Set up Okta Verify on iOS/iPhone

What is Okta and Okta Verify?

What is Okta?

Okta is a platform that securely connects employees, partners, and customers to the applications and tools they need, through a single sign-on.

What is Okta Verify?

Okta Verify is a mobile app that helps protect your data, ensuring only you can access your application accounts.

When you access applications protected by Okta, you select a security method to confirm your identity.

Identity and Access Management
Set up Okta Verify on iOS/iPhone using QR Code

This guide details how to install and set up Okta Verify on your iOS device/iPhone. Contact IT Service Desk in case of any issues - (02) 9852 5111.

Setting up Okta Verify requires two devices; your laptop and your iOS device/iPhone.
Follow the steps below in your laptop's internet browser.

01 Login to your Okta account
1. On your laptop's internet browser, go to the URL
   https://login.westernsydney.edu.au
2. Enter your username (e.g. 3000####@westernsydney.edu.au) and click **Next**.

02 Log into your Okta account
Enter your password and click **Verify**.

03 Set up security method
Click the **Set up** button on the **Okta Verify** option.

04 Set up security method
A QR code will be generated on your laptop's internet browser.
Follow the next steps to install the Okta verify app on your iOS device/iPhone and scan this QR code.

Set up Okta Verify on iOS/iPhone using QR Code
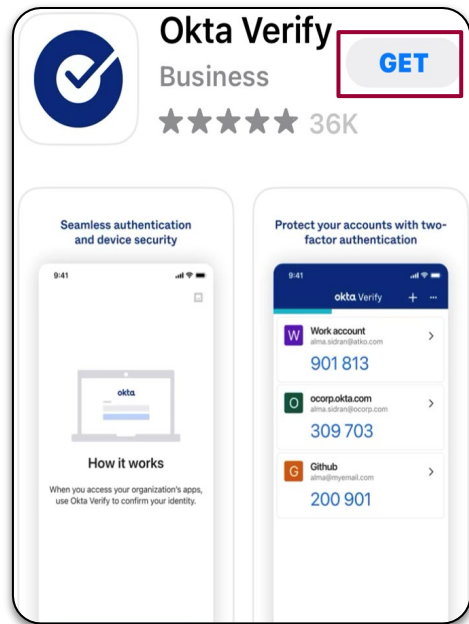
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Follow the steps below in your iOS device/iPhone to continue setting up Okta Verify using the QR code.
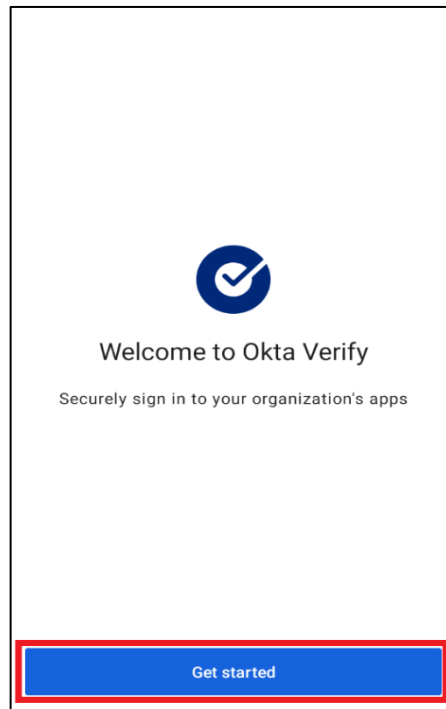
05 Install Okta Verify App
1. Search for Okta Verify in the App Store for iOS devices.
2. Select **Get** to install the app.
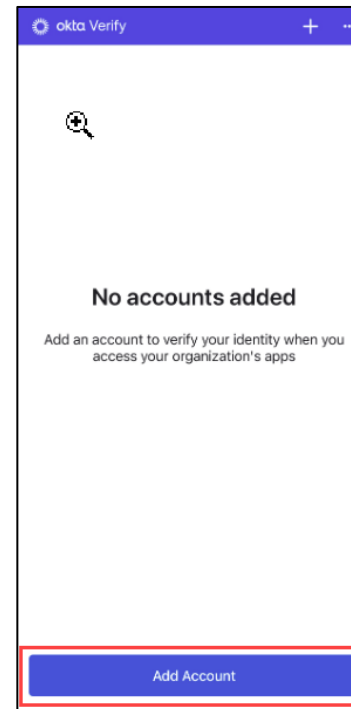3. Select **Open** once the app is installed.

06 Open Okta Verify App
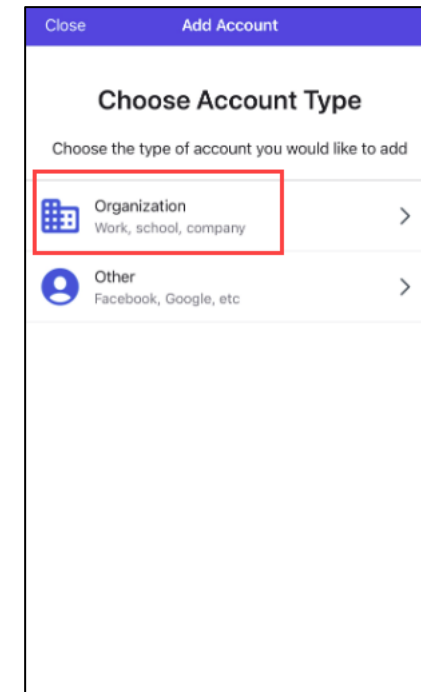The Okta Verify app displays a Welcome message.
Select **Get Started**.

07 Accounts
Follow prompts until you reach the accounts screen.
Select **Add Account**.

08 Choose account type
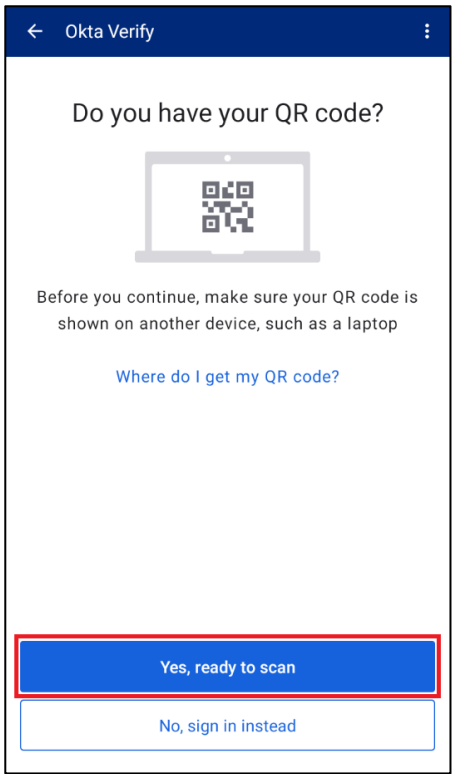Select **Organization** as the Account Type.

Set up Okta Verify on iOS/iPhone using QR Code

Follow the steps below in your iOS device/iPhone to continue setting up Okta Verify using the QR code.
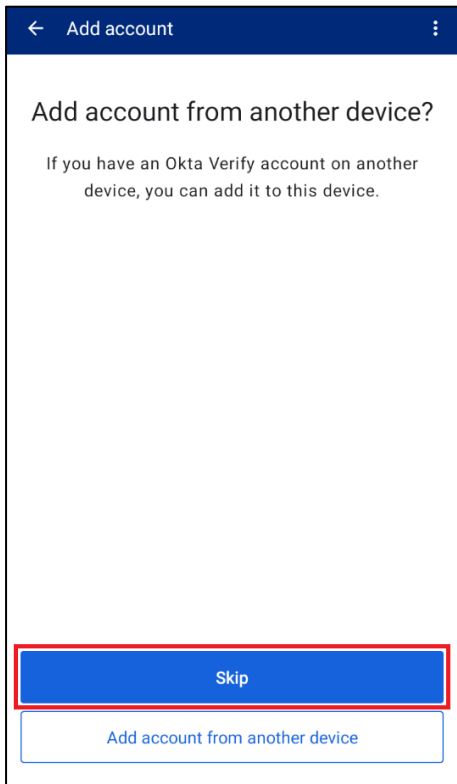
09 **Do you have your QR code?**
Select **Yes, Ready to Scan** to start the camera on your iOS device/iPhone. **Scan the QR code (from step 04) displayed on the internet browser on your laptop**.
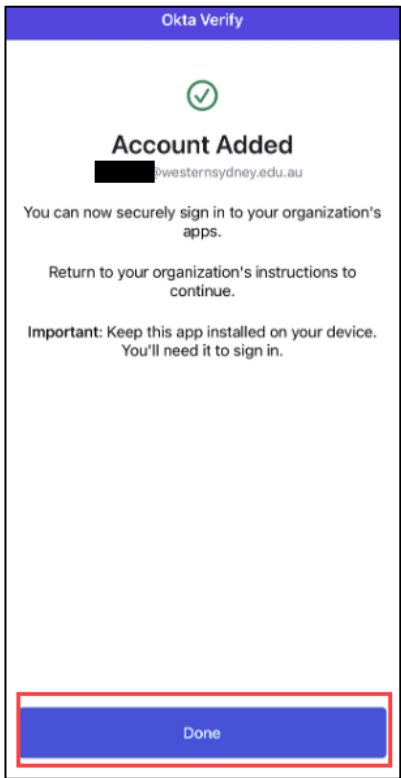
10 **Add Account from another device**
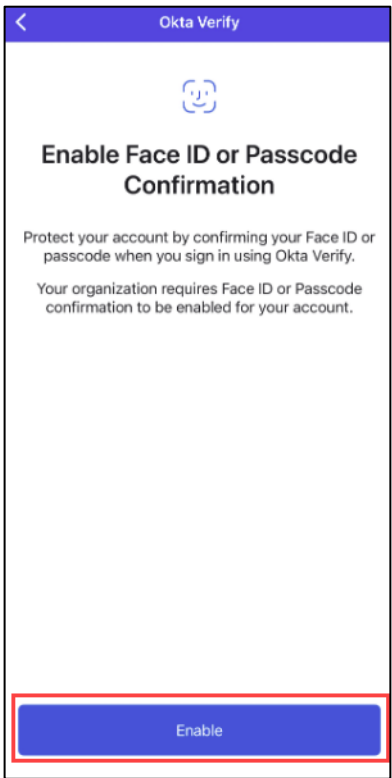In the **Add Account from Another Device** prompt, select **Skip.**

11 **Account added**
Your Okta Verify setup is complete. Select **Done.**

12 **Screen lock confirmation**
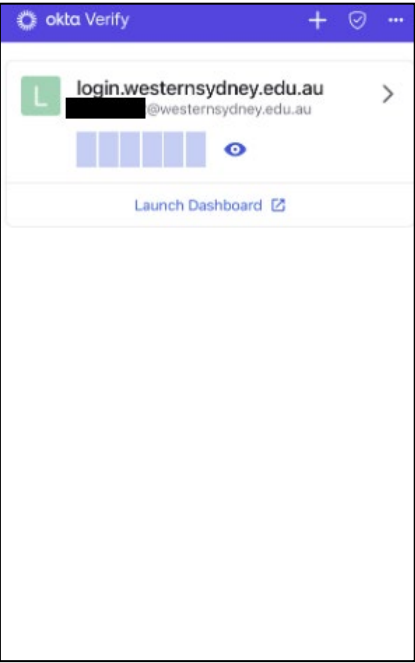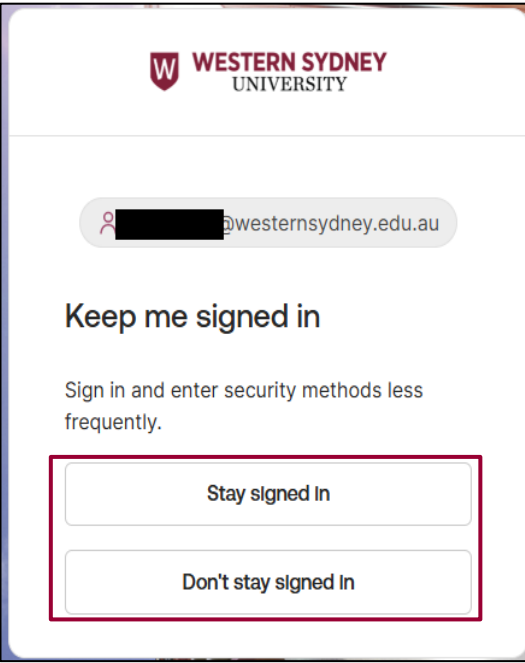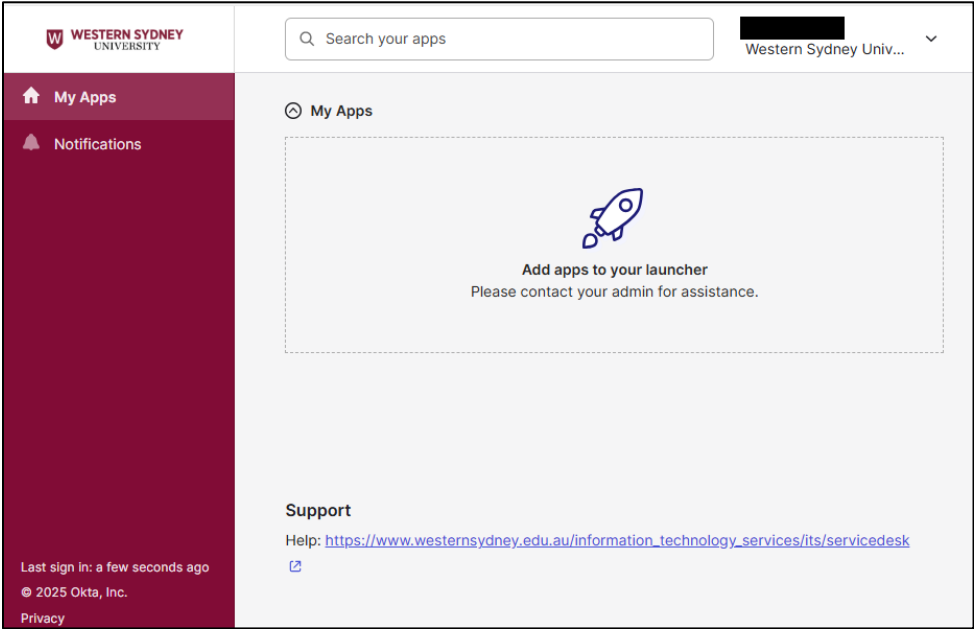Select **Enable** to enable screen lock confirmation (Face ID or Passcode).

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Follow the steps below in your iOS device/iPhone to continue setting up Okta Verify using the QR code.

13 Your Okta Verify setup is complete.

14 Session preference (Laptop)
Back on your laptop's internet browser, select either of the two options shown.

15 Logged in (Laptop)
You are now logged in to the Okta dashboard.
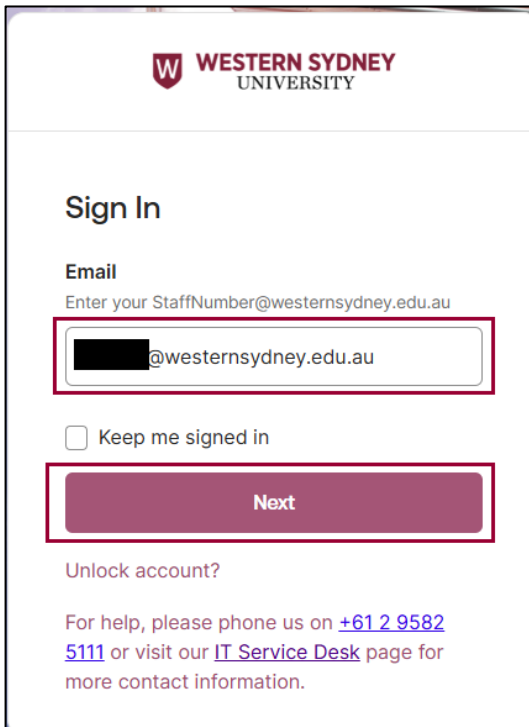
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Use Okta Verify to Login

Identity and Access Management
Login to your Okta account

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02 Log into your Okta account
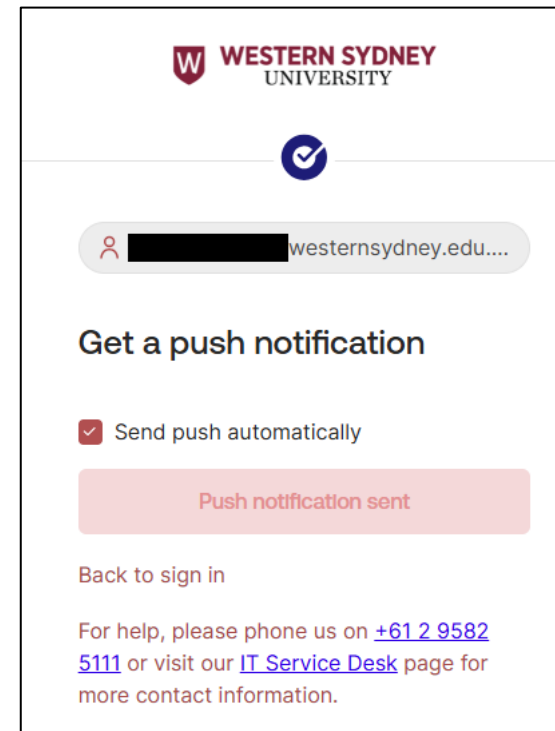Enter your password and click **Verify**.

03 MFA verification
A push notification will be sent to your iOS device.
Click the notification on your iOS device and select **Yes, it's me.**
Depending on the screen lock option you have configured on your device (e.g. Passcode or FaceID), you will have to perform this on your device.

Identity and Access Management
Login to your Okta account

04 **Logged in**
You are now logged in to the Okta dashboard.