

# Working effectively with people with people with learning disability

## What is a learning disability?

- Varied group of conditions which impact on the development and use of listening, spelling, reading, writing, reasoning or mathematical skills
- Has a significant effect on learning but is **NOT** an indicator of intelligence
- Learning disabilities include:
  - Dyslexia difficulty with language processing
  - Dyspraxia difficulty with fine motor skills or coordination
  - Dysgraphia difficulty with writing, spelling or composition
  - Visual processing disorder, e.g. Scotopic sensitivity
  - Auditory processing disorder

## Affects of learning disability in the workplace

- An employee with a learning disability may have difficulties with:
  - Processing auditory material understanding oral instructions
  - Expressing information in a written format spelling, grammar, sentence structure, legible handwriting
  - Reading speed and comprehension
  - Comprehension of new information

# Reasonable adjustments for learning disability

- Reasonable adjustments need to be individualised to meet employees' specific needs
- It is important to **ask** the employee what would be most helpful for them.
- Some examples of reasonable adjustments that may help employees with learning disability include:
  - Instructions presented in both written and oral formats
  - Breaking new tasks into smaller steps
  - Allowing time for clarification and questions
  - 'To do' lists and checklists
  - Use of a Personal Digital Assistant e.g. Blackberry, iPhone
  - Screen reading software e.g. Jaws

- Speech recognition software e.g. Dragon NaturallySpeaking
- Proof reading assistance

### Sources

#### **JobAccess**

http://jobaccess.gov.au/ServiceProviders/Assisting\_job\_seekers/Supporting\_jobseekers\_with\_different\_types\_of\_disability/Page s/home.aspx

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