WESTERN
OUR NEW NORMAL

Reinventing service experience during a pandemic

Presenters: Joy Thomas and Rachel McCarthy
Chair: Susan Folkes

Presentations will be made available on the Conference website for your reference.

Introductions

Rachel McCarthy

Training and Quality Officer

Joy Thomas

Coordinator (Acting)

Link to our video presentation:

https://www.youtube.com/watch?v=9vN7XIzA1VU&feature=youtu.be

Update

Replacement Staff Cards

If your card has expired and you genuinely need a replacement for campus access, please complete our Replacement Staff ID Form linked below. Upon assessing your request we will internal mail the card to the Campus Safety & Security location of your choosing. They will also apply your swipe access.

Apply Online for ID card

Please contact us via phone on 1300 668 370, or email at idcard@westernsydney.edu.au, if you have further enquiries.

- Replacement Staff ID card form

- Replacement Student ID card form

Q&A

- **Question Time!**