

WESTERN
OUR NEW NORMAL



From the Market to the Table: Cooking up a data feast for the Executive

Presenters: Leanne Yard, Grace Corpuz, Erin Greenaway, Colette Hughes, Karen Jack and Nilisha Mathias

Chair: Joshua Giblin

Presentations will be made available on the Conference website for your reference.

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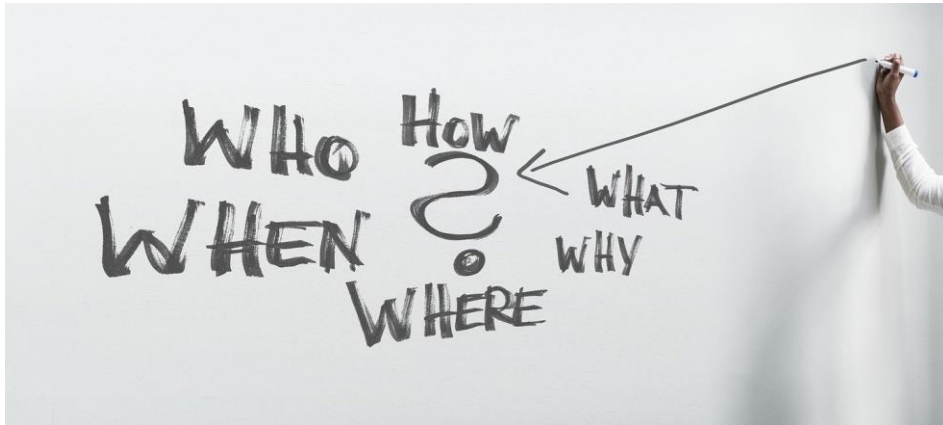
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Business Intelligence and Performance



Managing Data. Providing Insights. Driving Decisions.

The Challenge





Fast Food

The Western Sydney Morning Herald

Daily Course Enrolment 7610 ↓ -3%	Weekly Unit Enrolments 142,056 ↓ -3%	News!
So interesting	So clever	So important
Data!	Leads!	Insights!

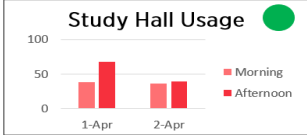
WSU EXECUTIVE UPDATE

Friday, 3 April 2020

Daily Study Hall Usage ●

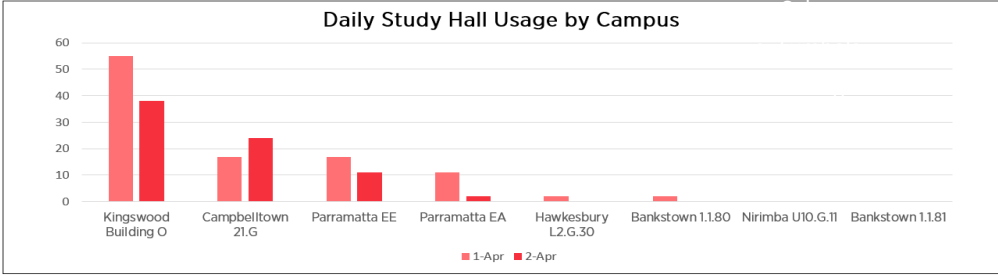
1 April	2 April
106	75

↓ **-31**



Coronavirus Cases ●

Staff	Students
0	0



Prepared by the Office of Business Intelligence and Performance





Shop around for what is available



Assess what is a 'quality data ingredient'



Identify data that require further quality processing



Work with data suppliers to improve their produce



Establish and maintain data supply systems



SHOP Around



Assess what is a quality ingredient

E.g. Study Hall Usage, Staff Donations, Coronavirus communications.

Identify ingredients that require further quality processing



Work with suppliers to improve their produce

SharePoint

Consolidation into a single database

Processing for correction

Transformation in SQL

Establish and maintain data supply chains



W Information Portal

+ New ▾ ↑ Upload ▾ ✎ Quick edit 🗨 Share 📄 Copy link 🔄 Sync ⬇ Download 📄 Export to Excel ⚙ Power Apps ▾

CMT > 04 Provider Portal

📁 Name ▾	📅 Modified ▾	👤 Modified By ▾	+ Add column ▾
📁 Contact Service Centre	20 May	Grace Corpuz	
📁 Demo	30 April	Grace Corpuz	
📁 Learning Futures	10 July	Grace Corpuz	
📁 Office of Estate and Commercial	1 May	Grace Corpuz	
📁 Office of Marketing and Communications	28 May	Grace Corpuz	
📁 School of Computer, Data and Mathematic...	5 May	Grace Corpuz	
📁 Student Experience Office	16 April	Grace Corpuz	

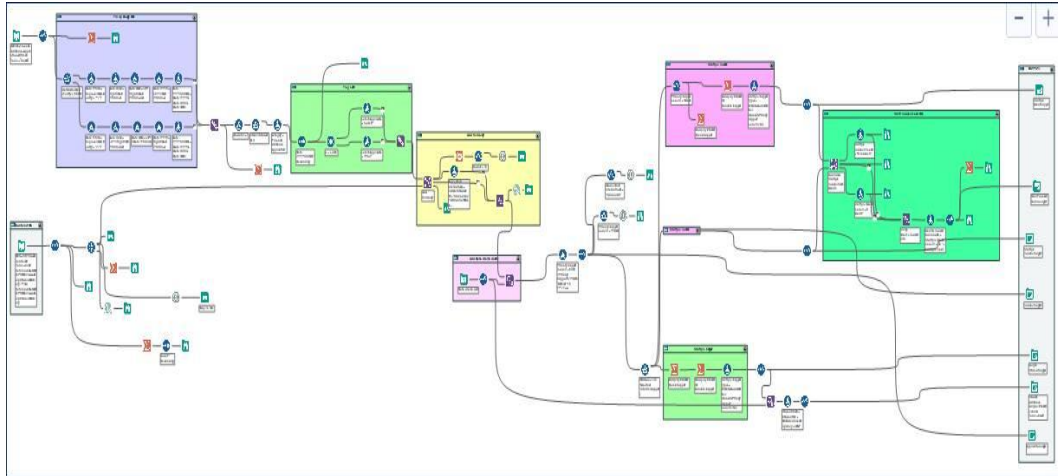
Maintaining The Supply Chain



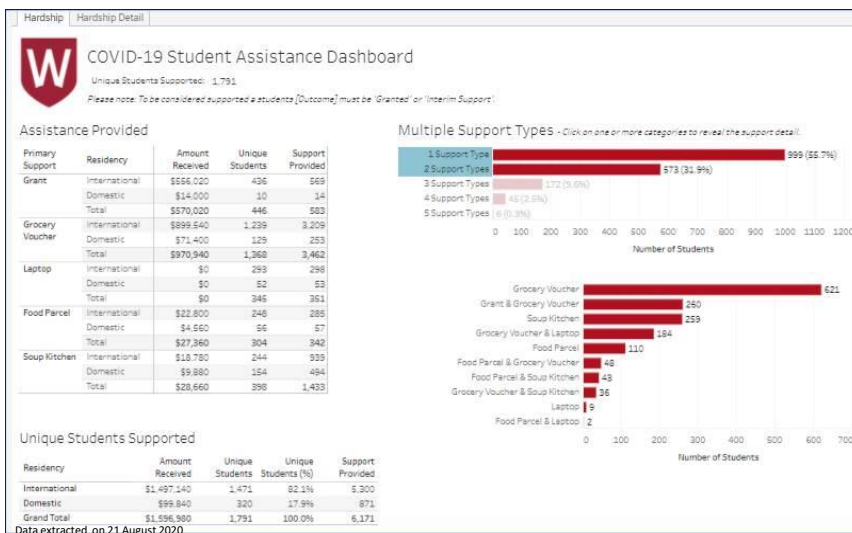
The Schedule



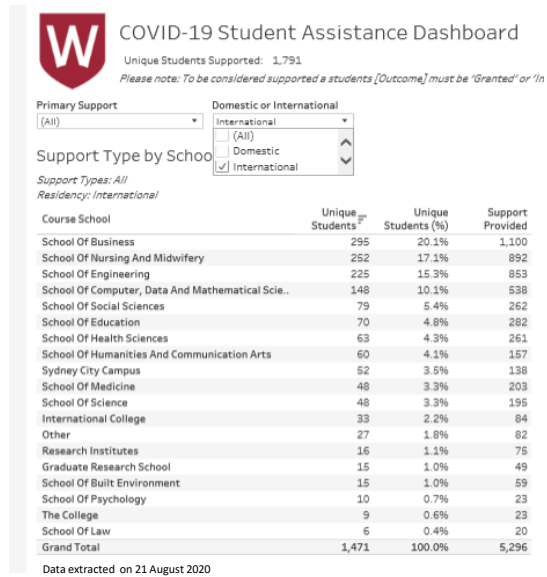
Data processing



COVID-19 Student Assistance Dashboard









COVID-19 Student Assistance Dashboard



Preparing the Data Buffet
 The Executive Dashboard

Executive Dashboard

Students  Student Enrolment Student Services Student Support Student Wellbeing	Staff  Staff WHS Staff Service Demand Staff Wellbeing	Teaching and Learning  vUWS Access Unit Delivery
Media and Communications  Communications Engagement Social Media Prospecting Lead Indicators	IT and Infrastructure  Laptop Deployment Platform Engagement Service Delivery	Under Development Finance  Cost tracking Liquidity

Produced by : Office of Business Intelligence and Performance



Plating Up



Short course enrolments (data as at 21/08/20)

458	536	5	529	2
Total Enrolments	Total Applicants	UAC Only	Portal Only	Applied in Both

Student Assistance Fund (data as at 06/08/20)

\$1,437,040

Amount Disbursed

1,743

Total Students Supported

1,432

Total International Students Supported

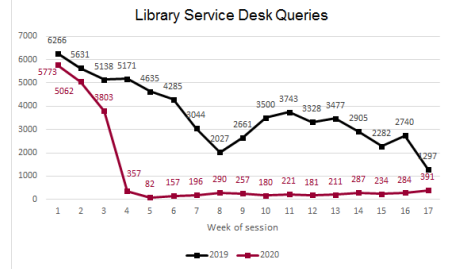
311

Total Domestic Students Supported

Student Assistance Fund (data as at 30/07/20)

Appreciation quote of the week
 "It is with immense gratitude I write this return email to thank the university and everyone involved in helping students at these challenging times."

Library Services (data as at 10/07/20)

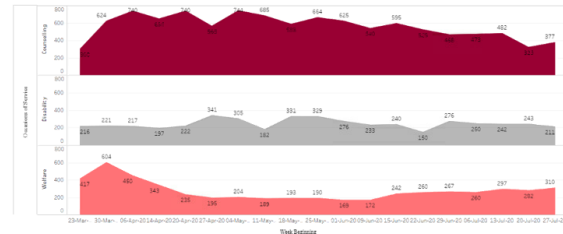


WSU EXECUTIVE UPDATE

21 August 2020

Student Wellbeing

Welfare Service is experiencing a high volume of requests relating to extenuating circumstances and students seeking assistance with Reduced Study Load, Leave of Absence, Deferral, Review of Grade, Progression etc. and general assistance in relation to study and personal related concerns.



In the month of July

100%

of appointments available on the same day or within 5 working days

Week Beginning	Counselling	Disability	Welfare
13 March 2020	209	228	471
20 March 2020	424	222	364
6 April 2020	140	217	430
13 April 2020	400	400	342
20 April 2020	140	197	230
27 April 2020	140	222	340
4 May 2020	140	141	240
11 May 2020	140	182	199
18 May 2020	140	131	192
25 May 2020	140	129	140
1 June 2020	422	278	140
8 June 2020	140	239	172
15 June 2020	140	140	242
22 June 2020	140	130	140
29 June 2020	140	178	240
6 July 2020	140	140	240
13 July 2020	140	140	240
20 July 2020	140	140	240
27 July 2020	140	140	310

Occurrences of service include all appointments with students on all classes (cases, phone, email or face to face).
 Green - Available FTE, weekly actual.
 Definition of FTE: 1 day.
 Amber - Available FTE in absence of full report.
 Red - Available FTE, not actual. Decrease: Shortage for specified time.
 This dashboard is based on available FTE (does not include FTE when shortage is a FTE but not in planned and registered staff absence).
 NB: Definitions provided by the Student Experience Office.

Dashboard Link:
https://osportal.westernsydney.edu.au/#/views/0/WellbeingServicesAutomation_0/WellbeingServices?tid=1

Source: Student Experience Office, 5 August 2020

Prepared by Office of Business Intelligence and Performance
[Access the Executive Dashboard](#)

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Taste Testing



