             |        |   |  |                |             |             |      |                 |             |                |                 |             |       |             |            |                |                 |                  |      |                 |        |            |             |             |      |               |  |      |             |           |                         |                |               |
| Translational Health Research Institute (THRI) |   | <p>Webpage: <a href="https://www.westernsydney.edu.au/thri">https://www.westernsydney.edu.au/thri</a><br/>           Email: <a href="mailto:THRI@westernsydney.edu.au">THRI@westernsydney.edu.au</a><br/>           Phone: 4620 3669<br/>           Director – Janette Perz<br/>           Chief Operating Officer – James Kemp</p>   |        |                     |             |             |                 |             |        |   |  |                |             |             |      |                 |             |                |                 |             |       |             |            |                |                 |                  |      |                 |        |            |             |             |      |               |  |      |             |           |                         |                |               |



## Services directory for new structure (current Mar. 2020)

| AREA                            | CONTACT FOR ADVICE & SUPPORT ON  | CONTACT & INFORMATION DETAILS   |
|---------------------------------|--|---|
| Travel & Expense Support        | Staff travel and expense activities using TEMS.<br>TEMS is the self-service system allowing staff to book approved business travel and acquit expenses.  | The Travel and Expense team can be contacted via <a href="mailto:travel@westernsydney.edu.au">travel@westernsydney.edu.au</a><br>TEMS <a href="#">Login</a><br><br>Webpage: <a href="https://westernsydney.edu.au/travel">westernsydney.edu.au/travel</a> |
| Work Health, Safety & Wellbeing | WHS management system<br>Risk management<br>Emergency management<br>Incident management<br>Ergonomic assessments<br>First aid supplies<br>Health and wellbeing initiatives and topics<br>Contractor management | Work Health, Safety and Wellbeing webpage: <a href="https://westernsydney.edu.au/whs">westernsydney.edu.au/whs</a><br><br>Use the <a href="#">online form</a> to contact the WHS unit in the first instance.  |