

FACTSHEET

If you're a **local or international student** Western Sydney University [Student Legal Service](#) provides free legal advice, referrals and representation on a range of matters. Call **0414 248 248** or email the completed SLS [Request For Help form](#) to studentlegalservices@westernsydney.edu.au.

The [Western Sydney Community Legal Centre](#) also provides free telephone information, legal advice, referrals and representation on a range of matters.

Call (02) 8833 0911 Monday – Friday: 9.30am – 1.00pm and 2.00pm to 4.30pm. You can also call [Law Access](#) which is a free NSW government telephone service that provides legal information, referrals and in some cases, advice. Call 1300 888 529.

The [LawAccess NSW](#) website also provides easy to read legal resources and information about a wide range of legal issues.

If you're an **international student living in New South Wales**, the [International Student Legal Service NSW](#) gives free, confidential legal advice about housing problems, fines, debts, car accidents, employment, discrimination, family law, domestic violence, and complaints about colleges or universities. They can also advise how these problems affect student visas. The Service provides advice by appointment, usually on a Tuesday evening or a Wednesday evening, either in person, by phone or using video-link up. Call (02) 9698 7645. To call the Service using a free telephone interpreter, call the Translating and Interpreting Service on 131 450.

Or make an enquiry online using the free [Check-In](#) app.

If **you're renting**, the [Tenants' Advice and Advocacy Service](#) provides free answers to Frequently Asked Questions arising since COVID-19 including evictions, does Covid-19 change your rights or obligations, and what to do if you've lost your income. Go to the [Tenants union fact sheet](#).

If **you're an employee whose work has been affected, or who has recently been dismissed or stood down**, you can access a range of advice and support services from Service NSW on **13 77 88**.

To understand your workplace entitlements and obligations including information about stand downs from work, your hours being reduced, working arrangements impacted by school closures, and pay and sick leave entitlements go to the [Fair Work website](#).

These are **uniquely difficult and challenging times for all students**. Western Sydney University Counselling Services has qualified social workers and psychologists who offer free, confidential telephone or Skype counselling services to students on any issues of concern. Call **1300 668 370** or go to [eCounselling services](#).

If you or someone you know is in a **crisis situation** you can call Lifeline 24 hours a day on **13 11 14**.