







Welcome and Overview

Susan Hudson Executive Director, Human Resources

WESTERN SYDNEY
UNIVERSITY

Today's event is being held across the lands of many different Indigenous Australian Nations. I acknowledge the ancestors of these nations who have occupied these spaces for tens of thousands of years. I also acknowledge and pay my respect to Elders past and present, and to all Indigenous Australian people in the room listening today.

Professor Michelle Trudgett Pro Vice-Chancellor Aboriginal and Torres Strait Islander Education, Strategy and Consultation







Vice-Chancellor Opening Address

Professor Barney Glover AO Vice-Chancellor and President







Western and COVID-19: update

Michael Burgess
Chief Student Experience Officer

	Stage 1 To 17 July	Stage 2 20 Jul to 4 Sep (Spring)	Stage 3 7 Sep to 13 Nov (Spring)	Stage 4 30 Nov to 21 Feb (Summer)		
Teaching & Learning	Limited essential prac completion (15 units)	All essential pracs (up to 20% of students) Essential content engagement	Increased pracs (up to 30% of students) Increased content engagement (up to 25% students) Commencing International students on-	All relevant pracs on campus New normal content delivery & engagement or campus		
Research	Essential lab research (CRF/TSS staff only) HDR's – restricted locations Local field work	Essential lab research. HDR's - restricted locations Testing spaces – limited** Local & essential interstate fieldwork*	Lab research (novice users increasingly) HDR's – Increased locations Limited research & HDR events GRS & RS (up to 25% HDRs) Local and Interstate field work*	GRS & research services Research events, symposia & conferences Local and interstate field work		
	Closure of all non-essential services	Closure of all non-essential services Libraries open – normal hours	Gradual opening of services Libraries open – normal hours	Full resumption of services		
Clinics	Largely closed	Gradual opening for essential needs	Increased opening	Full resumption		
Community events	No events	Gradual opening of approved events	Increased opening	Full resumption of new normal events		
Academic	Essential staff only	Up to 25%	Up to 50%	Largely back on campus (up to 75%)		
Academic		Designated work areas for staff needing; specialist spaces prep of teaching assets specialist teaching				
Professional (divisions & schools)	Essential staff only	Essential staff only	Essential staff for increased services (up to 25%)	Largely back on campus (up to 75% of staff)		
HDR's	Essential only	Up to 25%	Up to 50%	All relevant		
Campuses	Largely locked down Very limited amenities	Restricted access - limited areas Very limited amenities	Restricted access - limited areas Opening of some amenities	Campuses mostly open as required		

		urn to campus stages	us ut 1 September, 20	WESTERN SYDNEY
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		Stage 4 Summer (30 Nov, 20)	Stage 5 Autumn 2021 (1 Mar, 21)
	Teaching & Learning	Essential pracs ? Content engagement %?	All pracs and content engagement? Remote/face to face ratios? International student commencing numbers and modality?
Activities	Research	Essential lab research? HDR's – location access? Testing space access? Local & essential interstate fieldwork?	Lab research (novice users increasingly) HDR's – Increased locations Limited research & HDR events GRS & RS (up to 25% HDRs) Local and interstate field work*
	Services	Closure of all non-essential services?	Which services? Modality?
	Clinics	Proportion open?	All open? Modality?
	Community events	Proportion open?	Full opening? Changes?
	Academic	Proportion?	Proportion and modality?
Staff	Professional (divisions & schools)	Proportion of staff?	Proportion and modality?
	HDR's	Proporition?	Proportion?
	Campuses	Degree of access? Services?	Access and services? Modality. Utilisation?



Things won't be the same again

The sector

- · Universities thinking and behaving differently
- Students thinking and behaving differently
- Governments expectations have changed
- · Competitors seizing the opportunity



Things can't be the same again

- · The genie is out of the bottle
- · Make this BAU don't regress
- · Be focused and disciplined
- · The virus isn't the only unseen enemy



We have the potential to do just about anything

- · Reset expectations
- · Deliver with scale and velocity
- Focus on what's important and discarded what's not
- · Respond to the true risk
- · Be agile make mistakes, learn and move on



Some considerations

- · The future of work
- · Efficient delivery
- Exceptional experience
- · Why Western?







Work Health Safety and Wellbeing Activity

Susan Hudson Executive Director, Human Resources



WHAT WE DO

- Training and advice on duty of care and due diligence
- Facilitate Mandatory WHS training
- Information on safety performance data
- Proactive initiatives for prevention of incidents
- Facilitate WHS & Wellbeing communication and consultation
- Provide responses & liaise with regulatory bodies including SafeWork & SIRA
- Facilitate Operational Risk Assessments
- ❖ Work related and pre-existing injury management
- Worker's compensation and return to work
- Ergonomic Assessments
- Wellbeing initiatives, scheduling and promotion
- Flu Vaccinations
- Safety in laboratories biological, chemical and radiation
- EAP facilitation and promotion
- Health monitoring
- Incident management

HOW WE CAN HELP YOU

- WHSW for managers and supervisor's in relation to safety and due diligence.
- Consultation and assistance around all aspects of Risk Assessment.
- Coordination of staff related physical and psychological injuries and worker's compensation claims.
- Ergonomic assessment on workstations and manual handling assessments.
- Creation and implementation of Wellbeing strategies and events including health prevention, promotion and safety.
- Coordination of flu vaccinations to staff.
- Safety monitoring and compliance of laboratories.
- Provide training in areas of biosafety, hazardous chemical awareness, emergency warden, risk assessment and first aid.
- Employee Assistance Program information, contacts, referrals and programs.
- Assistance, investigation, monitoring and resolution of incidents and how to fill out the incident report form.

WORK HEALTH, SAFETY AND WELLBEING

WHS&WELLBEING SUPPORT DURING COVID-19

2020	EMAIL INBOUND	EMAIL OUTBOUND	CALLS INBOUND	CALLS OUTBOUND
MARCH	8,696	5,826	1,214	1,154
APRIL	19,090	10,406	1,634	1,174
MAY	17,275	9,995	1,287	1,125
JUNE	17,158	8,830	891	803
JULY	24,890	11,284	1,113	1,004
TOTAL	87,109	46,341	6,139	5,260

SUPPORTING YOUR MENTAL HEALTH AND WELLBEING

The WHS & Wellbeing unit hosted training workshops and mental health and wellbeing focused programs which have resulted in a 50% increase in attendance/participation when compared to last year. The strategic focus has been on the following topics: Looking after yourself during COVID-19 with an expert panel from NICM, Domestic Violence Training, Link between Food and Mood, Financial Planning Webinar participants, staying calm and connected throughout COVID, Managing Fatigue and Burnout

Links and self help information will be provided after the conference by WHS & Wellbeing.

WHS&WELLBEING SUPPORT DURING COVID-19

- Whilst maintaining core business activities, the WHS & Wellbeing Unit has also responded to COVID-19 since the 23 January 2020. This includes:
 - Case management and support of over 1,000 members of the University community who reported illness and who have undergone testing for COVID-19, this support extended to those working and studying from home.
 - ❖ Reviewed over 8,000 campus access forms to date.
 - Have received and responded to over 88,000 emails from the University community.
 - The WHS & Wellbeing Unit providing four students with placement opportunities.
 - ❖100 return to campus risk assessment.
 - Personal Risk Assessments for Vulnerable Staff
 - COVID-19 Mandatory Training completion rate is currently at 98% for the University.







COMING UP

R U OK? DAY!

RUOK? – Is a call to action in the prevention of suicide. WHS&Wellbeing will promote RUOK not just one day but throughout the year. 2020 has presented unique challenges to our way of living, our health, security and wellbeing. There is no better time for us to reach out to those around us, to keep connected, strengthen community and show that we care.

EAP have a pre-recorded half hour webinar for staff to watch together on RUOK day. This can accessed via the WHS&Wellbeing website.





LINKS TO YAMMER RESOURCES

Focus Area	Links	
Wellbeing	Sleep hygiene	
Wellbeing	EAP	
Wellbeing	The life changing magic of saying Thank You	
Wellbeing	R U Still Ok?	
Wellbeing	RUOK Day 2020	
Wellbeing	Domestic and Family Violence Training	
Wellbeing	Looking after yourself during COVID-19 self care and wellbeing	
Wellbeing	Self Care Choice Board (forward from Carolyn Ee)	
Wellbeing	Staying connected during COVID-19	
Wellbeing	Stress Awareness and Building Resilience Pre-recorded Webinar	
Wellbeing	Why you should consider going dry this July Webinar	
Wellbeing	Preventing Burnout - 14 July 9:30am - 11am via Zoom	
Wellbeing	Staying well during and after cancer treatment: use of complementary therapies	
Wellbeing	World Day for Safety and Health at Work and Workers' Memorial Day	
Ergonomics	Ergonomic Tips	
Ergonomics	Tips on how to set-up your mouse and keyboard	
Working from home	Working from home set-up	
Hygiene	Hand washing	
Hygiene	Cough etiquette	
Hygiene	Hand Hygiene	
Hygiene	Stop the spread	
Injury prevention	<u>Chair falls</u>	
Injury prevention	Electrical Safety	
Team profile	60 seconds with Work Health, Safety and Wellbeing	
COVID-19 specific resources	Accessing correct information	











Facilitator: Susan Hudson, Executive Director, Human Resources

*Professor Denise Kirkpatrick, Senior Deputy Vice-Chancellor

*Professor Deborah Sweeney, Deputy Vice-Chancellor and Vice-President,

Research, Enterprise and International

*Professor Simon Barrie, Deputy Vice-Chancellor and Vice-President, Academic

*Mr Angelo Kourtis, Vice-President, People and Advancement

*Ms Carol Simpson, Director, Office of Strategy, Business Development and

Procurement for the Vice-President, Finance and Resources







Professor Denise Kirkpatrick Senior Deputy Vice-Chancellor

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2020 | Office of the Senior Deputy Vice-Chancellor

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W

· COVID-19

response and recovery

Changes to the Academic Structure

clusters, discipline leads, new Schools

Policy and Review

Freedom of Speech; Academic Code of Conduct

Strategy

Indigenous Plan
Sustaining Success

- Job-ready Graduates
- School support

casual staffing

Educational Partnerships

Navitas

CSU Joint Program in Medicine



2021 | Office of the Senior Deputy Vice-Chancellor



- Recovery
- Supporting Change

Future Directions

School support

Opportunities

Process and practice sharing to extend efficiencies

Implementation

Sustaining Success







Update from Senior Executive Group

Professor Deborah Sweeney
Deputy Vice-Chancellor and Vice-President,
Research, Enterprise and International

Research Services: January –June 2020



Grants Services

113 ARC grants submitted 23 SRIs Australian Society, History and Culture grants submitted

5 successful ARC Linkage Projects, 3 Western led

Business Services

97 projects total value \$9.05m

Total YTD external research income \$26.1m

Ethics and Integrity

157 COVID-19 specific amendments 682 amendments (vs 523 in H1 2019) 243 new applications

Graduate Research School

1291 Research Continuity Plans developed and reviewed

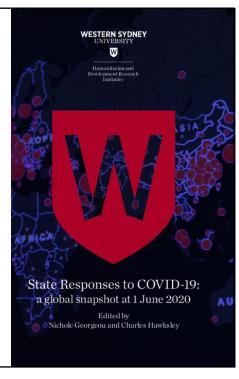
943 HDR candidates engaged in online workshops

Early Release Student Management System, HDR Recruit for admissions

21 applications for scholarship extensions (16 COVID related and 5 non-COVID related)

COVID-19 Research Response

- Biomedical
- Public Health & Epidemiology
- Health Communications
- Supporting Vulnerable Communities
- Economic Impacts and Recovery Strategies
- Global Health



Continuing ... Research Excellence



Focus our Scope – existing and emerging strengths

Differentiate WSU focusing on our niche areas and cross-disciplinary strengths

Multi and trans-disciplinary approaches eg align STEM and HASS

Support critical mass through discipline leaders, theme champions, cross cluster events, information sharing platforms

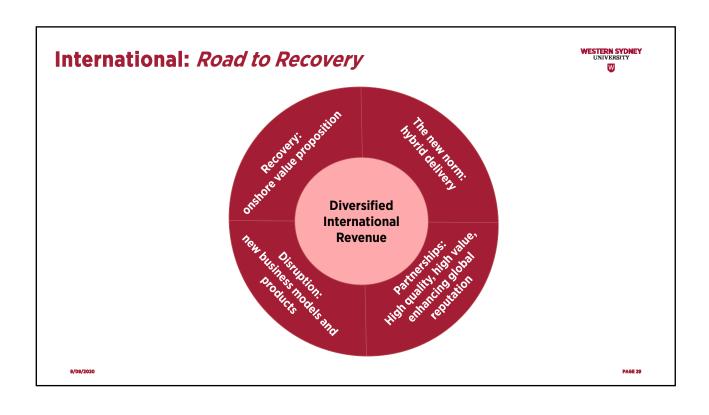
ENTERPRISE PRECINCT ACTIVATION

- Programs to drive strategic partnering for regional innovation
- Coordinated engagement with industry, government and community to create opportunities for our staff and students

Initial domains:

- Western 4.0 (Advanced Manufacturing)
 aligned to Parramatta Engineering Innovation
 Hub, Bankstown Factory of the Future, WS
 Aerotropolis and Werrington Future
 Technologies Centre
- Urban Transformations aligned to Penrith Precinct Sustainable Innovation Community including TAFE Construction Hub, Parramatta Engineering Innovation Hub













Professor Simon Barrie
Deputy Vice-Chancellor and Vice-President, Academic

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A rapid response to COVID-19

→ Rapid transition to online teaching: 1,190 units transitioned online.

Assured TEQSA & Accreditation compliance

→ **Professional staff support:** The transition would not have been possible without the support of our agile and dedicated professional staff

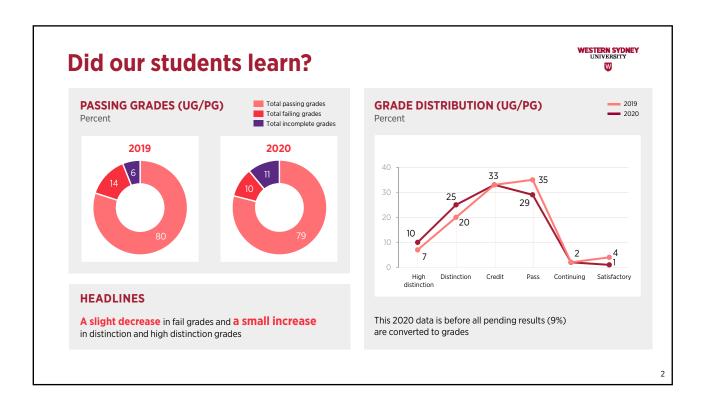
- → Professional development: 120 workshops, 1,939 participants, 7,933 user accesses, 4,637 yammer posts
- → Technology-enhanced learning support: 197% increase use of WOS studios, 95% increase in vUWS jobs logged
- → Learning support: 50% increase in the use of online library services, 17% increase in the use of Study Smart Online, PASS logged 13,857 contact hours
- → Engagement with technology: Added 94K digital content items to vUWS, 40x increase in the use of Zoom, 13x increase in the use of Blackboard Collaborate Ultra, 31x increase in the amount of student time accessing these features, Q1 = 1.78M logins, Q2 = 4M logins

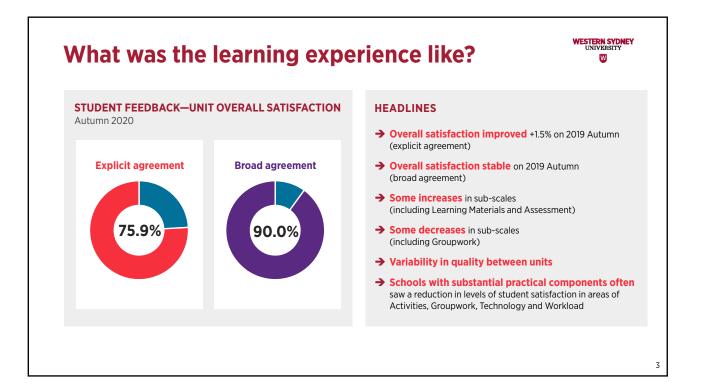
Western went online
30 March

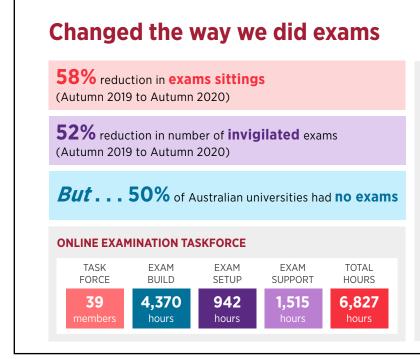
units

129,568 Enrolments 16,412.8 EFTSL

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HEADLINES

→ 81% of students completed the demo exam

WESTERN SYDNEY UNIVERSITY

- → 80% of students had the right equipment and technology to take their exam
- → 38 students applied for loan laptops
- → 791 AIP students, 189 exams adjusted
- → Blackboard Award. Congratulations!
- Students expressed concerns about privacy, data security, data sharing, remote access by ProctorU
- → 5,928 signed the change.org petition
- → 4253 incidents to investigate

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Return to campus staging—teaching and learning

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Stage 2 (current)

- → 20 July to 4 September
- → Essential Practicals, Essential Content Engagement Activities
- 7,338 students will return to campus for at least one on-campus activity

Stage 3

- → 7 September to 13 November
- → Increase in number of practicals and content engagement activities, student events
- → 11,722 students will return to campus for at least one on-campus activity

Stage 4

- → 16 November into 21 February 2021
- Content engagement and practicals return to campus, leverage digital assets and new hybrid-flexible delivery
- → Increase % of students on campus for Summer Sessions (A/B)

5

Building on innovation to ensure future resilience

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Reimagining assessment

10% of the usual volume of invigilated exam sittings in Spring Develop Alternative Assessments—authentic with academic integrity—more support for staff

Recognise staff contributions to the COVID T&L response

100 new Advance HE Fellow applications, VC T&L awards COVID response focus, DVC(A) COVID-T&L commendations

Build on excellence and ensure quality

Peer (online) review schemes, 21C Peer Review Champions new Hy/Flex network & teaching and curriculum resources, celebrate and share excellence

Keep the best and plan for future resilience

Hybrid/Flexible Design

Support innovation—new T&L support schemes

c

HyFlex and 21C



Developing Hybrid Flexible (HyFlex) curriculum and pedagogy

- Could our courses be accessible to all our students regardless of their location off or on (any) campus?
- → Could we design learning activities which are offered in-person, synchronously online, and asynchronously online and students could decide on (or be scheduled for) different modes of participation?

Continue the pivot of 21C

- New efficient and relevant curriculum to leverage new architectures, new systems
- Extend partnership pedagogy and Hy/Flex for new opportunities
- → New 2020 Curiosity Pods:
 - Unpacking COVID-19: From Cuisine to Quarantine
 - Ctrl Alt Shift Identity
 - Tactical Urbanism: The Green Space Revolution
 - Work/Study/Relate/Society: Practices for Resilient Living

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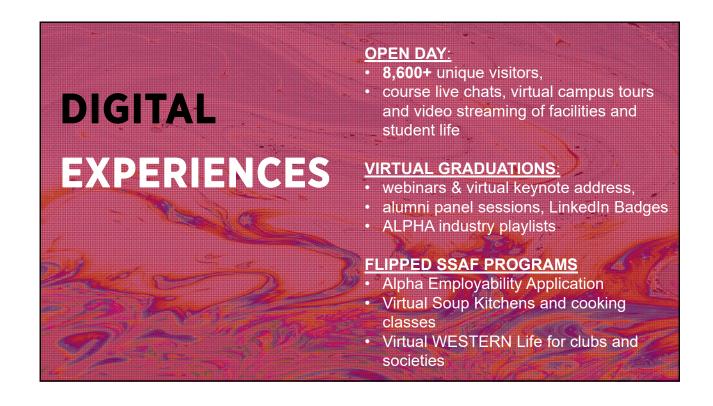




Mr Angelo Kourtis
Vice-President, People and Advancement



WESTERN SYDNEY **WESTERN SUCCESS & STUDENT SUPPORT: STUDENT** 3,874 students contacted +70% required assistance **EXPERIENCE** STUDENT ASSISTANCE FUND: \$906,062 staff and University donations \$1,596,980 disbursed 1,791 students supported. Navigating COVID-19: Case management and support of over 1,000 members of the University community who reported illness and who have undergone testing for COVID-19



ACCELERATING ACTION TRUE REWARD: 9,734 HSC applicants to date. 27.1% higher than total pool of 2019 applicants.

ALPHA EMPLOYABILITY:

- 3,129 users,
- 17,254 activities completed.
- Top activity "Myth Busting University vs High School".

REAL TIME DATA & INSIGHTS IN A FRACTURED ENVIRONMENT:

- Insights dashboard;
- ESM







Update from Senior Executive Group

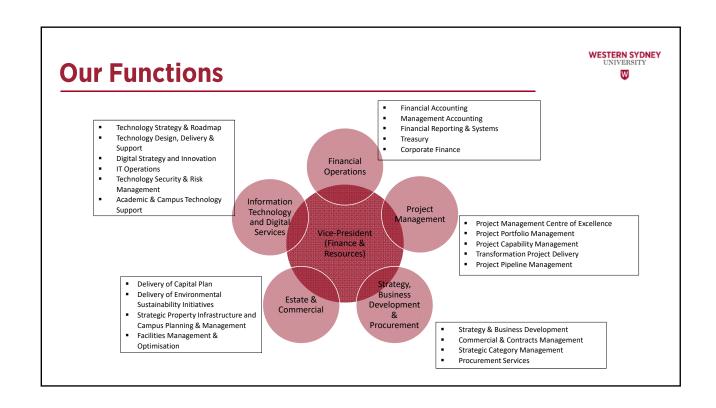
Ms Carol Simpson

Director, Office of Strategy, Business Development and Procurement
for the Vice-President, Finance and Resources



DIVISION OF FINANCE & RESOURCES

CAROL SIMPSON
DIRECTOR OF STRATEGY, BUSINESS DEVELOPMENT & PROCUREMENT



Our Business Operations

WESTERN SYDNEY
UNIVERSITY W

350

STAFF

1,872

HECTARES

\$2.3B

VALUE OF ASSETS MANAGED

550+

BUILDINGS MANAGED

15,758

INDIVIDUAL ROOMS

69,064

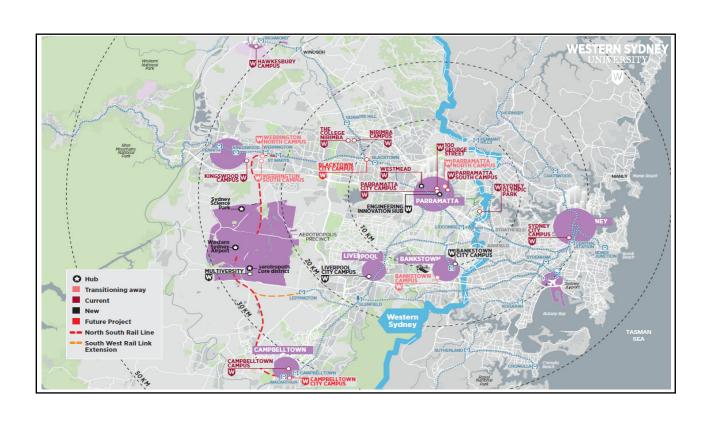
AP INVOICES PROCESSED IN 2019

M² OF GROSS FLOOR AREA MANAGED

\$458.4M

FUNDS UNDER MANAGEMENT

LEASED IT ASSETS



Transformational Programs



- Student Management System
 - > Transforming and automating the way that we service students
 - Live May 2021
- Enterprise Management System
 - > Transforming and automating our core processes
 - > HR Oct 2020
 - Strategic Procurement Nov 2020
 - Student Experience Office, Office of Marketing and Communications,
 Division of Academic Q1 2021
- Research Management System
- Western Growth Strategy

Western Growth Strategy



A large scale transformational program...to provide the highest quality learning opportunities and world class research through:

- ✓ Revitalising our campus network between peri urban and CBD locations
- ✓ Technology enabled teaching, learning and research spaces
- ✓ Repurposing underutilised assets to shore up financial resilience
- ✓ Catalyst for regional development of sustainable, innovative place based communities
 - Bankstown City Campus
 - Engineering Innovation Hub, Parramatta
 - Westmead Innovation Quarter
 - Werrington Retail Centre (Caddens)
 - Hawkesbury Agri-park Precinct
 - Penrith Precinct: Sustainable Innovation Community
 - Werrington Estate Redevelopment
 - Macarthur Medical Research Facility
 - Liverpool (Stage 2)

Our

Program

- Multiversity, Aerotropolis
- Peri-Urban Greenhouse
- Milperra Campus (Repurposing)
- Parramatta North Development
- Macarthur Heights stages 1 5, Campbelltown
- Stage 6 redevelopment, Campbelltown

Bankstown City Campus

Opening – Q4 2021













Macarthur Medical Research Centre







Liverpool (Stage 2)











Questions?

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