

Counselling

If you or someone you know needs emotional support or is experiencing a personal crisis call Lifeline's 24 hour telephone counselling line:

☎ 13 11 14 (24 hours)
🌐 www.lifeline.org.au

Stay Fit & Healthy

For more information on getting healthy, call the NSW Get Healthy Information and coaching service

☎ 1300 806 258
🌐 www.gethealthynsw.com.au

Keeping safe on campus

Security

Western Sydney University takes the safety of students and staff very seriously. The security website has some simple, general safety precautions you can take to increase your personal safety when travelling to and from a Western Sydney University campus:

☎ 1300 737 003 (24 hours)
☎ First aid emergencies – (02) 4736 0300
(internal extension 2300)
🌐 www.westernsydney.edu.au/campus_safety_and_security/security

Personal safety tips

Download some fact sheets on how to protect yourself, your home and your vehicle:

☎ (02) 8346 1281
🌐 www.crimeprevention.nsw.gov.au

Water safety

Enjoy Australia's beaches and waterways safely!

🌐 www.watersafety.nsw.gov.au

Fire safety

Non-emergency information for fire safety:

🌐 www.fire.nsw.gov.au

Transport

Transport for NSW

Bus, train, light rail and ferry network information:

☎ 131 500
🌐 www.transportnsw.info

Opal card

An easy, convenient way to pay for public transport.

☎ 13 67 25 (13 OPAL)
🌐 www.opal.com.au

Whereis.com

Australian street maps and directions:

🌐 www.whereis.com

Roads and Maritime Services

☎ 13 22 13
🌐 www.rms.nsw.gov.au

Tourism

Tourism NSW

For holiday information, contact the Sydney Visitor Centre

☎ (02) 9240 8788
🌐 www.visitnsw.com

Destination NSW

☎ (02) 9931 1111
🌐 www.destinationnsw.com.au

Housing and accommodation

NSW Office of Fair Trading

Check with Fair Trading for information about your rights when renting accommodation:

☎ 13 32 20
🌐 www.fairtrading.nsw.gov.au/tenants_and_home_owners.html

Western Sydney University Village

🌐 www.mystudentvillage.com/au/uws-village/

Off Campus Accommodation

🌐 www.westernsydney.edu.au/future/future_students_home/studentlife/accommodation

Children

Education and Communities

Information for parents with children:

☎ 1300 679 332
🌐 www.dec.nsw.gov.au/parents

Department of Family & Community Services

Information for families and child care:

☎ 132 111 (24 hours)
🌐 www.community.nsw.gov.au

Parent Line

Parent Line is a free professional telephone counselling, information and referral service for parents and carers of children ages 0 to 18 who live in New South Wales:

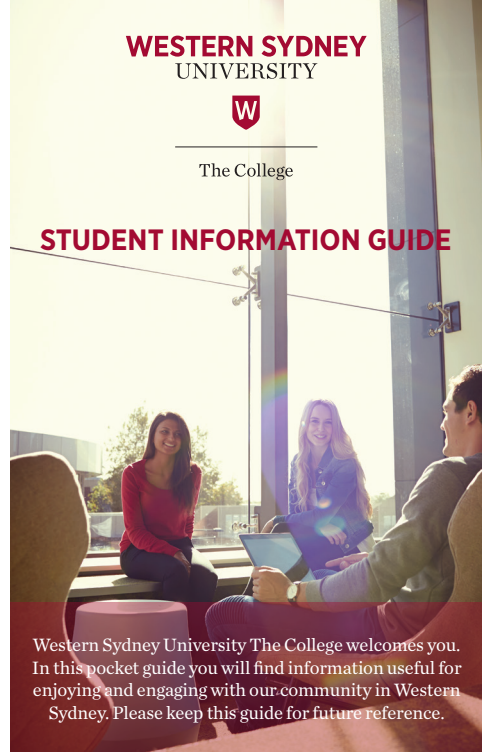
☎ 1300 1300 52
🌐 www.parentline.org.au

WESTERN SYDNEY UNIVERSITY



The College

STUDENT INFORMATION GUIDE



Western Sydney University The College welcomes you. In this pocket guide you will find information useful for enjoying and engaging with our community in Western Sydney. Please keep this guide for future reference.

Student Services Centres

Student Services Centres are located on the ground floor of Building U8, Nirimba Education Precinct, the foyer of Building J, Westmead, ground floor of Building 17, Bankstown, ground floor Lithgow and ground floor of Building W, Kingswood.

☎ 1300 445 059
✉ pathwaystouni@westernsydney.edu.au

Services

Find a telephone number

☎ 1223 (charges apply)
🌐 www.whitepages.com.au (residential)
🌐 www.yellowpages.com.au (business)

Australian Taxation Office (ATO)

Tax File Numbers are essential for work within Australia. Apply for a Tax File Number (TFN):

☎ 13 28 61
🌐 www.ato.gov.au

LawAccess NSW

Legal Information services:

☎ 1300 888 529
🌐 www.lawaccess.nsw.gov.au

Translating and Interpreting Service (TIS) National

☎ 13 14 50
🌐 www.tisnational.gov.au

Foreign embassies in Australia

☎ (02) 6261 1111
🌐 www.dfat.gov.au/embassies.html

Australian Human Rights Commission

☎ (02) 1300 369 711
🌐 www.humanrights.gov.au

Immigration and visas

Department of Immigration and Border Protection

☎ 13 18 81
🌐 www.border.gov.au

Employment

Employment opportunities

🌐 www.seek.com.au
🌐 www.careerone.com.au
🌐 www.westernsydney.edu.au/careers/home/students_grads/jobs

Fair Work Ombudsman

For advice and help with understanding your work rights and responsibilities, see below:

☎ 13 13 94
🌐 www.fairwork.gov.au

NSW Industrial Relations

NSW Industrial Relations provides information for students seeking work in NSW:

☎ 13 16 28
🌐 www.industrialrelations.nsw.gov.au

Money and banking

Money Smart

☎ 1300 300 630
🌐 www.moneysmart.gov.au

Health and medical

In case of emergency, call:

☎ 000
☎ 112 from a mobile phone

Health insurance

☎ 136 742 (13 OSHC)
🌐 www.oshcallianzassistance.com.au

NSW Poisons Information Centre

☎ 13 11 26 (24 hours)
🌐 www.poisonsinfo.nsw.gov.au

Alcohol and Drug Information Service

This service provides information, referral and crisis counselling for drug or alcohol related issues:

☎ (02) 9361 8000 or 1800 422 599

Quitline

For support to stop smoking:

☎ 13 78 48
🌐 www.quitnow.gov.au

Telephone and Internet services

Australia has three main telephone and Internet providers. They include Vodafone, Optus and Telstra:

🌐 www.optus.com.au
🌐 www.telstra.com.au
🌐 www.vodafone.com.au

Gambling issues

If gambling is a problem for you, call Gambling Help Online for assistance and support:

☎ 1800 858 858

Emergency

Police | Fire | Ambulance

☎ 000
☎ 112 from a mobile phone

In an emergency dial 000 and request police, fire or ambulance. You can ask for an interpreter in your preferred language if needed.

Non-emergency Police

For any police or crime related issues that are not an emergency, contact the Police Assistance Line:

☎ your local police station, or
☎ 13 14 44, or
🌐 www.police.nsw.gov.au

Crime Stoppers

Crime Stoppers is a community-based program which encourages the public to share information:

☎ 1800 333 000
🌐 <https://nsw.crimestoppers.com.au>

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