



## ACADEMIC PROMOTIONS

# TICE

## TRACKING AND IMPROVING COMMUNITY ENGAGEMENT

### TICE

TICE is the University's Tracking and Improving Community Engagement online system.

### ENGAGEMENT

Engagement is seen as a distinctive way of carrying out research, teaching, learning and service - the core business of the University.

Working in partnership with industry, many businesses and varied communities, our aim is to contribute to the development, wellbeing and prosperity of the regions we serve, starting with Western Sydney.

### PURPOSE

The purpose of TICE is to capture the University's community engagement. The system was built by the University for the University and it enables all staff at Western Sydney University to enter, update and report their engagement activities. Additionally, the system enables department heads to report on engagement activities within the Greater Western Sydney region, the state and beyond.

TICE records engagement into two clearly defined categories; as either "Academic Partnership" or "Community Contribution" engagement activities.

### ACADEMIC PARTNERSHIP

Academic Partnerships are engagement activities primarily involving in partnering with an external entity and include activities such as engaged teaching, learning and engaged research.

### COMMUNITY CONTRIBUTION

Community Contribution activities are our engagement activities which primarily involve service to the academic profession and societies. Most engagement activities which

**WELCOME TO TICE!**

**DEFINITION OF UNIVERSITY-COMMUNITY ENGAGEMENT**  
University-Community Engagement is the collaboration between the University and a targeted community (regional, national, global) for the mutually beneficial exchange of knowledge and resources in a context of partnership and reciprocity.

**RELATED LINKS**  
• [University Engagement](#)

fit into the Community Contribution category are those whereby University staff offer their advice and expertise to a particular audience in a one-off exchange, for example an Academic Speaker in Schools program.

### UNIVERSITY COMMITMENT

Western Sydney University is committed to community engagement and provides many avenues for community organisations, businesses and services to link to the University through joint research projects, engaged learning opportunities and community engagement activities.

Community Engagement Facilitators work with the University Directors of Engagement to ensure that the University is responsive to local issues and are a focal point for the community, business, industry and government to access the University and its educational, research and consulting activities.

### STAFF RECOGNITION

It is highly recognised that our Academic Staff are at the coal face of world class engaged education, research and consulting

and the University is committed to acknowledging leaders in this area. The Academic Promotions process is one of the many ways we can recognise and acknowledge leaders in this space and it is important to ensure your engagement activities are entered and kept up-to-date in TICE.

### TO ACCESS THE TICE SYSTEM

<https://engagement.westernsydney.edu.au/>

### TO ADD / UPDATE YOUR ENTRY

<https://engagement.westernsydney.edu.au/>

Enter your MyWesternAccount Login  
Enter your Password

### ENQUIRIES, TRAINING AND SUPPORT

For enquiries, training and support, please contact an Engagement Facilitator in the Office of the Pro Vice-Chancellor, Engagement.  
Kim Jarvis (Mon & Wed)  
Phone: 0424 182 071

### URL

<https://www.westernsydney.edu.au/community/engagement>