

Set up Okta Verify on iOS/iPhone

What is Okta?

Okta is a platform that securely connects employees, partners, and customers to the applications and tools they need, through a single sign-on.

What is Okta Verify?

Okta Verify is a mobile app that helps protect your data, ensuring only you can access your application accounts.

When you access applications protected by Okta, you select a security method to confirm your identity.

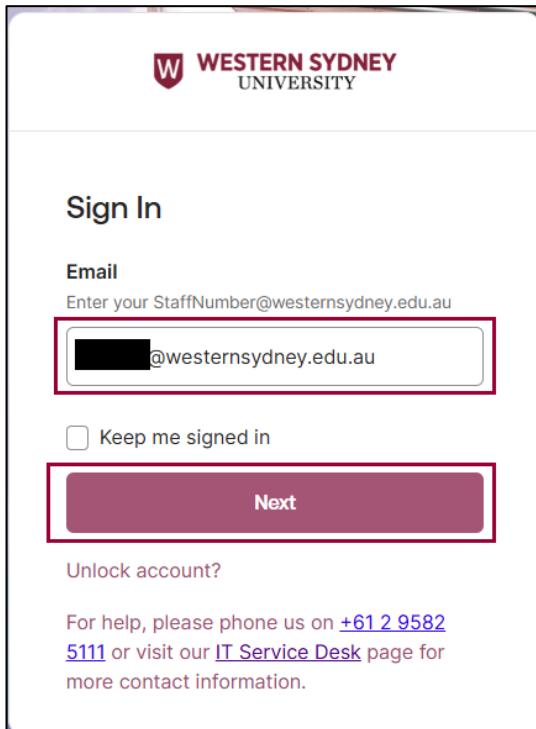
Set up Okta Verify on iOS/iPhone using QR Code

This guide details how to install and set up Okta Verify on your iOS device/iPhone. Contact IT Service Desk in case of any issues - (02) 9852 5111.

Setting up Okta Verify requires two devices; your laptop and your iOS device/iPhone.
Follow the steps below in your laptop's internet browser.

01 Login to your Okta account

1. On your laptop's internet browser, go to the URL
<https://login.westernsydney.edu.au>
2. Enter your username (e.g. 3000####@westernsydney.edu.au) and click **Next**.



Sign In

Email

Enter your StaffNumber@westernsydney.edu.au

@westernsydney.edu.au

Keep me signed in

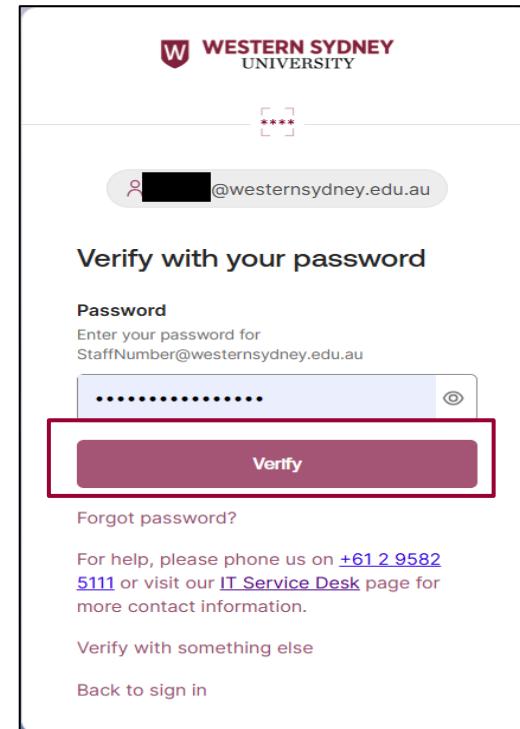
Next

Unlock account?

For help, please phone us on [+61 2 9582 5111](tel:+61295825111) or visit our [IT Service Desk](#) page for more contact information.

02 Log into your Okta account

Enter your password and click **Verify**.



WESTERN SYDNEY UNIVERSITY

████████@westernsydney.edu.au

Verify with your password

Password

Enter your password for StaffNumber@westernsydney.edu.au

██

Verify

[Forgot password?](#)

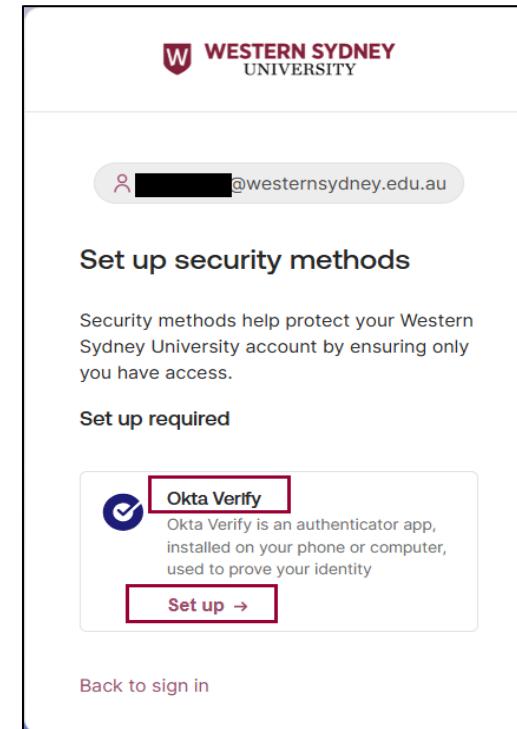
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[Verify with something else](#)

[Back to sign in](#)

03 Set up security method

Click the **Set up** button on the **Okta Verify** option.



WESTERN SYDNEY UNIVERSITY

████████@westernsydney.edu.au

Set up security methods

Security methods help protect your Western Sydney University account by ensuring only you have access.

Set up required

Okta Verify

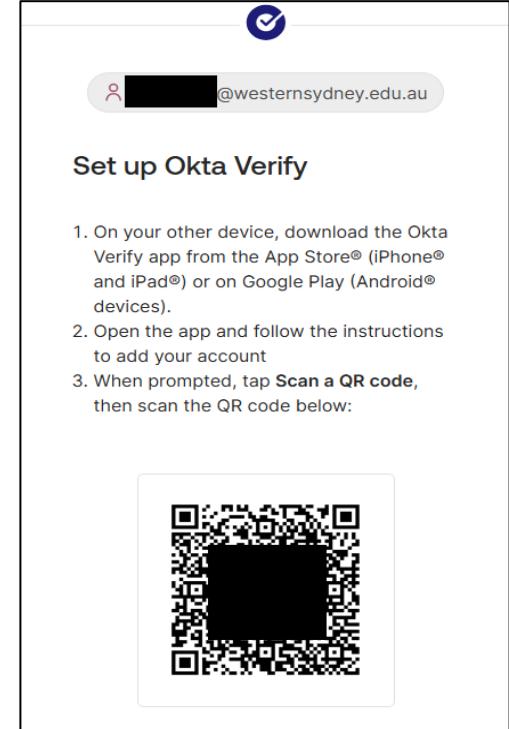
Okta Verify is an authenticator app, installed on your phone or computer, used to prove your identity

Set up →

[Back to sign in](#)

04 Set up security method

A QR code will be generated on your laptop's internet browser.
Follow the next steps to install the Okta verify app on your iOS device/iPhone and scan this QR code.



Set up Okta Verify

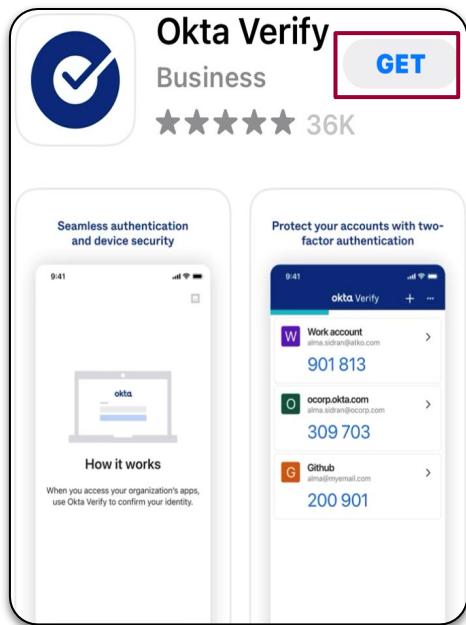
1. On your other device, download the Okta Verify app from the App Store® (iPhone® and iPad®) or on Google Play (Android® devices).
2. Open the app and follow the instructions to add your account
3. When prompted, tap **Scan a QR code**, then scan the QR code below:



Follow the steps below in your iOS device/iPhone to continue setting up Okta Verify using the QR code.

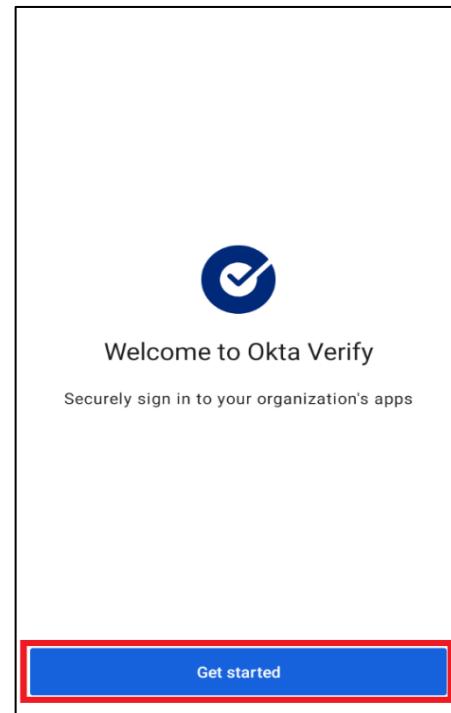
05 Install Okta Verify App

1. Search for Okta Verify in the App Store for iOS devices.
2. Select **Get** to install the app.
3. Select **Open** once the app is installed.



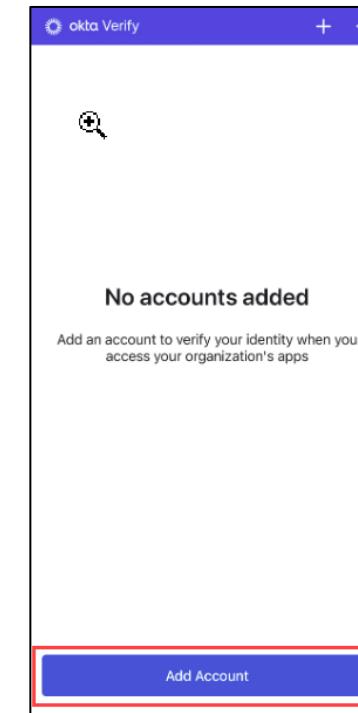
06 Open Okta Verify App

The Okta Verify app displays a Welcome message. Select **Get Started**.



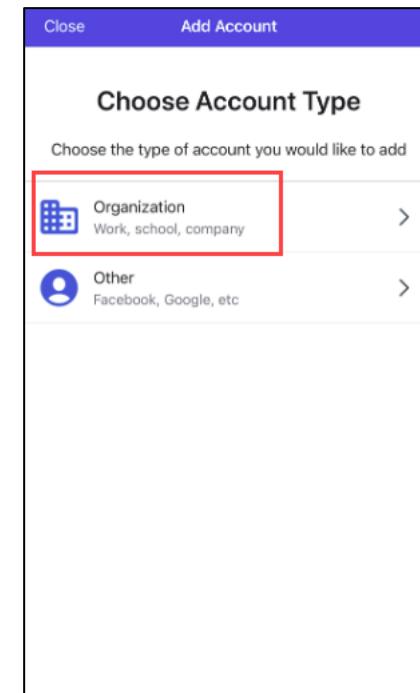
07 Accounts

Follow prompts until you reach the accounts screen. Select **Add Account**.



08 Choose account type

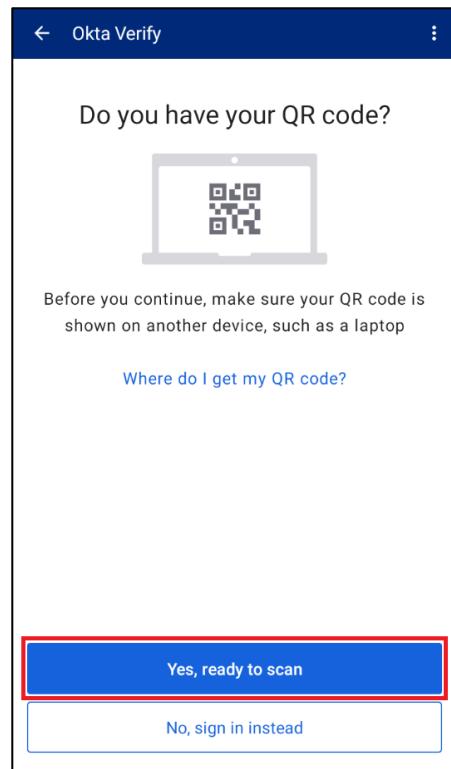
Select **Organization** as the Account Type.



Follow the steps below in your iOS device/iPhone to continue setting up Okta Verify using the QR code.

09 Do you have your QR code?

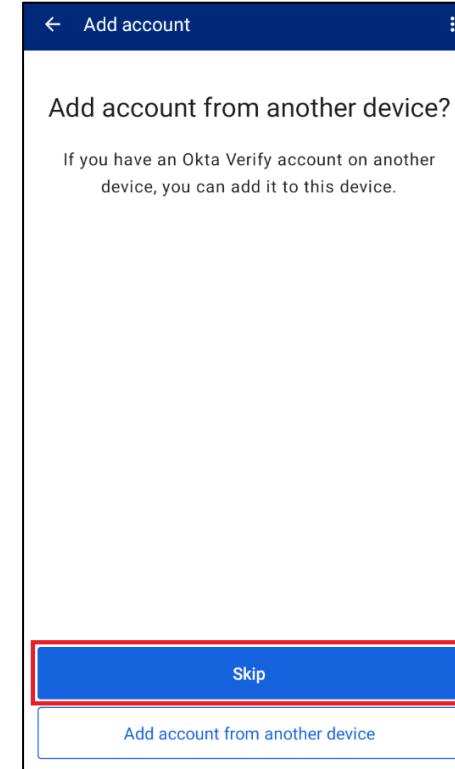
Select **Yes, Ready to Scan** to start the camera on your iOS device/iPhone. Scan the QR code (from step 04) displayed on the internet browser on your laptop.



10

Add Account from another device

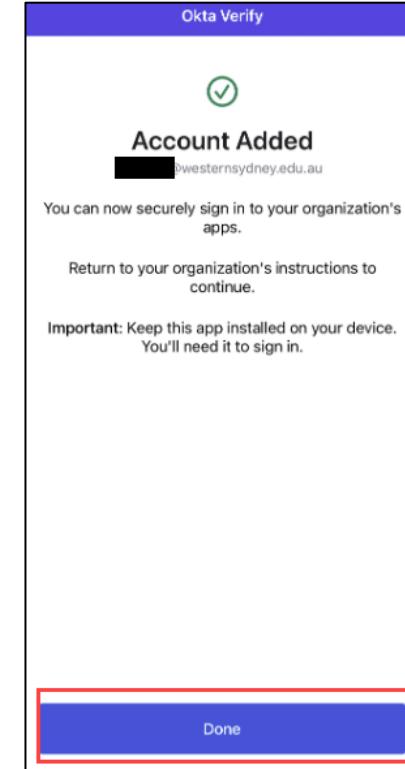
In the Add Account from Another Device prompt, select **Skip**.



11

Account added

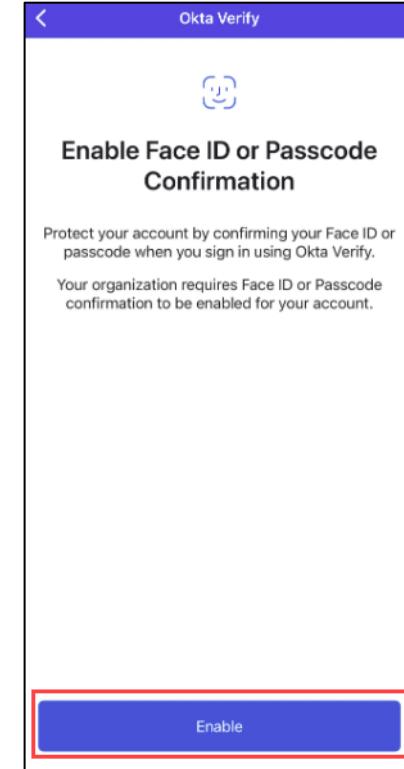
Your Okta Verify setup is complete. Select **Done**.



12

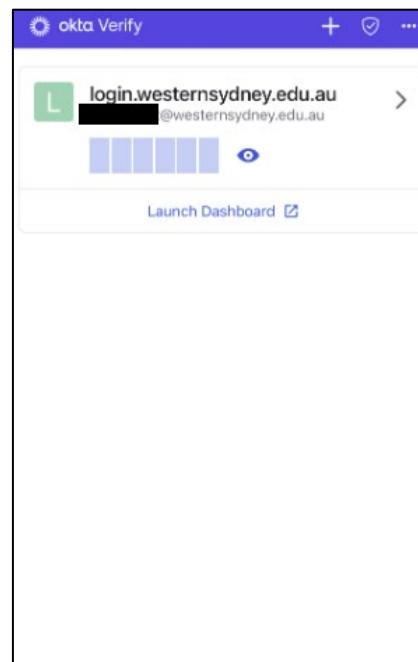
Screen lock confirmation

Select **Enable** to enable screen lock confirmation (Face ID or Passcode).



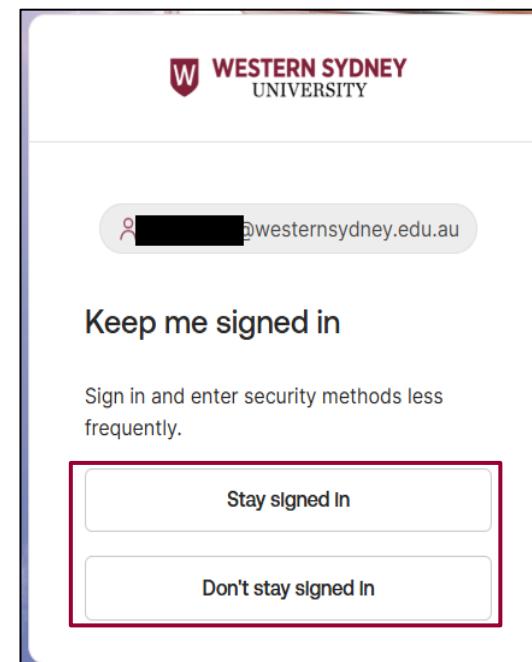
Follow the steps below in your iOS device/iPhone to continue setting up Okta Verify using the QR code.

13 Your Okta Verify setup is complete.



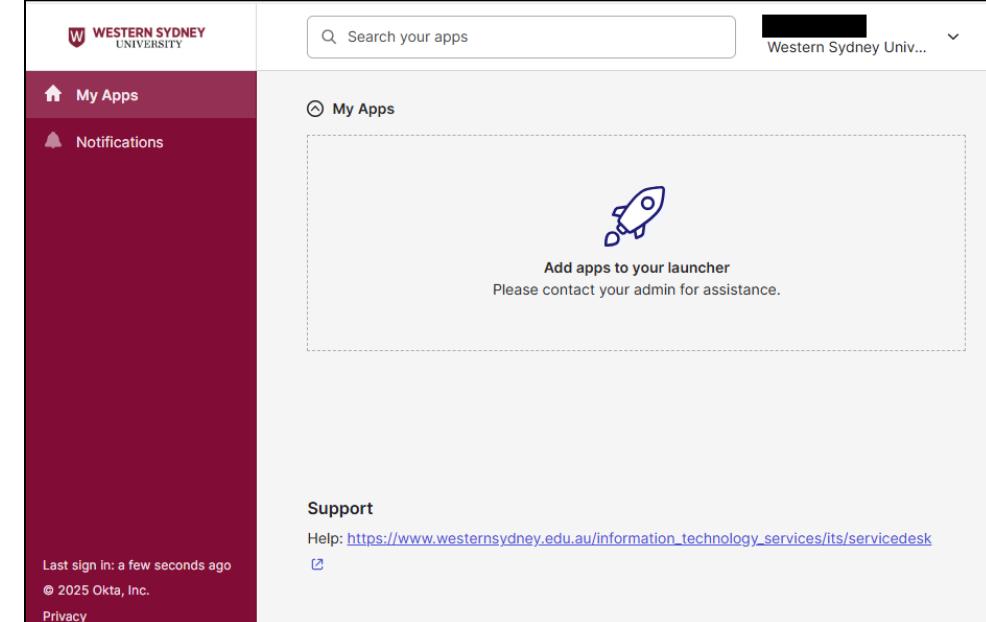
14 Session preference (Laptop)

Back on your laptop's internet browser, select either of the two options shown.



15 Logged in (Laptop)

You are now logged in to the Okta dashboard.



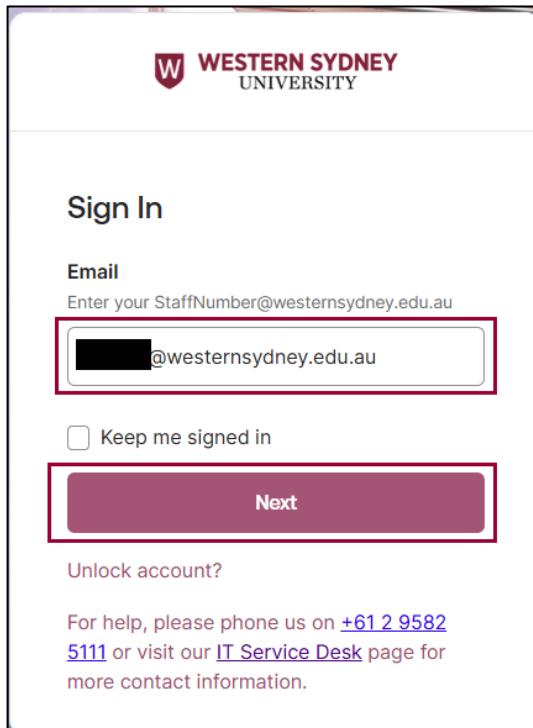
Use Okta Verify to Login

Identity and Access Management

Login to your Okta account

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Sign In

Email

Enter your StaffNumber@westernsydney.edu.au

Keep me signed in

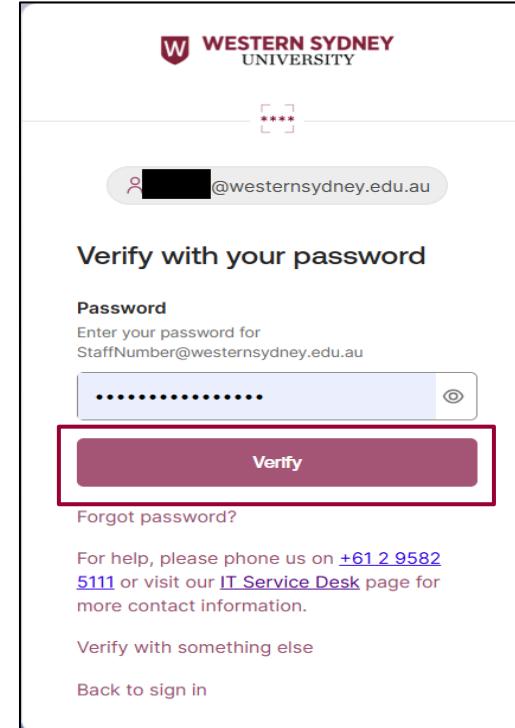
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02 Log into your Okta account

Enter your password and click **Verify**.



Verify with your password

Password

Enter your password for StaffNumber@westernsydney.edu.au

████████

Verify

[Forgot password?](#)

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[Verify with something else](#)

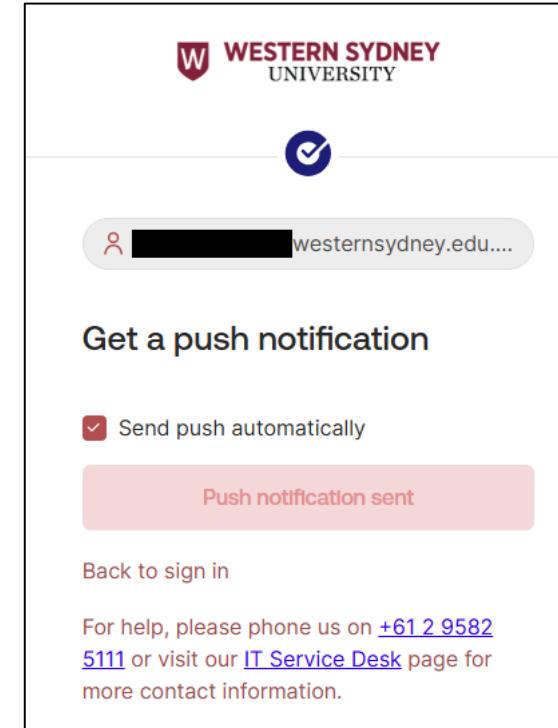
[Back to sign in](#)

03 MFA verification

A push notification will be sent to your iOS device.

Click the notification on your iOS device and select **Yes, it's me**.

Depending on the screen lock option you have configured on your device (e.g. Passcode or FaceID), you will have to perform this on your device.



Get a push notification

Send push automatically

Push notification sent

[Back to sign in](#)

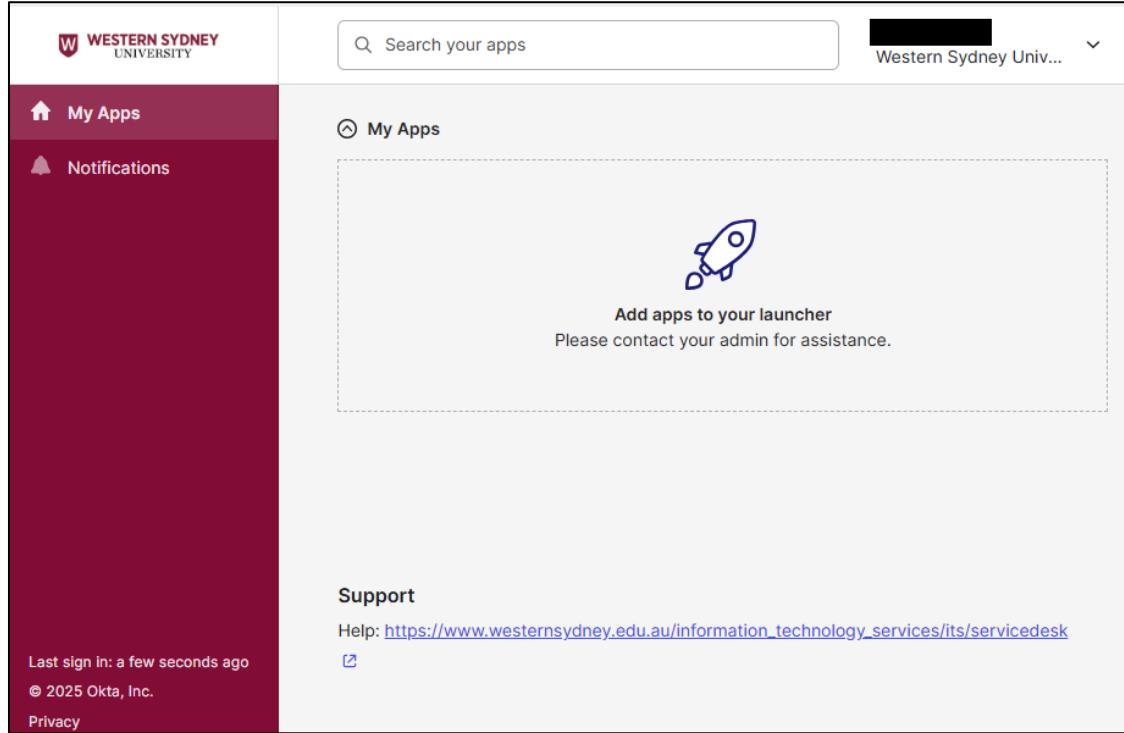
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Identity and Access Management

Login to your Okta account

04 Logged in

You are now logged in to the Okta dashboard.



The screenshot shows the Okta dashboard for a user from Western Sydney University. The top navigation bar includes the university logo, a search bar, and a dropdown menu showing 'Western Sydney Univ...'. The left sidebar has 'My Apps' and 'Notifications' sections. The main content area is titled 'My Apps' and contains a placeholder message: 'Add apps to your launcher' with a small rocket icon, followed by 'Please contact your admin for assistance.' At the bottom, there's a 'Support' section with a link to 'Help' and the URL https://www.westernsydney.edu.au/information_technology_services/its/servicedesk. The bottom left of the sidebar shows 'Last sign in: a few seconds ago', '© 2025 Okta, Inc.', and 'Privacy' links.