

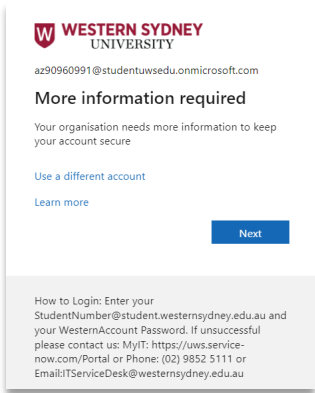
Student Multifactor Authentication Guide

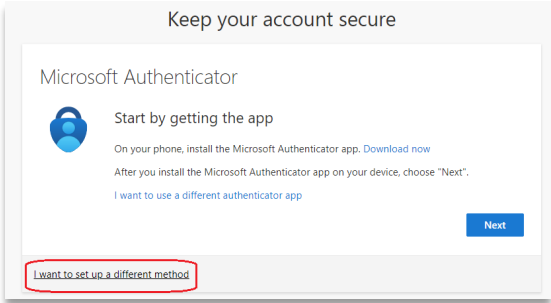
Use this if you are not able to download Microsoft Authenticator App

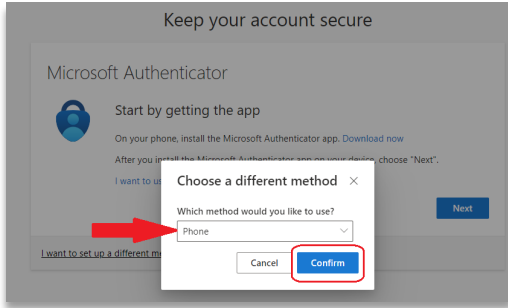
Handy hint:

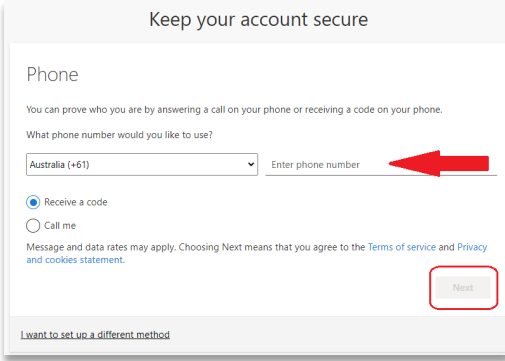
Make sure you have a **stable internet connection** for your computer and can receive texts on your phone for this enrolment process.

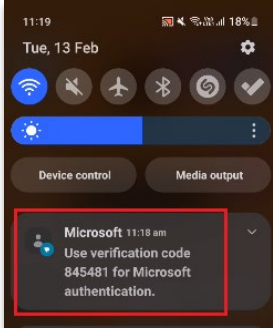
- 1** When MFA is enabled on your account, a message pops up prompting you to enrol in MFA for the first time.

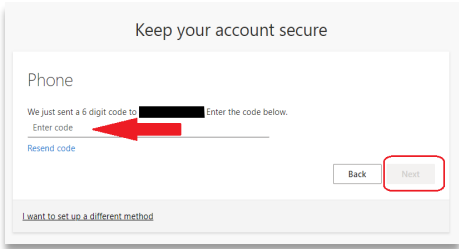

- 2** If you can't download Microsoft Authenticator App, choose 'I want to set up a different method'

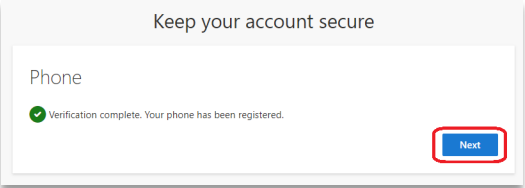

- 3** Choose 'Phone' from the pop-up menu and click 'Confirm'

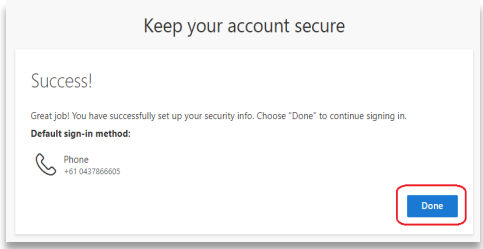

- 4** Default method is 'Receive a code'. Enter your phone number and click 'Next'. Alternatively, you may choose 'Call me' and click #(the hash button) after answering the call to authenticate.

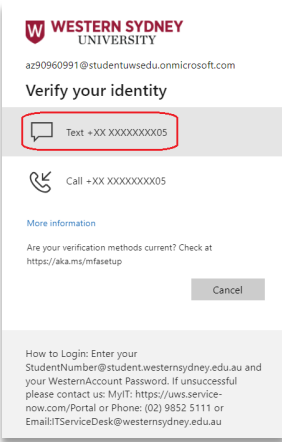

- 5** You will receive a text with a code.

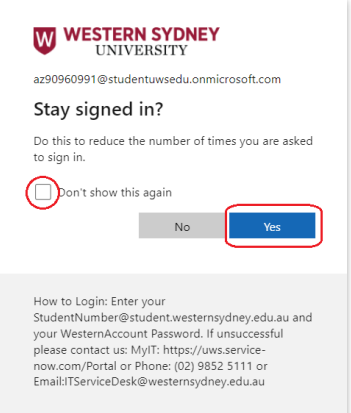

- 6** Enter the code in the prompt on your computer and click 'Next'


- 7** You will see a 'Verification complete, Your phone has been registered' notification. Click 'Next'


- 8** Success! Text is now your default authentication method. Click 'Done'


- 9** You'll be asked to authenticate again using your preferred method. Sign in with your Western account credentials


- 10** You will be presented with sign-in options. There will be an option to stay signed in. Do not chose the 'Stay signed in' option if you are using a public computer (i.e. the Library)



Western Sydney University highly recommends the use of the Microsoft Multifactor Authenticator App to register for MFA, as it is the simplest and most secure method.