



## How to Reduce Your Data Roaming Charges on Your iPhone While Traveling Abroad

If you have an iPhone and are travelling outside your home country you will incur data roaming charges – here are a few tips to lower these costs!

**Turn Fetch new Data off** – Instead of having data pushed to your device automatically, Check your email and calendar manually controlling the flow of data to your device thus reducing the amount of data used.

To turn the feature off:

- Go to Settings
- Mail, Contact, Calendar
- Fetch new data
- Change push to off and select Fetch manually.

**Use Wi-Fi** – If Wi-Fi is available to you then use it!! It is commonly available in most airports, hotels, restaurants, McDonalds (Free). Use it to check your emails and browse internet sites without incurring the roaming charges.

**Turn Data Roaming off** – To turn data roaming on and off:

- Go to settings
- General
- Mobile Data
- Mobile Data – turn off
- Data Roaming - turn off
- Download the latest version of iPhone software from iTunes
- By default the international data roaming will be off

**Keep track of the data you have used** – Reset your usage tracker to zero when you arrive at your destination. This will allow you to keep track of how much data you have used, to help estimate the data charges that you are incurring so you do not have any surprises when your bill comes.

To reset the tracker:

- Go to settings
- General
- Usage
- Mobile Usage
- Reset Statistics

**Reduce your call costs** - Use sms or voicemail to receive calls and ring back whoever you need to talk to. Never answer any incoming calls, as you pay for these, change your voicemail message to let the caller know you are travelling ask them to send you an sms if they need to talk. Keep all calls short.

Consider purchasing a local prepaid sim for the country you are travelling in, particularly if you think you're likely to make calls to numbers in the same country, or back to Australia, or receive more than a few incoming calls.

Set your iPhone to divert all calls immediately to voicemail with a message saying to call you on your new number (prepaid sim), and switch the iPhone off.

### **Additional information about roaming**

#### **What uses data on my iPhone?**

Any apps that use the Internet connection use roaming data e.g.

- **Safari**
- **YouTube**
- **Maps**
- **Email**
- **iTunes**
- **Social Networking Apps e.g. *Facebook/Twitter***

The following actions **do not** use roaming data:

- Filming a video
- Taking a Photo
- Listening to the iPod
- Playing stand alone games (*Sudoku, Labyrinth*)